#### CSEP 504 Advanced topics in software systems

Reid Holmes • Winter 2010 • CSEP504 Lecture 6

#### CSEP 504:

#### Advanced topics in software systems

- Tonight: last lecture on software tools and environments – a look at recent research and future directions
  - Emphasis on:
    - Capturing latent knowledge
    - Task specificity and awareness
    - Supporting collaborative development

# Tonight

- Capturing latent knowledge
  - Hipikat / Bridge / Deep Intellisense / Hatari
- Task specificity
  - Mylyn
  - TeamTracks
  - Bubbles
- Supporting collaborative development
  - Jazz
  - FastDash
  - Customized Awareness Streams
  - Codebook
- Visualization stuff
  - Only if interested

#### Latent Knowledge

- Embrace practice rather than force change
- Use available data more effectively
- Source code is king [Singer '98]
  - Bugs
  - Version control
  - E-Mail / mailing lists
  - Forums
- Improve mapping from data to task

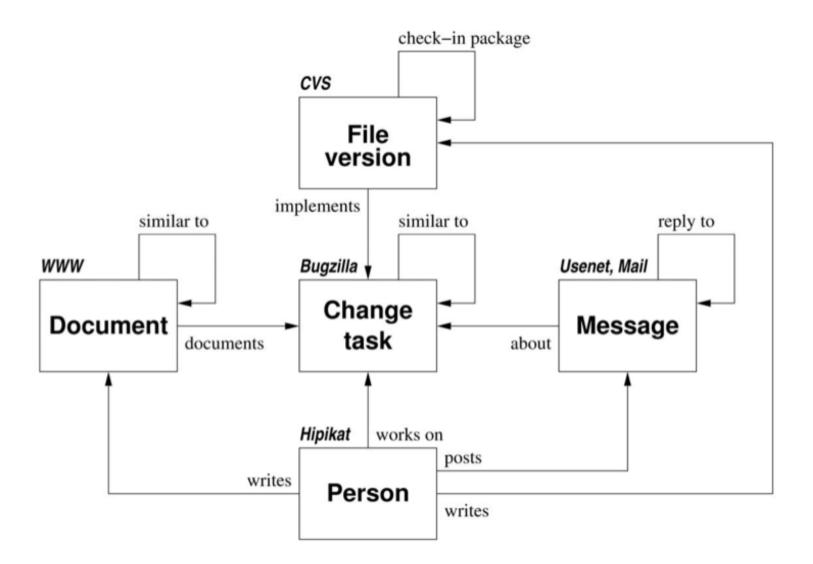
## Utility of Latent Knowledge

- High-level information is key
  - Observing developers to identify their information needs [Ko & DeLine '07]
- We rely heavily on implicit knowledge
  - Surveying developers to infer their habits and mental models [LaToza, DeLine, & Venolia '06]
- We search change and bug history daily
  - Surveying Windows developers about how they search through their source code

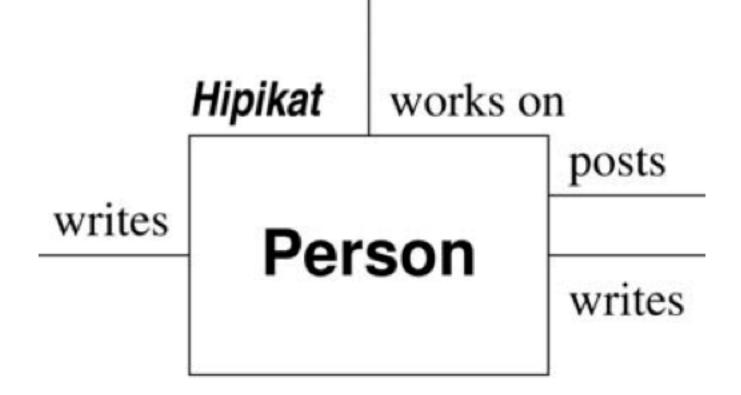
## Hipikat

- Cubranic et al. [TSE '05]
- Implicit group memory (project memory)
- Acts as informal mentor
  - Relevant for non-collocated teams
- Volume hampers browsing
- Silos impede searching

#### **Hipikat Artifacts**



#### People as First-Class Members

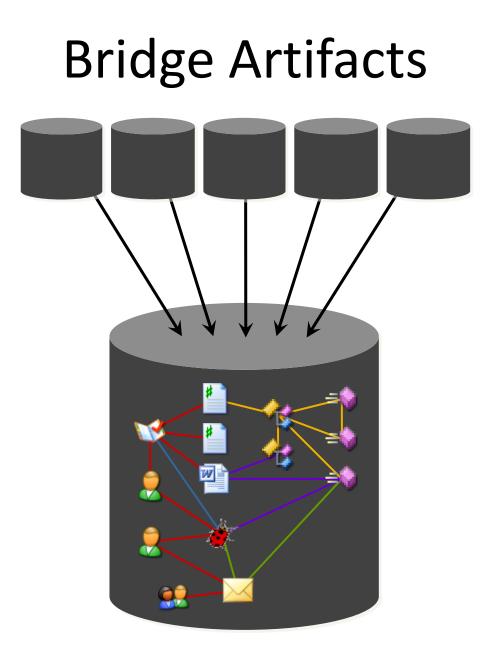


## **Hipikat Evaluation**

- 20 task case study
  - Identify most relevant files for 15T
  - $-1^{st}$  or  $2^{nd}$  file rec. relevant for 11 / 16T
  - $-1^{st}$  or  $2^{nd}$  construct rec. relevant for 10 / 13T
- Eclipse study (8 devs)
  - Used to study problem but not perform task
    - (e.g., orientation within test system)

## Bridge

- Venolia [MSR '06]
- Augments Hipikat with additional relations
  - Simple code relationships
  - Enhanced textual allusions
- Most pressing concern:
  - "Understanding the rationale behind a piece of code"



## **Bridge Evaluation**

- Textual allusions == 19% of index
  - Source: 6 months of Windows development

		Me				
		SCCS check-in	Email	Bug revision	Bug	Total
	Identifier	221,510	197,301	298,173	224,436	941,420
00	Number	309,403	209,630	89,139	66,431	674,603
Mentioned Item Type	Bug	81,680	20,440	3,563	1,826	107,509
그 달	HTTP URL	939	22,542	28,748	25,480	77,709
len e	Local file path	495	35,729	10,164	6,458	52,846
∣≥≠	Server file path	280	4,272	2,359	1,892	8,803
	Email address	21	773	241	207	1,242
	Total	614,328	490,687	432,387	326,730	1,864,132

- Holmes & Begel [MSR '08]
- Embed Hipikat-like functionality in VS
- Automatic updating; no queries required



# **Usage Scenario**

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[Bug 6811	1] Data Collection E	Engine for	Mac OS X							5/4/	08	4:	42 AM			
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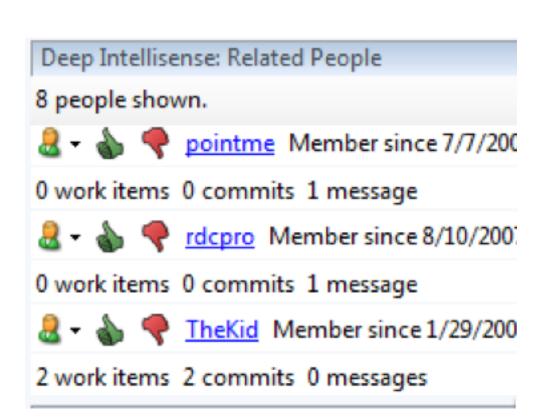
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	3 resolved since 6/9/2007					
try	1 proposed work items People Overview:					
{	1 committer 3 bug reporters/ commenters					
if (oWeb == null) return false;	5 bug reporters/ commences 5 message authors					
if (oWeb.Features[BlogFeatureGUID] == null)	Deep Intellisense: Related People 🚽 🗸 🗸					
return false;	8 people shown. Show All					
	all 🗸 💊 🎈 pointme Member since 7/7/2008 🔹 🔺					
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	Deep Intellisense: Event History					
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e get	□ - Discussion #31112 danielmc Last year – Tue 7/15/2008 11:59 AM					
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» Comment:	Deep Intellisense: Event History 🔁 Solution Explorer 🎲 Team Explorer					
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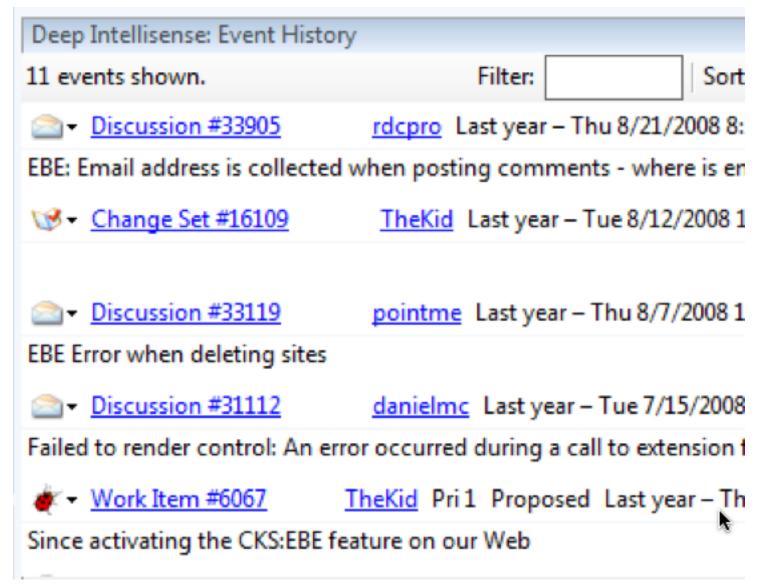
Deep Intellisense: Current Item

CKS.EBE BlogContext

BlogEnabled(...)

Checkin Overview: 2 checkins between 11/29/2007 and 8/12/2008 Work Item Overview: 0 active work items (last activity 4/24/2008) 3 resolved since 6/9/2007 1 proposed work items People Overview: 1 committer 3 bug reporters/ commenters 5 message authors



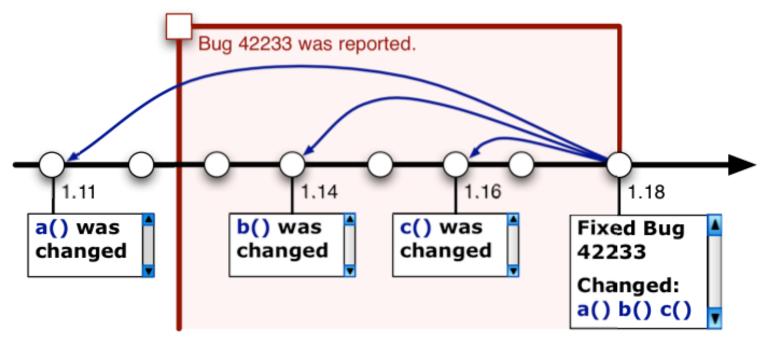


## **Deep Intellisense Evaluation**

- Focus was on the information developers wanted, not the resulting tool
- Rolled into CodeBook prototypes

## Hatari

- Sliwerski et al. [FSE '05]
- Using past defects to predict future defects
- Identify fix-inducing changes



## Hatari

/\* (non-Javadoc)

\* (org.eclips

public IRunt throws Co List all = ne

\*/

\* @see org.eclipse.jdt.launching.IRuntimeClasspathProvider#resolveClasspath

athEntry[], org.eclipse.debug.core.lLaunchConfiguration)

sspath(IRuntimeClasspathEntry] entries, ILaunchConfiguration configuration)

for (int i = 0switch (er case IRi

HOT FUNCTION

// a project resolves to itself for source lookup (rather than all.add(entries[i]);

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ONLY AUTHORIZED

DON'T EVEN

THINK OF CHANGING

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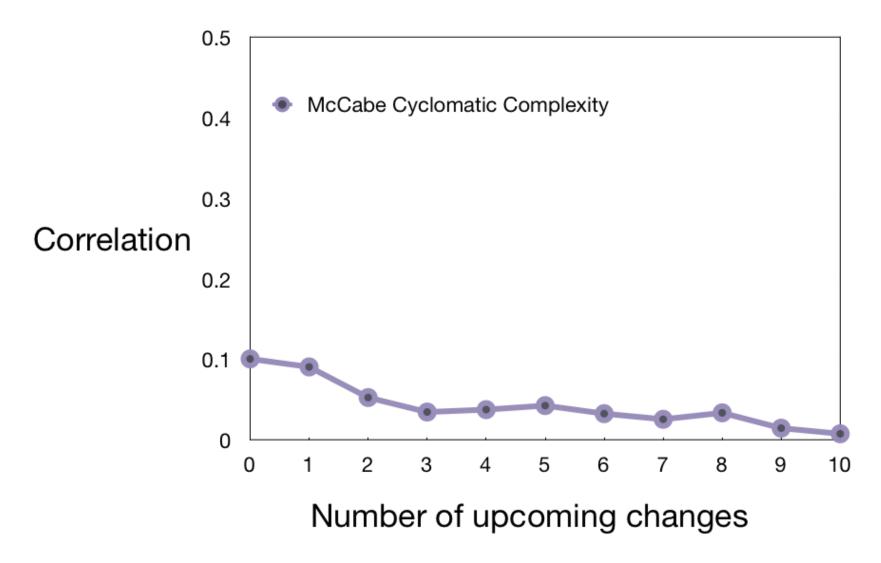
ntimeClasspathEntry ectClasspathEntry.T oject entry.getRuntimeCla PROGRAMMERS MAY Runtime.resolveSour CHANGE FUNCTION

9 changes, all of them fixes 8 fix-inducing changes one re-implementation

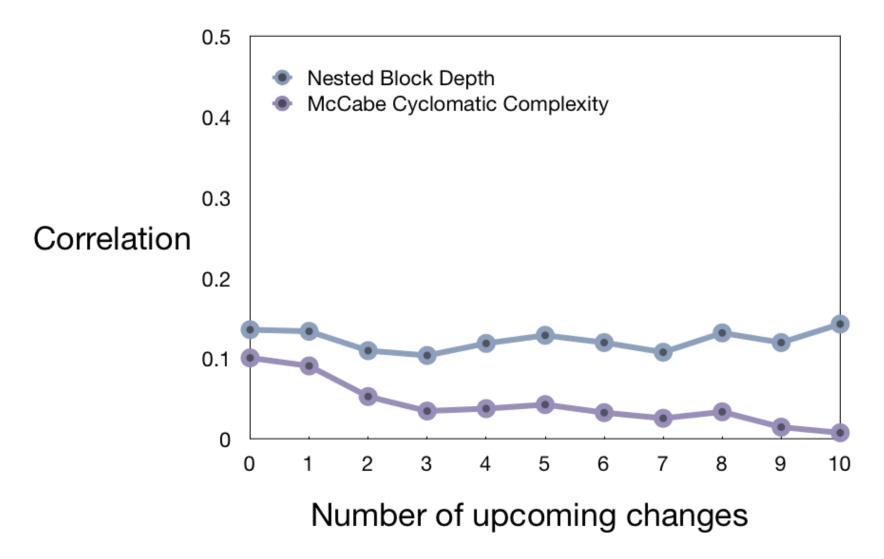
avaRuntime.resolveRuntimeClasspathEntry(entries[i], configuration);

return (IRuntimeClasspathEntry[])all.toArray(new IRuntimeClasspathEntry[all.size()]);

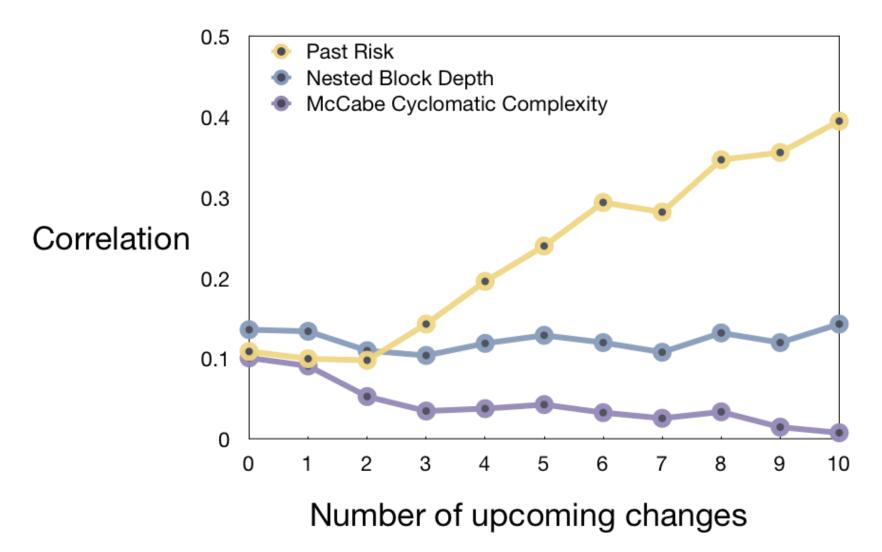
## How to predict future risk

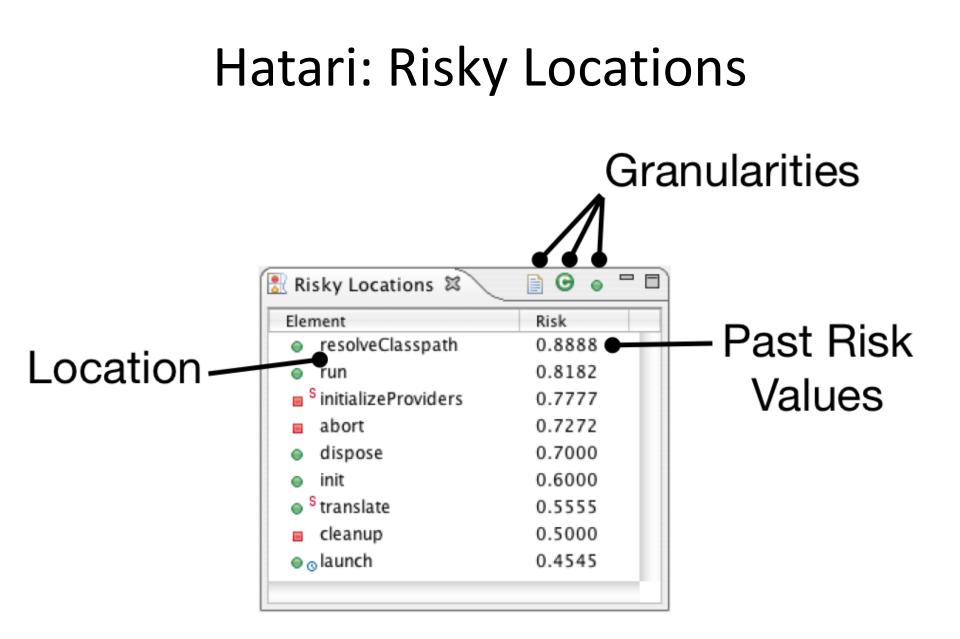


## How to predict future risk

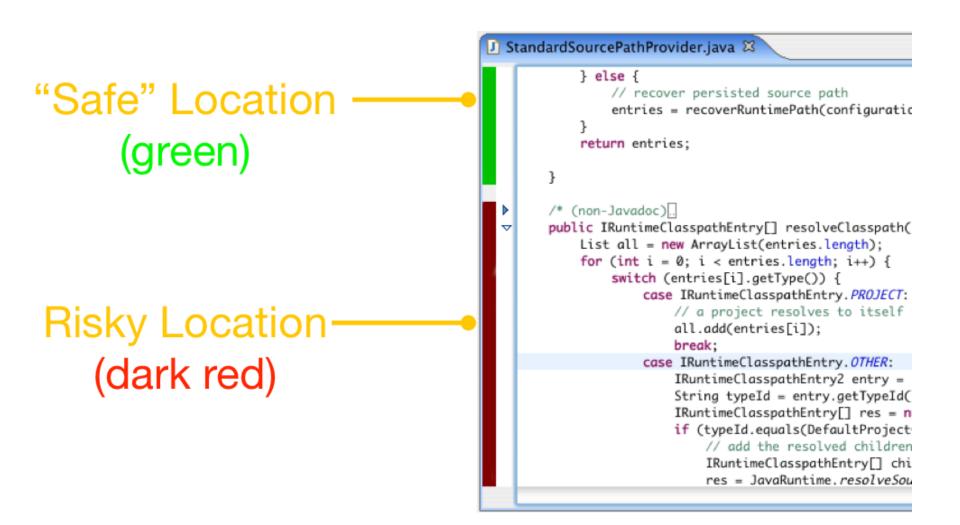


## How to predict future risk





#### Hatari: Annotations



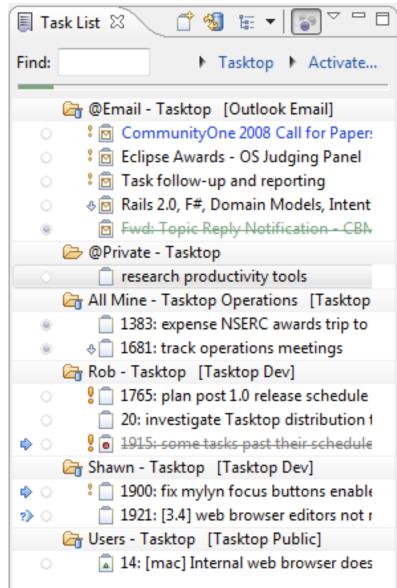
#### Task Specificity

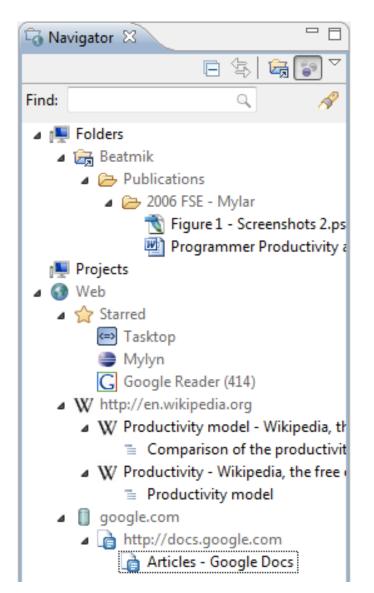
- Many development activities are task based

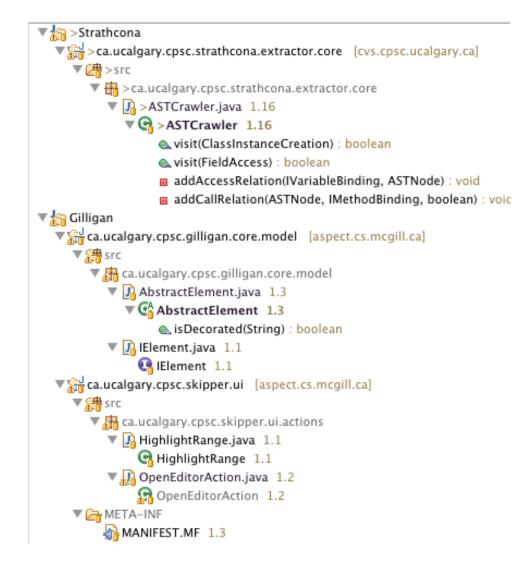
   Fix this bug
   Add this feature
- Single tasks can involve many different data sources (files, documents, past changes etc.)
- Tasks have collaborative and temporal aspects

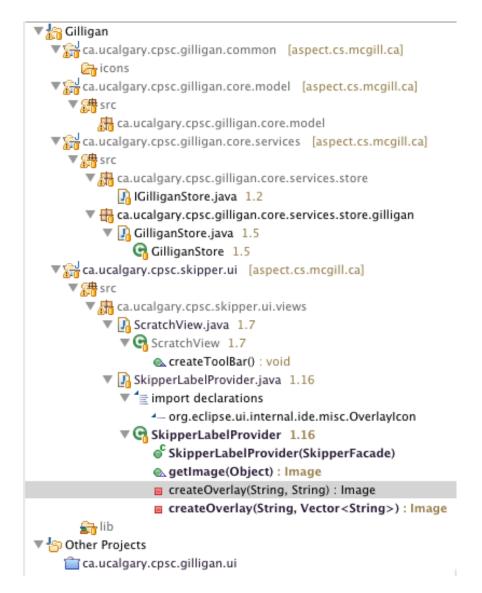
- Kersten and Murphy [FSE '06]
- Degree-of-interest model
  - Captures task context
  - Generated by observing navigation
- Connectors encourage adoption
  - Bug repositories
  - Version control
  - Tasks

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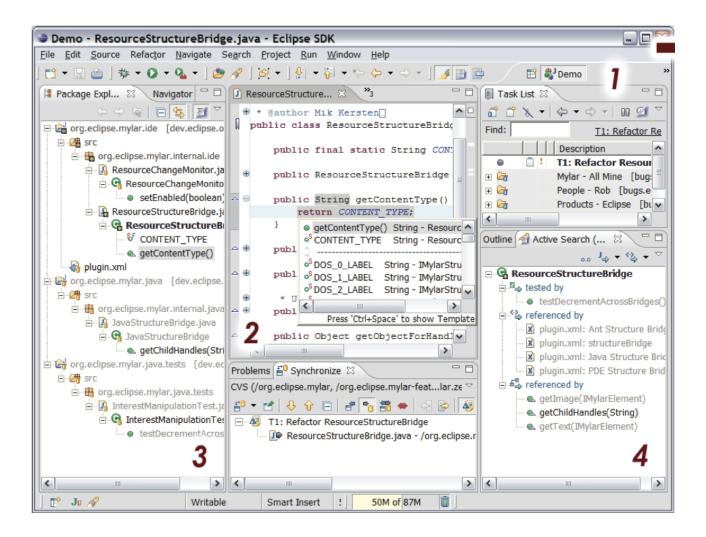




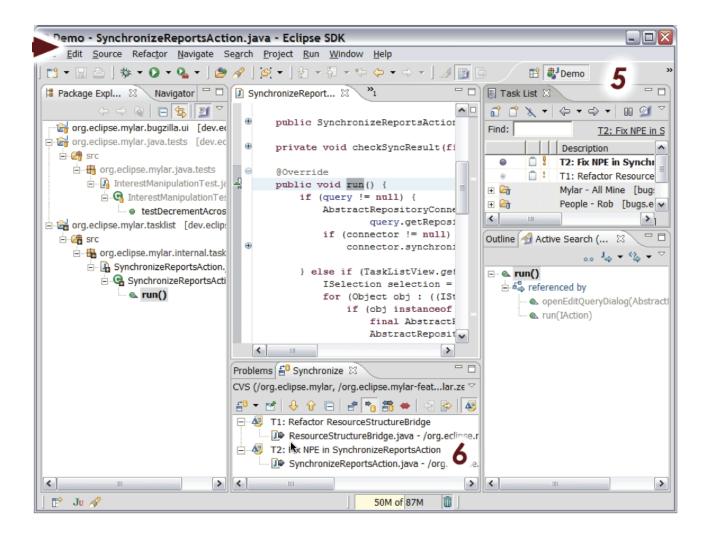




### Mylyn: Switching Contexts



### **Mylyn: Switching Contexts**



## Mylyn Evaluation

• Early DOI study (6 devs)

Tasks are \*key\*

- Monitor study (99 devs monitored)
- Mylyn study (16 devs from monitor study)
   Significant increase in edit ratio
- Ultimately, we vote with our feet

– Mylyn is very popular in the Eclipse ecosystem

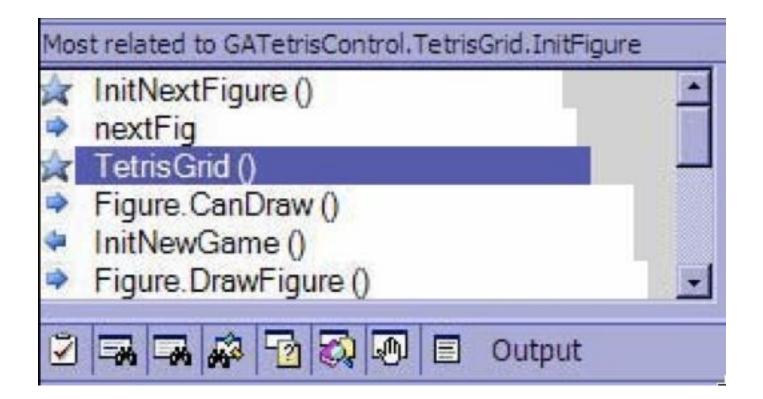
# TeamTracks

- DeLine et al. [VLHCC '05]
- "Pick the brain" of the original developer
- Two measures
  - Element is important if it is often visited
  - Two elements are related if visited in succession

#### Team Tracks

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## Team Tracks



## TeamTracks Evaluation

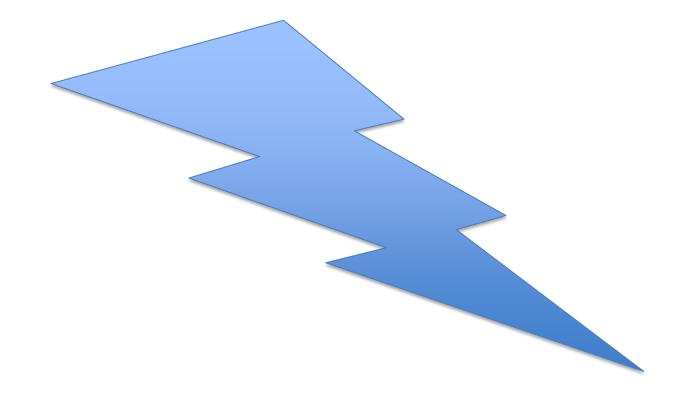
- Increased chances of success (set tasks)
- Large increase in comprehension
  - 2x more likely to give the right answer
- Privacy concerns must be considered
- Scope navigation data by time?
  - Hints at task specificity

# **Code Bubbles**

- Bragdon et al. [ICSE '10]
- Editable fragments rather than files
- Encourage task-based grouping
- Easily persist and share past tasks

Support context switching

#### Code Bubbles



# **Code Bubbles Evaluation**

- Scrolling:
  - Decreased by ~49%
- Search / navigation:
  - Decreased by ~55%
- User study (20+ devs)
  - Generally positive, esp. about task-based features
  - Worried about scalability

#### **Collaborative Development**

- Software is developed in teams
- IDEs are typically designed for individual devs
- Collaboration external to IDE
  - Valuable data can be lost
  - Processes unnecessarily ad hoc

# Jazz

- Li-Te Cheng [OOPSLA '03]
- Team communication
  - Explicitly link artifacts rather than mine them
  - Build chat logs into historical data
  - Enable snapshots to be sent by IM
- Lifecycle integration
  - Integrated handling of builds & tests
  - Promote enhanced reporting etc.

# Jazz

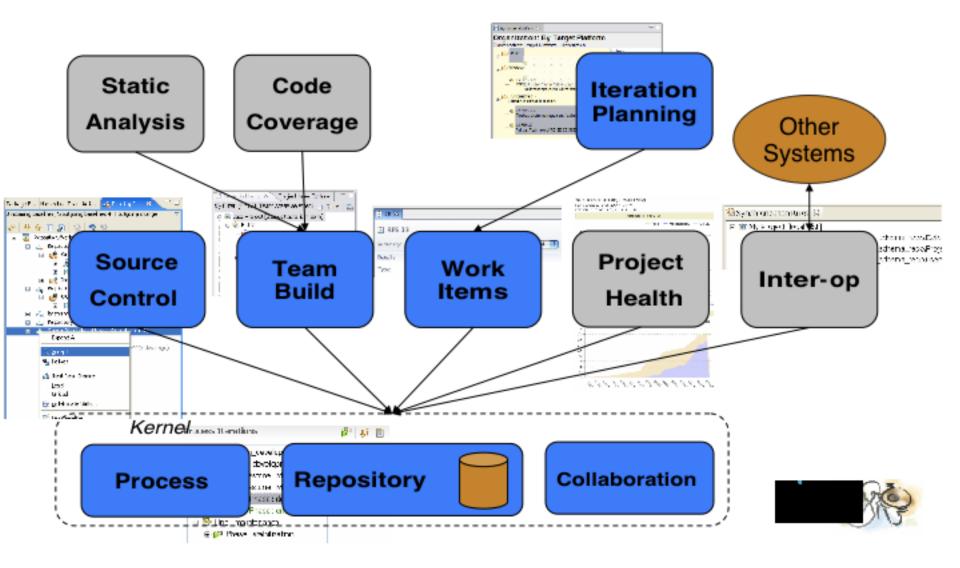
#### What if your tools know...

- ... about your teams
- ... about your artifacts
- ... who is responsible for what
- ... about your process

Code delivery rules, code quality, traceability, test runs, intellectual property

- ... how to bootstrap a project
- ... how to help new team members get started
- ... your favorite work item types and their state transitions
- ... when the build runs and what to do if it breaks

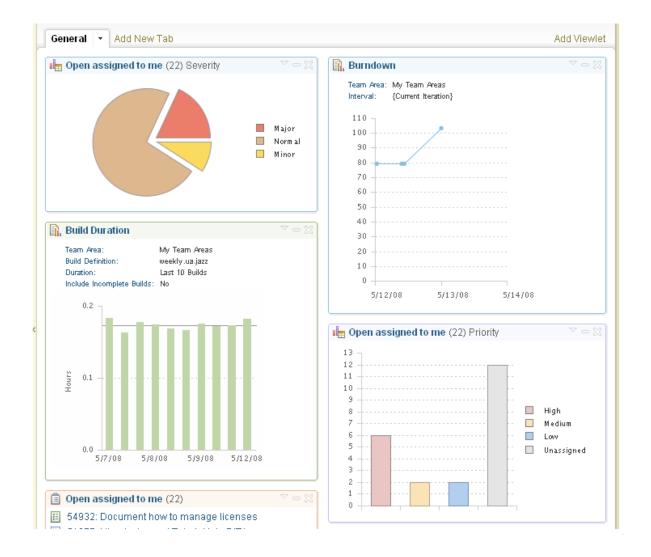
#### Jazz Information Sources



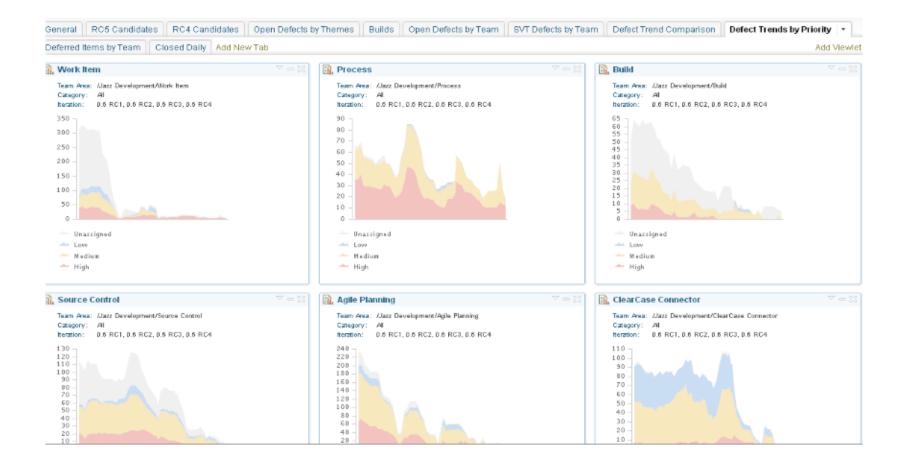
# Sample Jazz Workflow

- 1. A build breaks owing to a test failure
- 2. A developer creates a bug report
- 3. Jazz links the bug report to both the build and the failed test
- 4. Jazz assigns the bug to an appropriate dev.
- 5. The dev commits their change set
- 6. Jazz links the change set to the bug and to the build

#### Jazz Dashboard



#### Jazz Dashboard



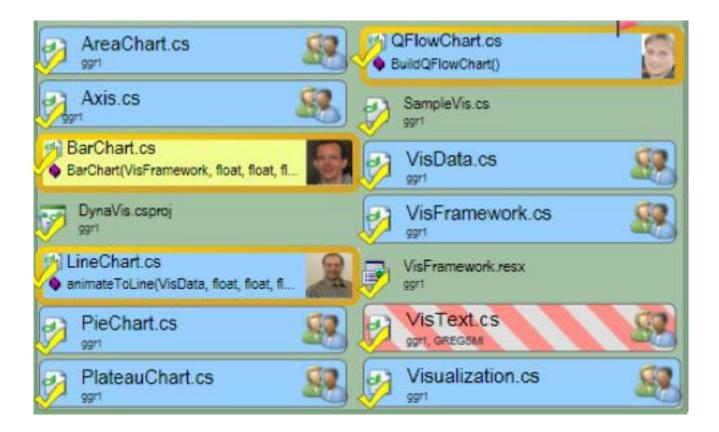
# FastDash

- Biehl et al. [CHI '07]
- Assumption: Developers want to know what their co-workers are doing
  - Maintain awareness about:
    - Files being edited
    - Task assignments
    - Bug assignments
- Targeted at large displays in common space
- Decreased need for explicit communication

### FastDash

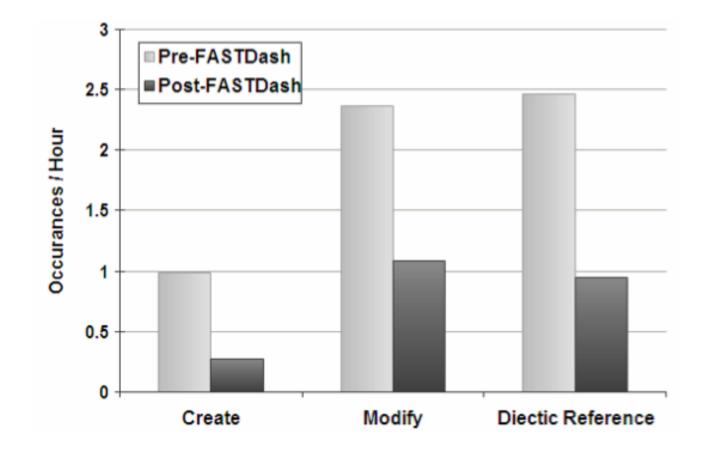
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DynaForm.cs	dxmutenum.cs dxmutexception.cs	
DynaForm Designer cs     DynaForm ress	dxmutgul cs	ForD3D.csproj
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Program.cs		]

## FastDash



### FastDash Evaluation

• Shared resource contention decreased



# Codebook

- Begel & DeLine [MSR '08]
- Extend social networks into software systems
  - E.g., developers can be 'friends' with their code
  - Social call graphs
    - Enable informal feedback channel for your APIs
- Provide alternative means for discovering time contention
- Evaluation not yet complete

# Codebook

#### EventLogger.Connect() in EventLogger.cs

In class <u>EventLogger</u> in <u>Microsoft.Research</u> Compiled into <u>Logging.DLL</u> 16 checkins between 1/24/2005 and 1/31/2006 5 prio bugs, 10 pri1 bugs, 1 pri2 bug 3 sibling methods:

void <u>OnConnection(...)</u> bool <u>Close()</u> void <u>OnFailure(...)</u>

2 sibling fields:

int <u>numberConnections</u>
 bool <u>currentlyConnected</u>
Uses <u>MAPI</u>, <u>OWA</u>, and <u>Passport</u> external APIs.
Spec can be found in <u>http://team/sites/devui/docs/Logger.doc</u>

#### Callers

Called by 41 methods: See all <u>EventLogger.OnConnection()</u>: 3 calls <u>EventLogger.OnFailure()</u>: 2 calls <u>Recommender.Startup()</u>: 1 call Code owned by 24 people calls Connect(): <u>Mike Diaz</u>, Jerry Ryan, Sumeet Gupta, Aaron Martin, Jenna Goldberg ... (see all)

#### Gadgets

Churn metrics Get definition

#### Newsfeed

— March 2009 —

<u>Pialic</u> checked in <u>#1181</u> (tfs) and marked bug #<u>9902</u> (ps) as closed.

changed methods <a href="mailto:openLogFile">openLogFile</a>() and <a href="mailto:Connect">Connect</a>() in class <a href="mailto:Connect">Connect</a>

Moved to <u>EventLogger</u> class from <u>OldEventLogger</u> class by <u>pialic</u>

Modified by checkin #<u>1181</u> ("BUG 9902...") by <u>pialic</u> Mentioned in bug #<u>9902</u> ("fails to connect...") is pri 1 by <u>abegel</u>

— Februrary 2009 — Mentioned in checkin #<u>381</u> ("BUG 3384...") by <u>sumeetg</u> Mentioned in email ("Failed to connect...") from <u>rdeline</u> Mentioned in bug #<u>3384</u> ("hang when...") is pri 1 by <u>ginav</u> Mentioned in bug #<u>1022</u> ("connects too slow...") is pri 2 by <u>pialic</u>

— December 2008— Added by checkin #<u>211</u> ("ongoing...") by <u>pialic</u>

#### **Related People**

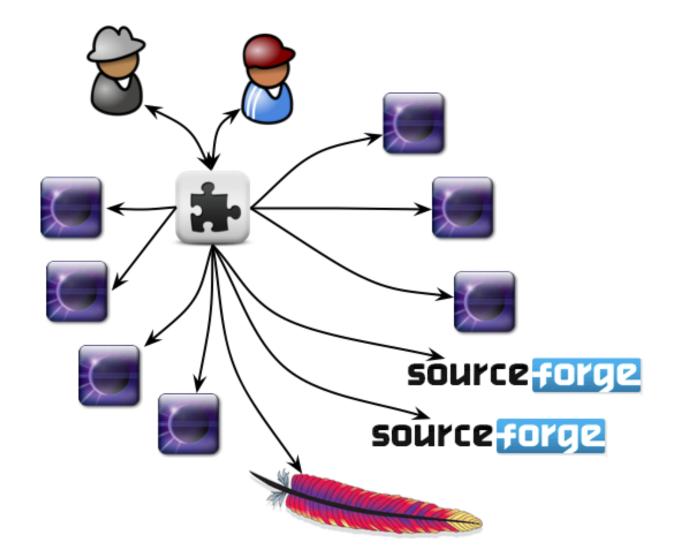
2 committers, 3 bug reporters/commenters (<u>see all</u>) <u>pialic</u> RSDE MSR-Research 99/4219 <u>rdeline</u> SENIOR RESEARCHER MSR-Research 99/2132

sumeetg DEV LEAD 2 Windows 26/3012

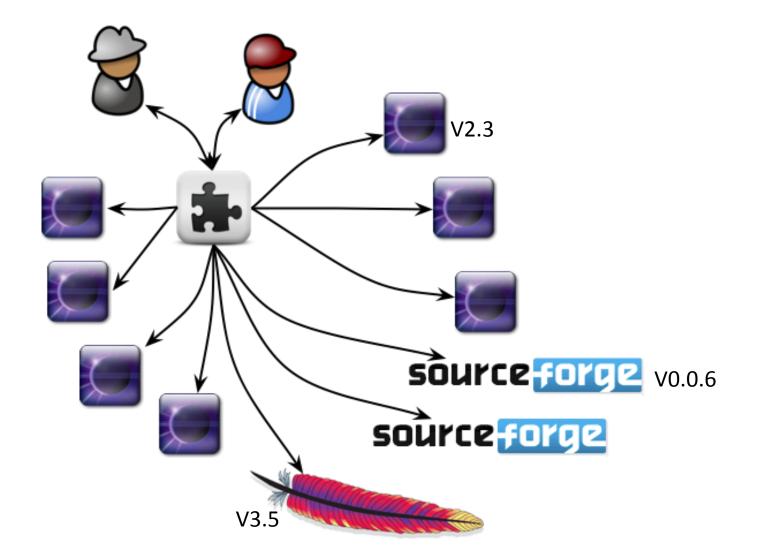
### **Customized Awareness**

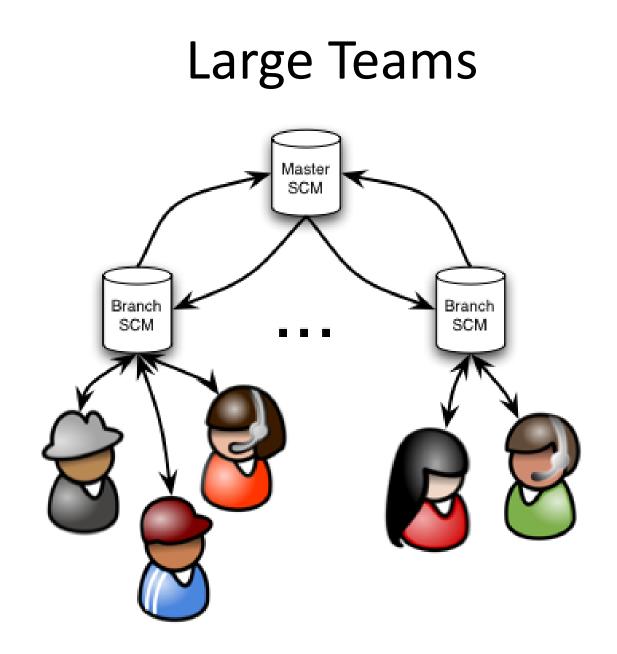
- Holmes and Walker [ICSE '10]
- Projects are not created in isolation
   Sometimes control is ceded to external teams
- Similar information spread across many projects

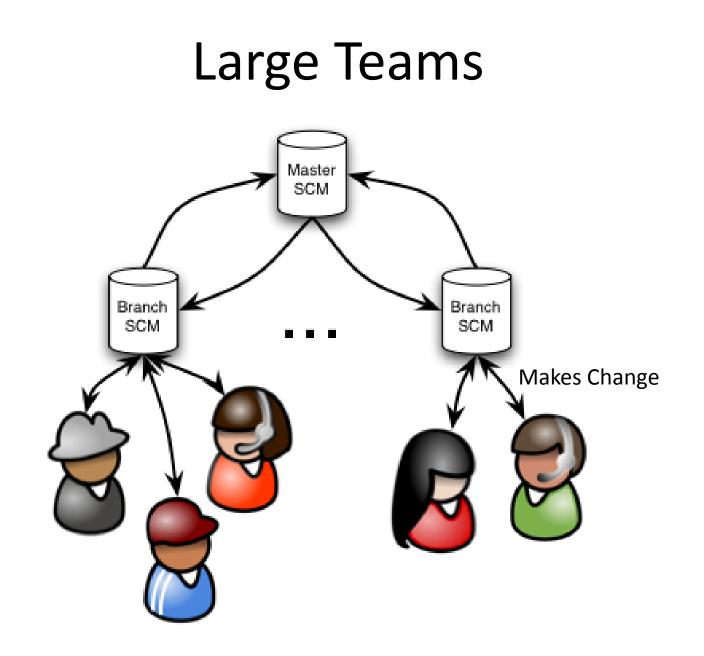
#### Heterogeneous Environments

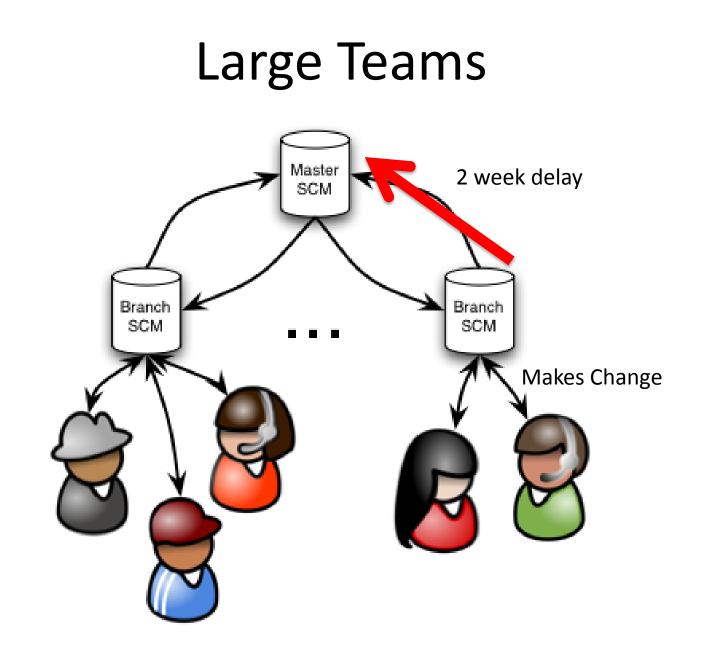


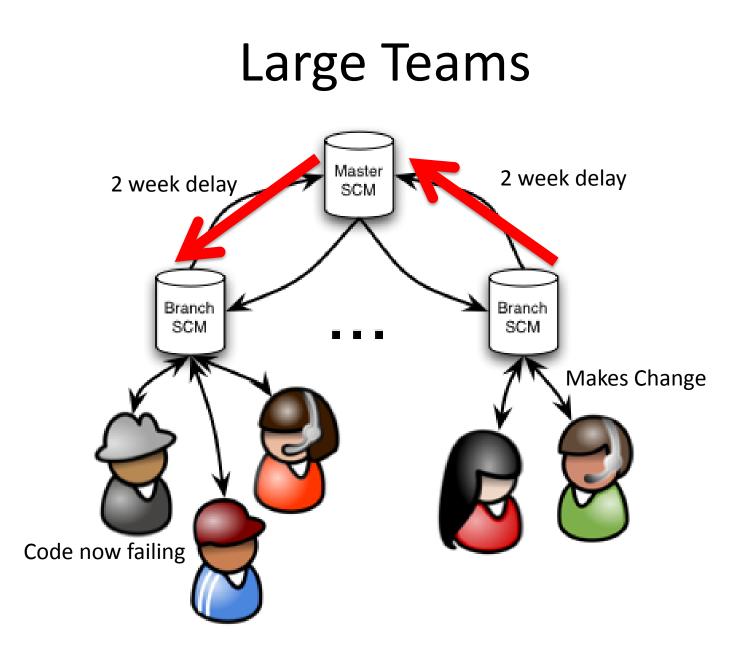
#### Heterogeneous Environments











### **Commit Logs**

```
Subject: [r9g-cvs] [hg] refactoring.java: #144961: fixing NPE
From: Jan P. <jp... (at) netbeans.org>
Message-id: hg.abbaf0f1ff63.1219918286.1797694213 (at)
hg.netbeans.org
Date: 2008-08-28 12:11:26
changeset abbaf0f1ff63 in main
details: http://hg.netbeans.org/main?cmd=changes baf0f1ff63
description:
#144961: fixing NPE
diffs (12 lines):
diff -r eb7c38562250 -r abbaf0f1ff63
a/refactoring.java/src/org/netbeans/modules/refactoring/java/ui/UIUtilities.java
b/refactoring.java/src/org/netbeans/modules/refactoring/java/ui/UIUtilities.java
Aug 28 12:03:58 2008 +0200
00 -92,7 +92,7 00 public final class UIUtilities {
  headerRenderer = table.getTableHeader().
  getDefaultRenderer();
}
   Component comp = headerRenderer.
   getTableCellRendererComponent(
- null, column.getHeaderValue(), false, false, 0, 0);
+ table, column.getHeaderValue(), false, false, 0, 0);
   int width = comp.getPreferredSize().width;
```

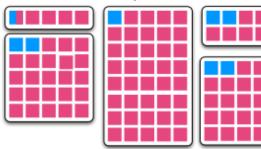
# **Commit Log Volume**

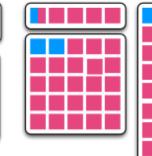
msg / work day

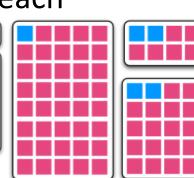
- KDE 515
- Open Office 505
- NetBeans 353
- Linux Kernel 157

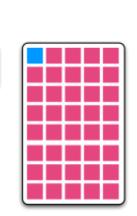
# Concrete Example

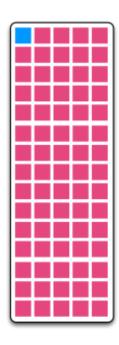
- Eclipse Metrics plug-in
  - Depends on 9xEclipse, 7xApache, 1xSF
  - Only uses a minority of each





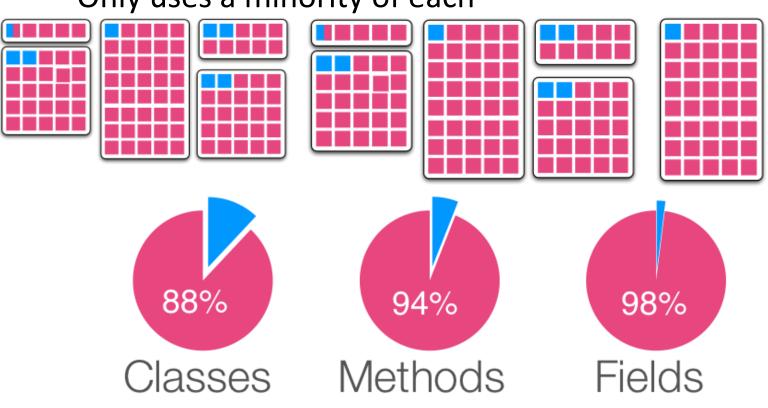






# **Concrete Example**

- Eclipse Metrics plug-in
  - Depends on 9xEclipse, 7xApache, 1xSF
  - Only uses a minority of each



# Approach

• Infer interest set

– Code ownership + static analysis

• Analyze changes

Identify changed elements

- Determine change relevance
  - Structural relevance
  - Practical relevance

# Evaluation

- RQ1: How well is the stream compressed?
- RQ2: Are impactful events really impactful?
- RQ3: Are any impactful events misclassified?

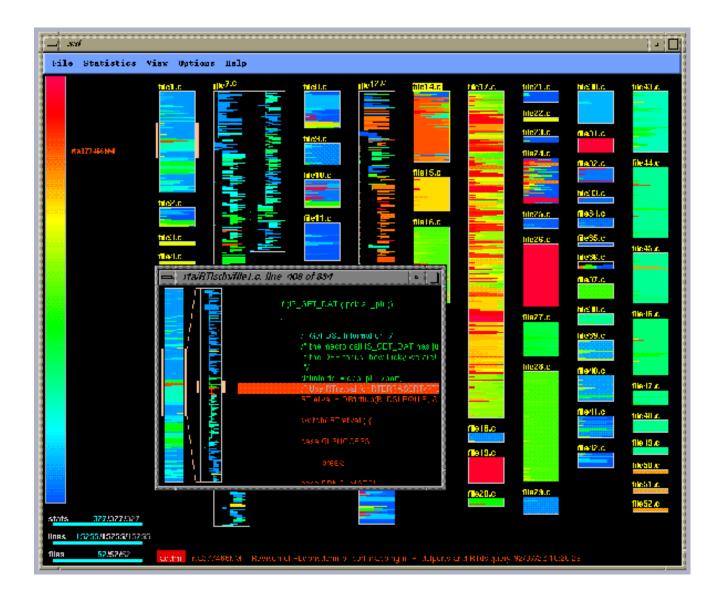
	Impactful	Uncertain	Information	Irrelevant
Metrics (sauerf)	9	674	273	618,219
Checkstyle	6	604	266	381,788
	TP	FP	TN	FN
Metrics	10	2	619,163	0
Checkstyle	5	0	382,658	1

#### Visualizations

- Seek to provide unique insights about systems

   Task-specific or general 'understanding'?
- Mappings to physical analogs difficult

#### SeeSoft



### RIGI

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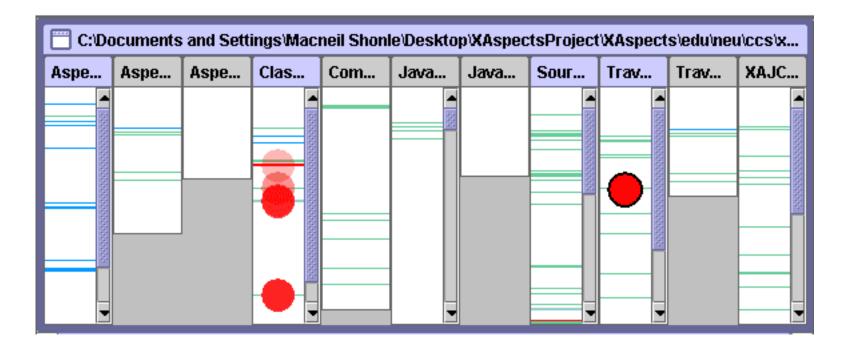
Adjust window size to fit all nodes

1

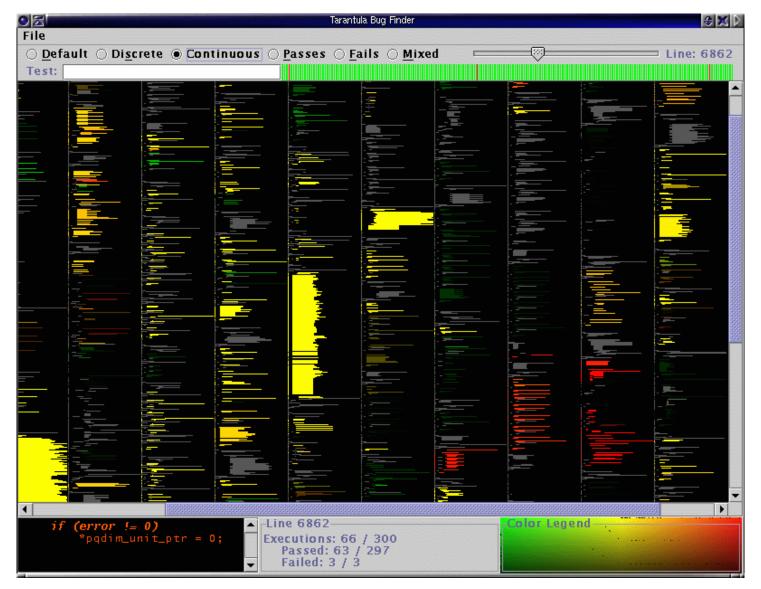
#### AspectBrowser

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☐ file* = (12) ☐ new (202) ☐ modifier (23)	
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Redundant Lines Present Most Common Identifiers Eclipse Resource Markers org.eclipse.jdt.core.task org.eclipse.jdt.debug.javaLineBreat Line breakpoint: Traversal [line] Line breakpoint: Traversal [line]	PrintStream origOut = System.out; PrintStream origErr = System.err; File out = new File(getWorkingDirectory(), "ou File err = new File(getWorkingDirectory(), "er try { System.setOut(new PrintStream(new FileOutr System.setErr(new PrintStream(new FileOutr
Run Analysis	<pre>catch (FileNotFoundException fnfe) {</pre>
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#### AspectBrowser



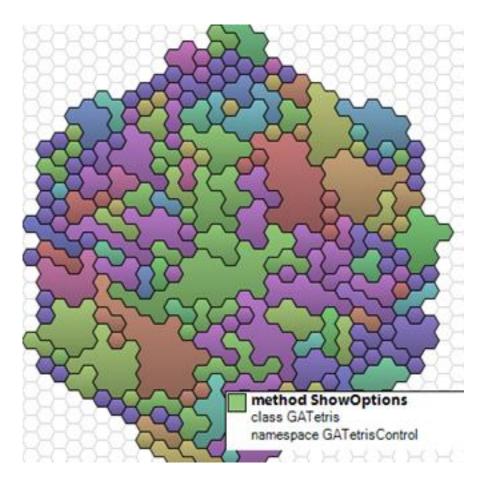
#### Tarantula



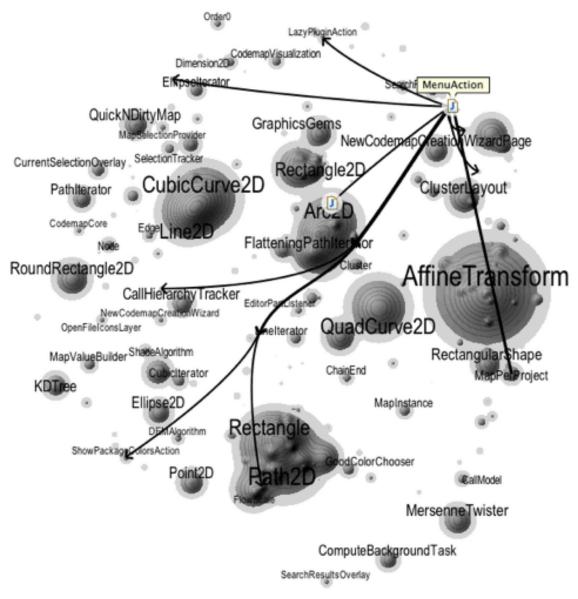
# Software Terrain Maps

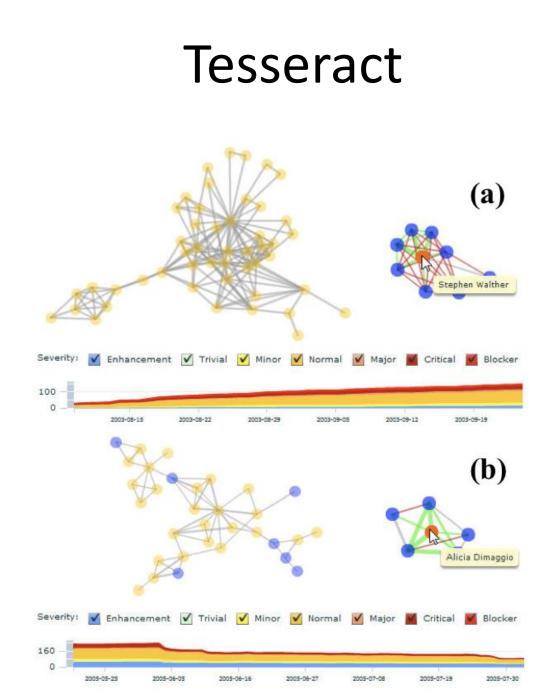
- DeLine [VLC 2005]
- Navigate perceptually rather than cognitively
- Ease navigation esp. backtracking
- Region size corresponds to code size
- Region locations capture affinity

### Software Terrain Maps



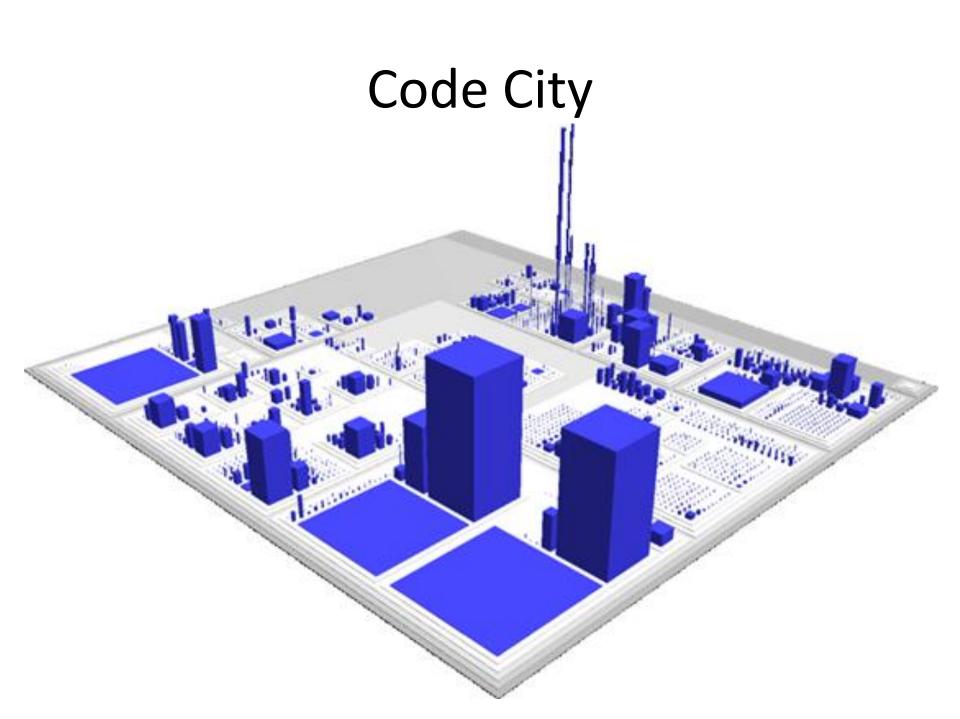
### Software Cartography





#### Tesseract

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# Summary

- Tools help developers do \_something\_
- The path from a research prototype to an industrial tool is convoluted at best
  - Start with an idea that *could* be useful in practice
- Evaluation mismatch:
  - Academic merit vs. industrial merit