CSE 564 – Winter 2019

Addendum: Password Manager User Studies

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Thanks to Dan Boneh, Dieter Gollmann, Dan Halperin, Yoshi Kohno, Ada Lerner, John Manferdelli, John Mitchell, Vitaly Shmatikov, Bennet Yee, and many others for sample slides and materials ...

PwdHash Password Multiplier



Multiply Password			
_ Authorize	d for comp5405@yahoo.com		
Master pa	ssword:		
	Verification code:		
	Remember password for this session		
Site name:	yahoo.com		
	OK Cancel		
_		- · .	

@@ in front of passwords
to protect; or F2

Activate with Alt-P or double-click

```
sitePwd = Hash(pwd,domain)

f
Prevent phishing attacks
```

sitePwd = Hash(username, pwd, domain)

[Chiasson, van Oorschot, Biddle]

Task Completion Results

	Success	Potentially Causing Security Exposures				
		Dangerous	Failures			
		Success	Failure	False Completion	Failed due to Previous	
PwdHash						
Log In	48%	44%	8%	0%	N/A	
Migrate Pwd	42%	35%	11%	11%	N/A	
Remote Login	27%	42%	31%	0%	N/A	
Update Pwd	19%	65%	8%	8%	N/A	
Second Login	52%	28%	4%	0%	16%	
Password Multiplier						
Log In	48%	44%	8%	0%	N/A	
Migrate Pwd	16%	32%	28%	20%	N/A	
Remote Login	N/A	N/A	N/A	N/A	N/A	
Update Pwd	16%	4%	44%	28%	N/A	
Second Login	16%	4%	16%	0%	16%	

Problem: Transparency

- Unclear to users whether actions successful or not.
 - Should be obvious when plugin activated.
 - Should be obvious when password protected.
- Users feel that they should be able to know their own password.

Problem: Mental Model

- Users seemed to have misaligned mental models
 - Not understand that one needs to put "@@" before each password to be protected.
 - Think different passwords generated for each session.
 - Think successful when were not.
 - Not know to click in field before Alt-P.
 - Don't understand what's happening: "Really, I don't see how my password is safer because of two @'s in front"

When "Nothing Works"

- Tendency to try all passwords
 - A poor security choice phishing site could collect many passwords!
 - May make the use of PwdHash or Password Multiplier worse than not using any password manager.
- Usability problem leads to security vulnerabilities.

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Buffer Overflows 101

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Attacks on Memory Buffers

- Buffer is a pre-defined data storage area inside computer memory (stack or heap)
- Typical situation:
 - A function takes some input that it writes into a preallocated buffer.
 - The developer forgets to check that the size of the input isn't larger than the size of the buffer.
 - Uh oh.
 - "Normal" bad input: crash
 - "Adversarial" bad input : take control of execution

Stack Buffers



• Suppose Web server contains this function

```
void func(char *str) {
    char buf[126];
    ...
    strcpy(buf,str);
    ...
}
```

- No bounds checking on strcpy()
- If str is longer than 126 bytes
 - Program may crash
 - Attacker may change program behavior

Example: Changing Flags

Suppose Web server contains this function

buf

```
void func(char *str) {
    char buf[126];
    ...
    strcpy(buf,str);
    ...
}
```

 Authenticated variable non-zero when user has extra privileges

(:-)!)

Memory Layout

- Text region: Executable code of the program
- Heap: Dynamically allocated data
- Stack: Local variables, function return addresses; grows and shrinks as functions are called and return



Stack Buffers

• Suppose Web server contains this function:



• When this function is invoked, a new frame (activation record) is pushed onto the stack.



What if Buffer is Overstuffed?

• Memory pointed to by str is copied onto stack...

void func(char *str) {
 char buf[126];
 strcpy(buf,str);

strcpy does NOT check whether the string at *str contains fewer than 126 characters

• If a string longer than 126 bytes is copied into buffer, it will overwrite adjacent stack locations.

This will be interpreted as return address!



Executing Attack Code

- Suppose buffer contains attacker-created string
 - For example, str points to a string received from the network as the URL



- When function exits, code in the buffer will be executed, giving attacker a shell ("shellcode")
 - Root shell if the victim program is setuid root