# Recommender Systems: Latent Factor Models

CS547 Machine Learning for Big Data
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#### The Netflix Prize

#### Training data

- 100 million ratings, 480,000 users, 17,770 movies
- 6 years of data: 2000-2005

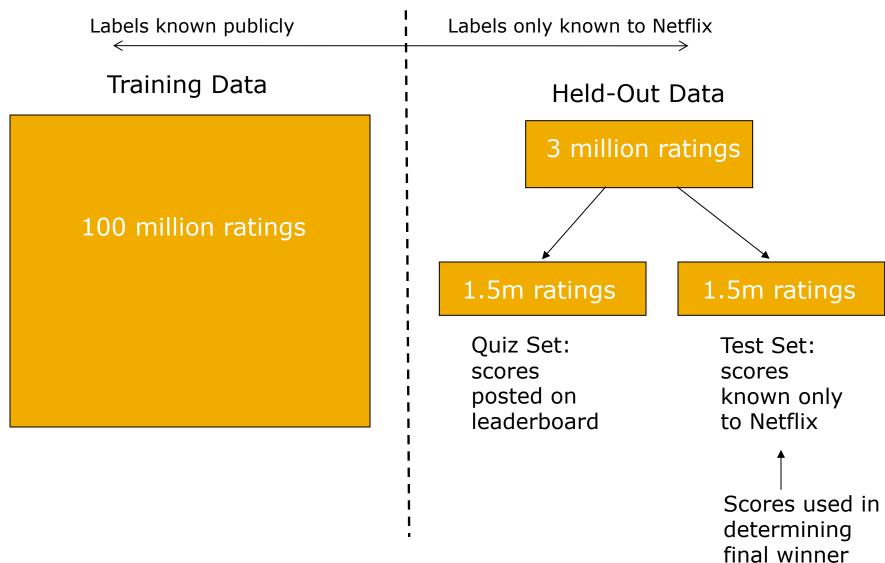
#### Test data

- Last few ratings of each user (2.8 million)
- Evaluation criterion: Root Mean Square Error (RMSE) =

$$\sqrt{\frac{1}{|R|}\sum_{(i,x)\in R}(\hat{r}_{xi}-r_{xi})^2}$$

- Netflix's system RMSE: 0.9514
- Competition
  - 2,700+ teams
  - \$1 million prize for 10% improvement on Netflix

#### **Competition Structure**



## The Netflix Utility Matrix R

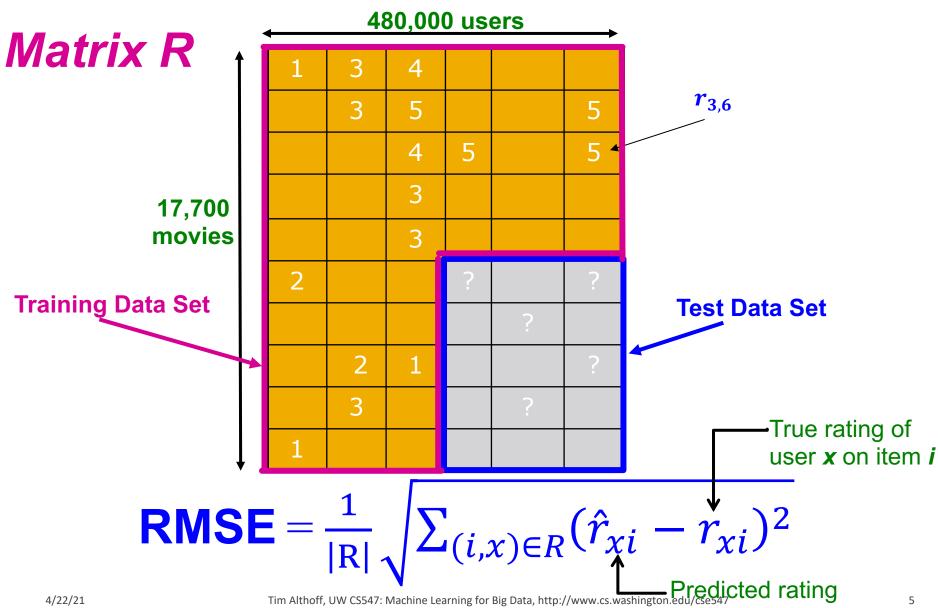
#### **Matrix** R

17,700 movies

<del></del>					<b>→</b>
1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			2		2
				5	
	2	1			1
	3			3	
1					

480,000 users

## Utility Matrix R: Evaluation



## BellKor Recommender System

The winner of the Netflix Challenge

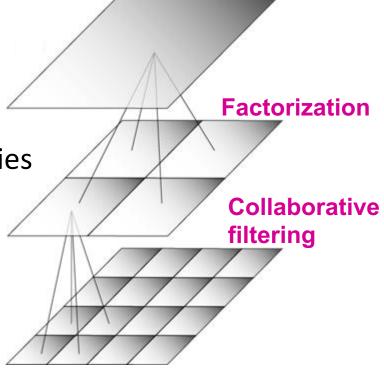
Multi-scale modeling of the data:

Combine top level, "regional" modeling of the data, with a refined, local view:

Global:

Overall deviations of users/movies

- Factorization:
  - Addressing "regional" effects
- Collaborative filtering:
  - Extract local patterns



**Global effects** 

### **Modeling Local & Global Effects**

#### Global:

- Mean movie rating: 3.7 stars
- The Sixth Sense is 0.5 stars above avg.
- Joe rates 0.2 stars below avg.
  - ⇒ Baseline estimation:
    Joe will rate The Sixth Sense 4 stars
  - That is 4 = 3.7+0.5-0.2
- Local neighborhood (CF/NN):
  - Joe didn't like related movie Signs
  - ⇒ Final estimate: Joe will rate The Sixth Sense 3.8 stars







## Recap: Collaborative Filtering (CF)

- The earliest and the most popular collaborative filtering method
- Derive unknown ratings from those of "similar" movies (item-item variant)
- Define similarity metric  $s_{ij}$  of items i and j
- Select k-nearest neighbors, compute the rating
  - N(i; x): items most similar to i that were rated by x

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i;x)} s_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} s_{ij}}$$

s<sub>ij</sub>... similarity of items *i* and *j*r<sub>xj</sub>...rating of user *x* on item *j*N(i;x)... set of items similar to item *i* that were rated by *x*

### **Modeling Local & Global Effects**

In practice we get better estimates if we model deviations:

$$\hat{r}_{xi} = b_{xi} + \frac{\sum_{j \in N(i;x)} s_{ij} \cdot (r_{xj} - b_{xj})}{\sum_{j \in N(i;x)} s_{ij}}$$

baseline estimate for  $r_{xi}$ 

$$b_{xi} = \mu + b_x + b_i$$

 $\mu$  = overall mean rating

 $b_x$  = rating deviation of user x

=  $(avg. rating of user x) - \mu$ 

 $b_i = (avg. rating of movie i) - \mu$ 

#### **Problems/Issues:**

- 1) Similarity metrics are "arbitrary"
- **2)** Pairwise similarities neglect interdependencies among users
- **3)** Taking a weighted average can be restricting

**Solution:** Instead of  $s_{ij}$  use  $w_{ij}$  that we estimate directly from data

# Idea: Interpolation Weights $w_{ij}$

Use a weighted sum rather than weighted avg.:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

- A few notes:
  - N(i; x) ... set of movies rated by user x that are similar to movie i
  - $lackbox{\hspace{0.1cm}$} w_{ij}$  is the **interpolation weight** (some real number)
    - Note, we allow:  $\sum_{j \in N(i;x)} w_{ij} \neq 1$
  - $w_{ij}$  models interaction between pairs of movies (it does not depend on user x)

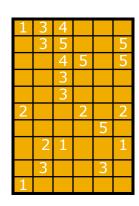
# Idea: Interpolation Weights $w_{ij}$

- $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i,x)} w_{ij} (r_{xj} b_{xj})$
- How to set  $w_{ij}$ ?
  - Remember, error metric is:  $\frac{1}{|R|} \sqrt{\sum_{(i,x) \in R} (\hat{r}_{xi} r_{xi})^2}$  or equivalently SSE:  $\sum_{(i,x) \in R} (\hat{r}_{xi} r_{xi})^2$
  - Find w<sub>ij</sub> that minimize SSE on training data!
    - Models relationships between item i and its neighbors j
  - w<sub>ij</sub> can be learned/estimated based on x and all other users that rated i

#### Why is this a good idea?

## Recommendations via Optimization

- Goal: Make good recommendations
  - Quantify goodness using RMSE:
     Lower RMSE ⇒ better recommendations



- Really want to make good recommendations on items that user has not yet seen. Can't really do this!
- Let's set build a system such that it works well on known (user, item) ratings
   And hope the system will also predict well the unknown ratings

## Recommendations via Optimization

- Idea: Let's set values w such that they work well on known (user, item) ratings
- How to find such values w?
- Idea: Define an objective function and solve the optimization problem
- Find w<sub>ij</sub> that minimize SSE on training data!

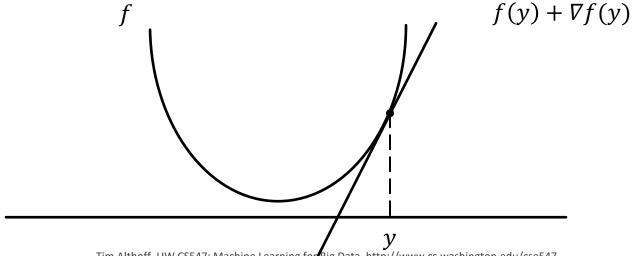
$$J(w) = \sum_{x,i \in R} \left( \left[ b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^{2}$$
Predicted rating

Predicted rating

Think of w as a vector of numbers

# **Detour: Minimizing a function**

- A simple way to minimize a function f(x):
  - Compute the derivative  $\nabla f(x)$
  - Start at some point y and evaluate  $\nabla f(y)$
  - Make a step in the reverse direction of the gradient:  $y = y - \nabla f(y)$
  - Repeat until convergence



### **Interpolation Weights**

• We have the optimization problem, now what?

$$J(w) = \sum_{x,i \in R} \left( \left[ b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^{2}$$

- Gradient descent:
  - Iterate until convergence:  $w \leftarrow w \eta \nabla_w J$   $\eta$  ... learning rate where  $\nabla_w J$  is the gradient (derivative evaluated on data):

$$\nabla_{w}J = \left[\frac{\partial J(w)}{\partial w_{ij}}\right] = 2\sum_{x,i\in R} \left(\left[b_{xi} + \sum_{k\in N(i;x)} w_{ik}(r_{xk} - b_{xk})\right] - r_{xi}\right) \left(r_{xj} - b_{xj}\right)$$

$$\text{for } \boldsymbol{j} \in \{\boldsymbol{N}(\boldsymbol{i};\boldsymbol{x}), \forall \boldsymbol{i}, \forall \boldsymbol{x}\}$$

$$\text{else } \frac{\partial J(w)}{\partial w_{ij}} = \boldsymbol{0}$$

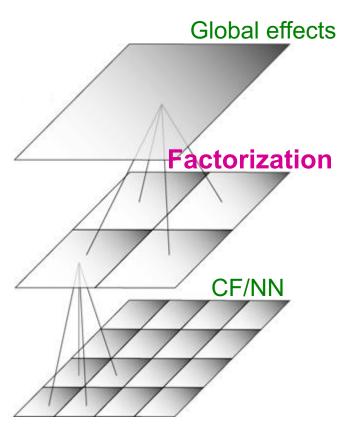
Note: We fix movie i, go over all  $r_{xi}$ , for every movie  $j \in N(i; x)$ , we compute  $\frac{\partial J(w)}{\partial w_{ii}}$  while  $|w_{new} - w_{old}| > \varepsilon$ :

$$W_{new} = W_{old} - \eta \cdot \nabla W_{old}$$

 $W_{old} = W_{new}$ 

### Interpolation Weights

- So far:  $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} b_{xj})$ 
  - Weights w<sub>ij</sub> derived based on their roles; no use of an arbitrary similarity metric (w<sub>ii</sub> ≠ s<sub>ii</sub>)
  - Explicitly account for interrelationships among the neighboring movies
- Next: Latent factor model
  - Extract "regional" correlations



#### Performance of Various Methods

Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

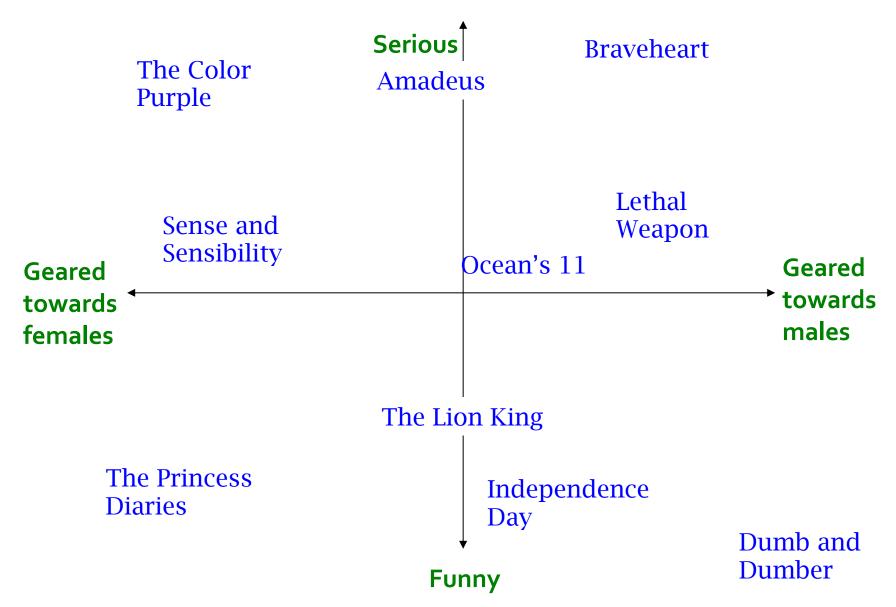
Netflix: 0.9514

Basic Collaborative filtering: 0.94

CF+Biases+learned weights: 0.91

Grand Prize: 0.8563

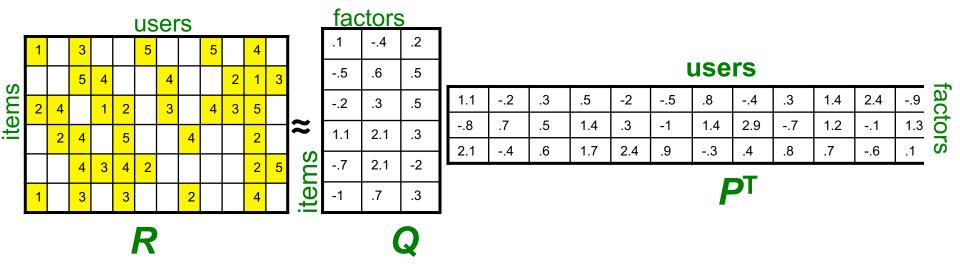
## Latent Factor Models (e.g., SVD)



#### **Latent Factor Models**

**SVD**:  $A = U \Sigma V^T$ 

"SVD" on Netflix data: R ≈ Q · P<sup>T</sup>

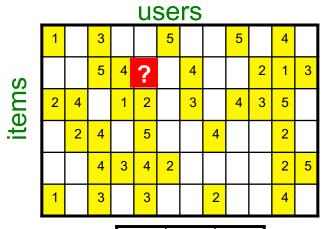


- For now let's assume we can approximate the rating matrix R as a product of "thin"  $Q \cdot P^T$ 
  - R has missing entries but let's ignore that for now!
    - Basically, we want the reconstruction error to be small on known ratings and we don't care about the values on the missing ones

### Ratings as Products of Factors

How to estimate the missing rating of

user x for item i?





$\hat{r}_{xi}$	$= q_i \cdot p_x$
	$\sum q_{if} \cdot p_{xf}$
	f
	$q_i = \text{row } i \text{ of } Q$ $p_x = \text{column } x \text{ of } P^T$

	.1	4	.2
(0	5	.6	.5
items	2	.3	.5
ite	1.1	2.1	.3
	7	2.1	-2
	-1	.7	.3

factors

#### users

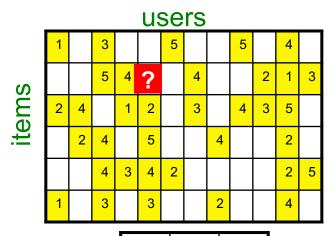
S						5						
	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
<u> </u>	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1

PT

#### Ratings as Products of Factors

How to estimate the missing rating of

user x for item i?





$\hat{r}_{x}$	<u>i</u> =	$q_i$	$p_x$
=		$q_{if}$	$\cdot p_{xf}$
•	f		
		= row <i>i</i> c	
	$p_x$	= colum	n <b>x</b> of <b>P</b> <sup>T</sup>

	.1	4	.2
(0	5	.6	.5
items	2	.3	.5
ite	1.1	2.1	.3
	7	2.1	-2
	-1	.7	.3

factors

_						400						
S	1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	9
	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
<u>to</u>	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1
-												

users

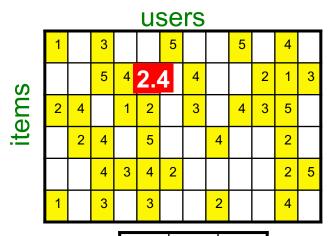
PT

6

### Ratings as Products of Factors

How to estimate the missing rating of

user x for item i?





$\hat{r}_{xi}$	$= q_i \cdot p_x$
	$\sum q_{if} \cdot p_{xf}$
	f
	$q_i = \text{row } i \text{ of } Q$ $p_x = \text{column } x \text{ of } P^T$

	.1	4	.2			
(0	5	.6	.5			
items	2	.3	.5			
ite	1.1	2.1	.3			
	7	2.1	-2			
	-1	.7	.3			
<b>f</b> factors						

users -.2 .3 .5 -.5 .3 -.4 1.4 .7 .5 1.4 1.4 2.9 -.7 -1 1.2 1.7 2.4 -.3 PT

2.4

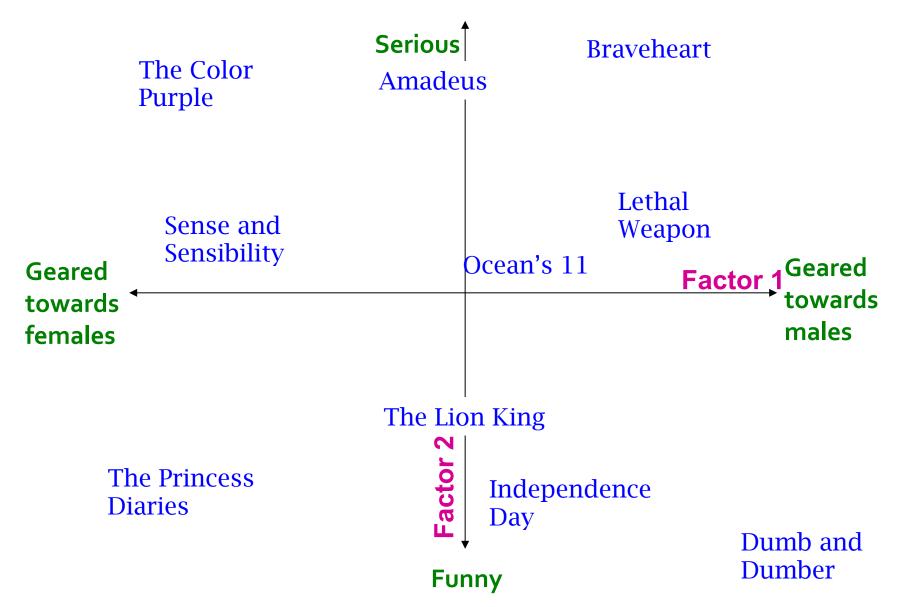
-.1

-.6

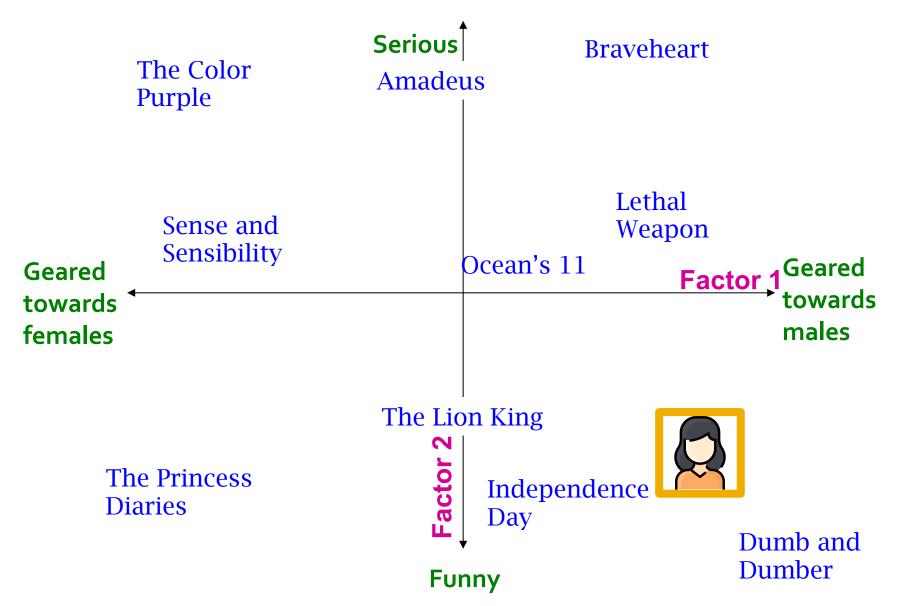
-.9

1.3

#### **Latent Factor Models**



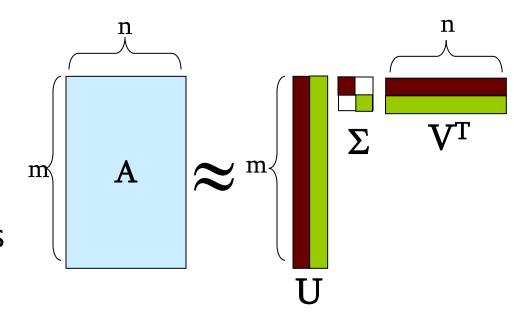
#### **Latent Factor Models**



#### Recap: SVD

#### Remember SVD:

- A: Input data matrix
- U: Left singular vecs
- V: Right singular vecs
- Σ: Singular values



#### So in our case:

"SVD" on Netflix data:  $R \approx Q \cdot P^T$ 

$$A = R$$
,  $Q = U$ ,  $P^{T} = \sum V^{T}$ 

$$\hat{\boldsymbol{r}}_{xi} = \boldsymbol{q}_i \cdot \boldsymbol{p}_x$$

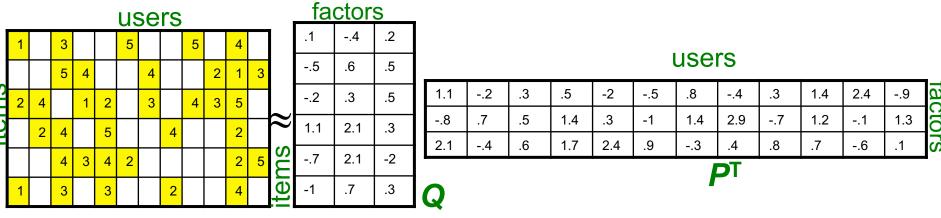
## SVD: More good stuff

 We already know that SVD gives minimum reconstruction error (Sum of Squared Errors):

$$\min_{U,V,\Sigma} \sum_{ij\in A} \left( A_{ij} - [U\Sigma V^{\mathrm{T}}]_{ij} \right)^{2}$$

- Note two things:
  - SSE and RMSE are monotonically related:
    - $RMSE = \frac{1}{c}\sqrt{SSE}$  Great news: SVD is minimizing RMSE!
  - Complication: The sum in SVD error term is over all entries (no-rating is interpreted as zero-rating). But our R has missing entries!

#### **Latent Factor Models**



- SVD isn't defined when entries are missing!
- Use specialized methods to find P, Q

$$\min_{P,Q} \sum_{(i,x)\in\mathbb{R}} (r_{xi} - q_i \cdot p_x)^2 \qquad \hat{r}_{xi} = q_i \cdot p_x$$

#### Note:

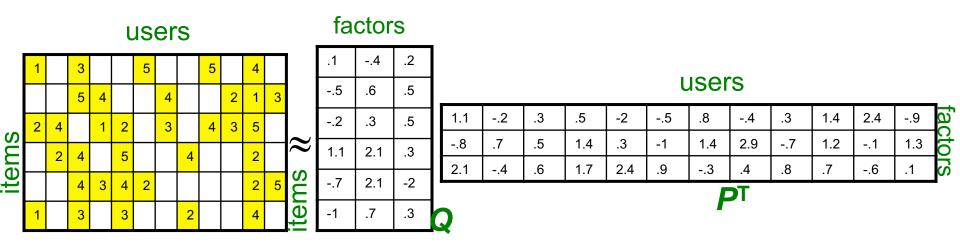
- We don't require cols of P, Q to be orthogonal/unit length
- P, Q map users/movies to a latent space
- This was the most popular model among Netflix contestants

#### Finding the Latent Factors

#### **Latent Factor Models**

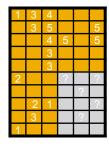
Our goal is to find P and Q such that:

$$\min_{P,Q} \sum_{(i,x)\in R} (r_{xi} - q_i \cdot p_x)^2$$



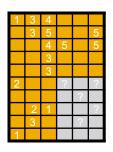
#### **Back to Our Problem**

- Want to minimize SSE for unseen test data
- Idea: Minimize SSE on training data
  - Want large k (# of factors) to capture all the signals
  - But, SSE on test data begins to rise for k > 2
- This is a classical example of overfitting:
  - With too much freedom (too many free parameters) the model starts fitting noise
    - That is, the model fits too well the training data and is thus not generalizing well to unseen test data



# **Dealing with Missing Entries**

To solve overfitting we introduce regularization:

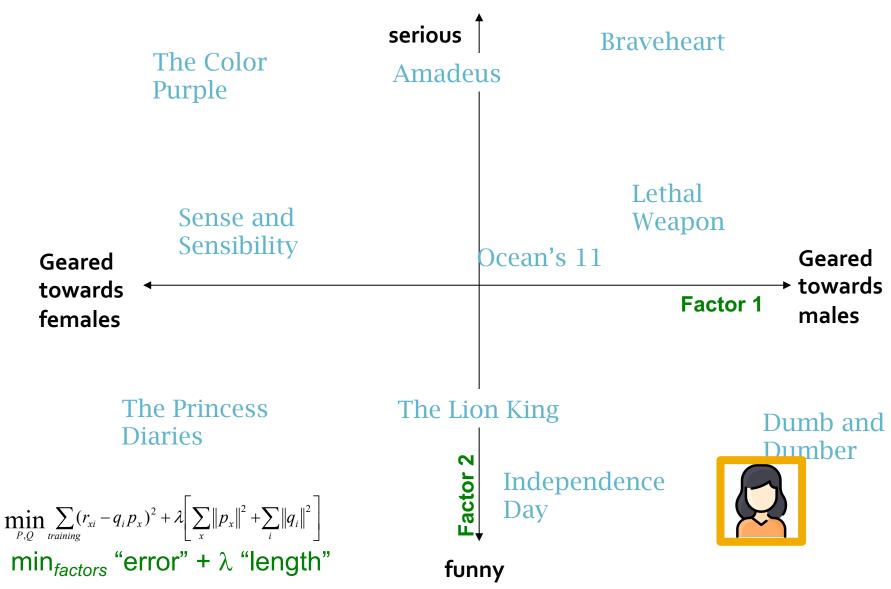


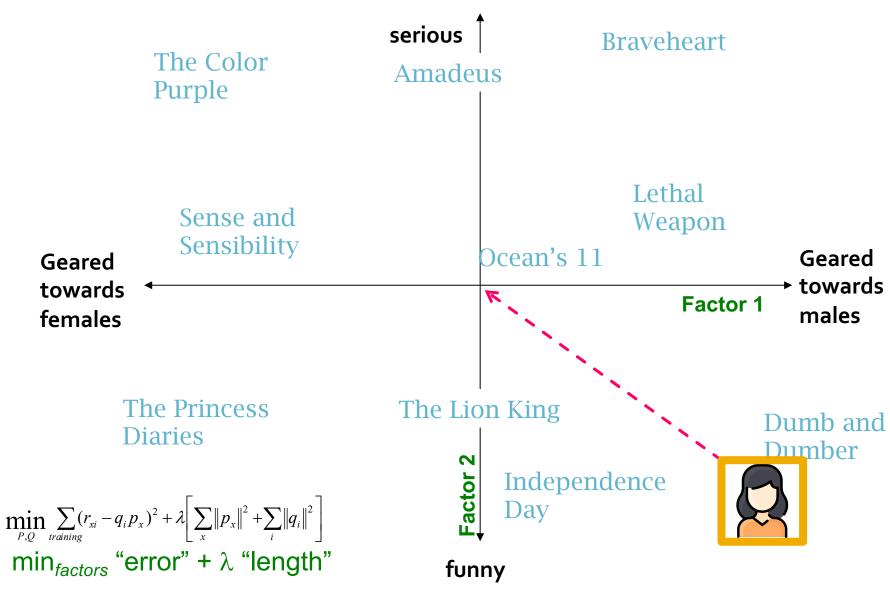
- Allow rich model where there is sufficient data
- Shrink aggressively where data is scarce

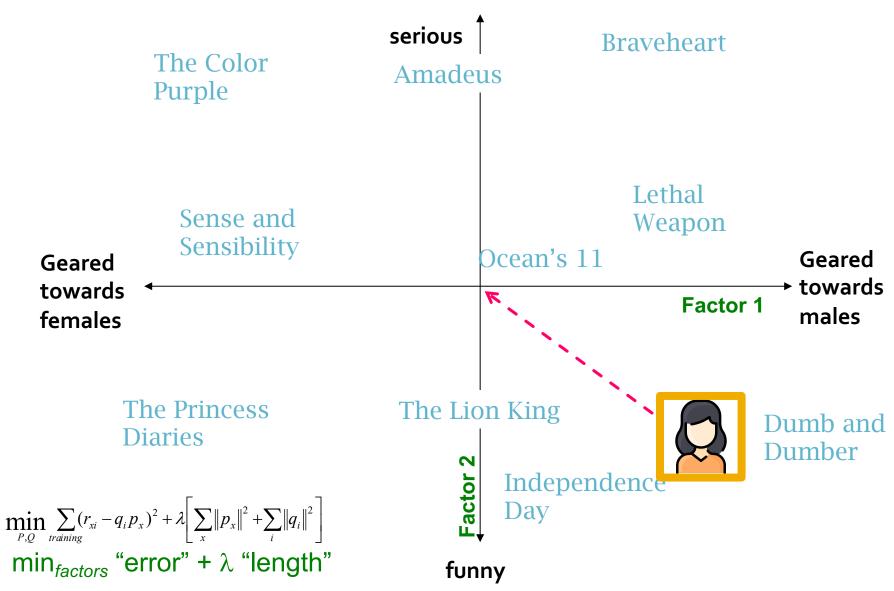
$$\min_{P,Q} \sum_{training} (r_{xi} - q_i p_x)^2 + \left[ \lambda_1 \sum_{x} \|p_x\|^2 + \lambda_2 \sum_{i} \|q_i\|^2 \right]$$
"error"
"length"

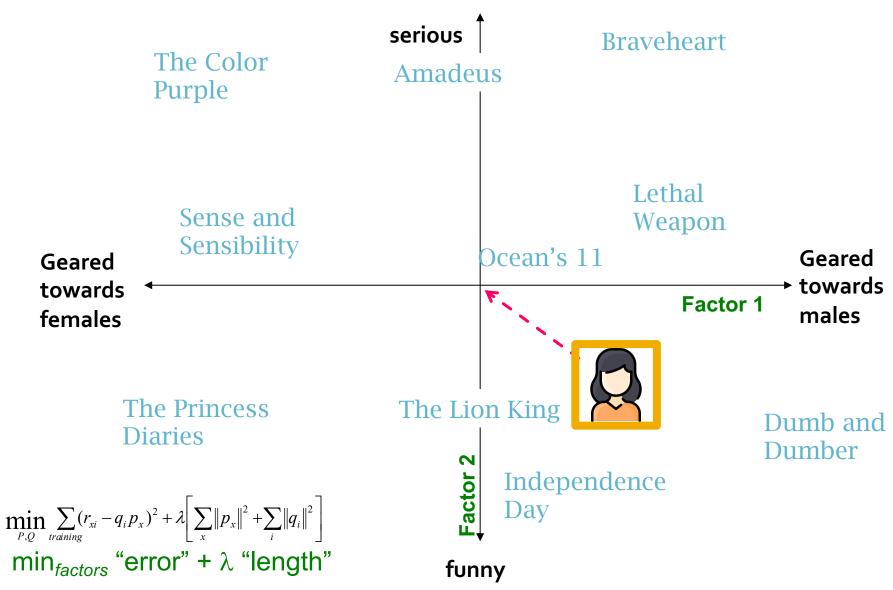
 $\lambda_1, \lambda_2 \dots$  user set regularization parameters

**Note:** We do not care about the absolute ("raw") value of the objective function, but we care about P,Q that achieve the minimum of the objective

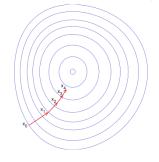








#### **Stochastic Gradient Descent**



Want to find matrices P and Q:

$$\min_{P,Q} \sum_{training} (r_{xi} - q_i p_x)^2 + \left[ \lambda_1 \sum_{x} ||p_x||^2 + \lambda_2 \sum_{i} ||q_i||^2 \right]$$

- Gradient descent:
  - Initialize P and Q (using SVD, pretend missing ratings are 0)
  - Do gradient descent:

■ 
$$P \leftarrow P - \eta \cdot \nabla P$$

• 
$$Q \leftarrow Q - \eta \cdot \nabla Q$$

How to compute gradient of a matrix?

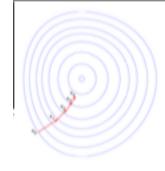
Compute gradient of every element independently!

• where  $\nabla Q$  is gradient/derivative of matrix Q:

$$\nabla Q = [\nabla q_{if}]$$
 and  $\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x)p_{xf} + 2\lambda_2 q_{if}$ 

- lacktriangle Here  $oldsymbol{q_{if}}$  is entry  $oldsymbol{f}$  of row  $oldsymbol{q_i}$  of matrix  $oldsymbol{Q}$
- Observation: Computing gradients is slow!

## Stochastic Gradient Descent



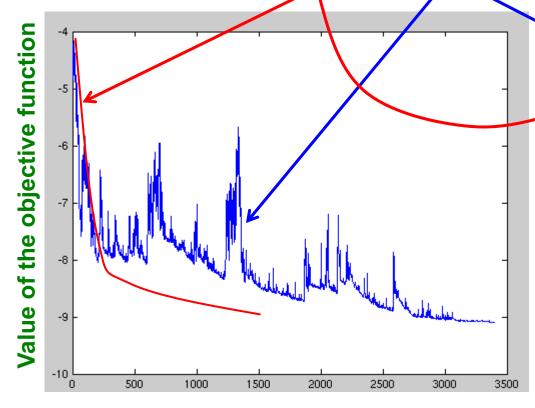
- Gradient Descent (GD) vs. Stochastic GD
  - Observation:  $\nabla Q = [\nabla q_{if}]$  where

$$\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_{if}p_{xf})p_{xf} + 2\lambda q_{if} = \sum_{x,i} \nabla Q(r_{xi})$$

- Here  $q_{if}$  is entry f of row  $q_i$  of matrix Q
- $Q \leftarrow Q \eta \nabla Q = Q \eta \left[ \sum_{x,i} \nabla Q (r_{xi}) \right]$
- Idea: Instead of evaluating gradient over all ratings evaluate it for each individual rating and make a step
- GD:  $\mathbf{Q} \leftarrow \mathbf{Q} \eta \left[ \sum_{r_{xi}} \nabla \mathbf{Q}(r_{xi}) \right]$
- SGD:  $\mathbf{Q} \leftarrow \mathbf{Q} \mu \nabla \mathbf{Q}(\mathbf{r}_{xi})$ 
  - Faster convergence!
    - Need more steps but each step is computed much faster

#### SGD vs. GD

Convergence of GD vs. SGD



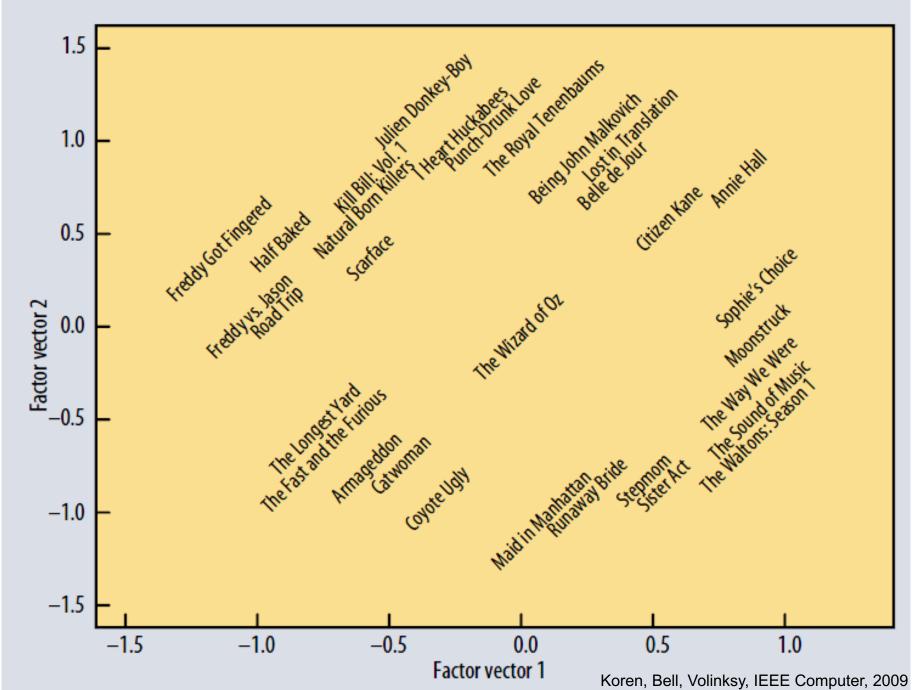
Iteration/step

**GD** improves the value of the objective function at every step.

**SGD** improves the value but in a "noisy" way.

**GD** takes fewer steps to converge but each step takes much longer to compute.

In practice, **SGD** is much faster!



## Extending Latent Factor Model to Include Biases

## **Modeling Biases and Interactions**

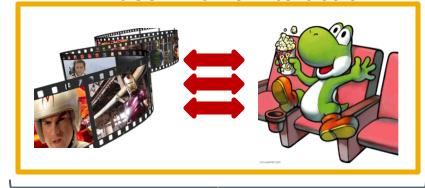
#### user bias



#### movie bias



#### user-movie interaction



#### **Global: Baseline predictor**

- Separates users and movies
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition

#### Local: User-Movie interaction

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations
- $\mu = \mu$  = overall mean rating
- $\mathbf{b}_{\mathbf{x}}$  = bias of user  $\mathbf{x}$
- $\mathbf{b}_{i}$  = bias of movie i

#### **Baseline Predictor**

We have expectations on the rating by user x of movie i, even without estimating x's attitude towards movies like i







- Rating scale of user x
- Values of other ratings user gave recently (day-specific mood, anchoring, multi-user accounts)

- (Recent) popularity of movie i
- Selection bias; related to number of ratings user gave on the same day ("frequency")

## **Putting It All Together**

$$r_{xi} = \mu + b_x + b_i + q_i \cdot p_x$$

Mean rating user  $x$  movie  $i$ 

The property of the pro

#### Example:

- Mean rating:  $\mu = 3.7$
- You are a critical reviewer: your mean rating is 1 star lower than the mean:  $b_x = -1$
- Star Wars gets a mean rating of 0.5 higher than average movie:  $b_i = +0.5$
- Predicted rating for you on Star Wars:
  = 3.7 1 + 0.5 = 3.2 (before user movie interaction)

## Fitting the New Model

#### Solve:

$$\min_{Q,P} \sum_{(x,i)\in R} (r_{xi} - (\mu + b_x + b_i + q_i p_x))^2$$
goodness of fit

$$+ \left( \frac{\lambda_1}{1} \sum_{i} \left\| q_i \right\|^2 + \lambda_2 \sum_{x} \left\| p_x \right\|^2 + \lambda_3 \sum_{x} \left\| b_x \right\|^2 + \lambda_4 \sum_{i} \left\| b_i \right\|^2 \right)$$
regularization

λ is selected via gridsearch on a validation set

- Stochastic gradient decent to find parameters
  - Note: Both biases  $b_x$ ,  $b_i$  as well as interactions  $q_i$ ,  $p_x$  are treated as parameters (and we learn them)

#### Performance of Various Methods

Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

Netflix: 0.9514

Basic Collaborative filtering: 0.94

CF with learned weights: 0.91

Latent factors: 0.90

Latent factors + Biases: 0.89

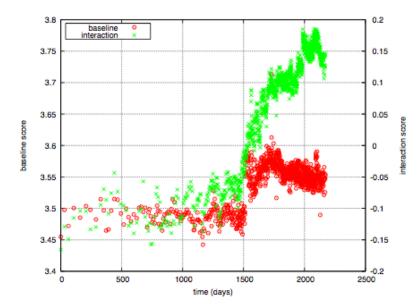
Grand Prize: 0.8563

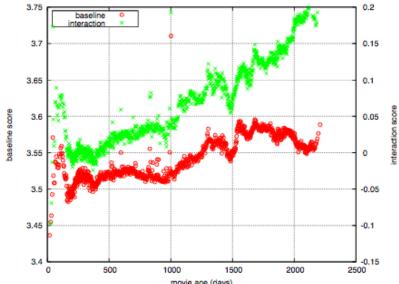
## The Netflix Challenge: 2006-09

## **Temporal Biases Of Users**

- Sudden rise in the average movie rating (early 2004)
  - Improvements in Netflix
  - GUI improvements
  - Meaning of rating changed
- Movie age
  - Users prefer new movies without any reasons
  - Older movies that are rated seem inherently better than newer ones

[Y. Koren, Collaborative filtering with temporal dynamics, KDD '09]





## **Temporal Biases & Factors**

Original model:

$$r_{xi} = \mu + b_x + b_i + q_i \cdot p_x$$

Add time dependence to biases:

$$r_{xi} = \mu + b_x(t) + b_i(t) + q_i \cdot p_x$$

- Make parameters  $b_x$  and  $b_i$  to depend on time
- (1) Parameterize time-dependence by linear trends
  - (2) Each bin corresponds to 10 consecutive weeks

$$b_i(t) = b_i + b_{i, \text{Bin}(t)}$$

- Add temporal dependence to factors
  - $p_x(t)$ ... user preference vector on day t

#### Performance of Various Methods

Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

Netflix: 0.9514

Basic Collaborative filtering: <u>0.94</u>

Collaborative filtering++: 0.91

Latent factors: 0.90

Latent factors+Biases: 0.89

**Latent factors+Biases+Time: 0.876** 

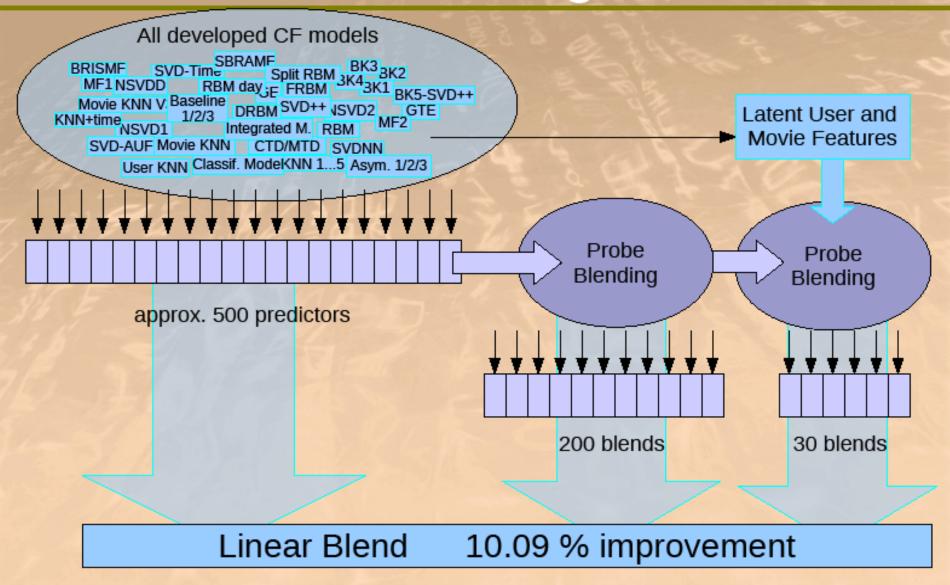
Still no prize! 
Getting desperate.

Try a "kitchen sink" approach!

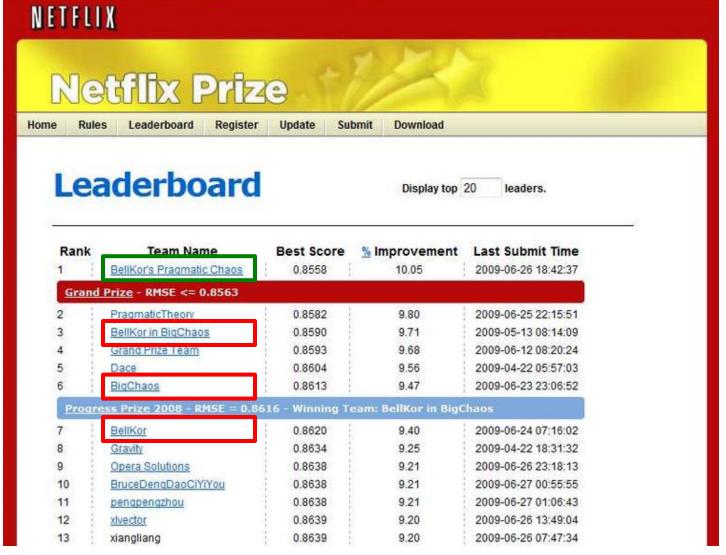
Grand Prize: 0.8563

#### The big picture

#### Solution of BellKor's Pragmatic Chaos



## Standing on June 26th 2009



June 26th submission triggers 30-day "last call"

## The Last 30 Days

#### Ensemble team formed

- Group of other teams on leaderboard forms a new team
- Relies on combining their models
- Quickly also get a qualifying score over 10%

#### BellKor

- Continue to get small improvements in their scores
- Realize they are in direct competition with team Ensemble

#### Strategy

- Both teams carefully monitoring the leader board
- Only sure way to check for improvement is to submit a set of predictions
  - This alerts the other team of your latest score

### 24 Hours from the Deadline

- Submissions limited to 1 a day
  - Only 1 final submission could be made in the last 24h
- 24 hours before deadline...
  - BellKor team member in Austria notices (by chance) that Ensemble posts a score that is slightly better than BellKor's
- Frantic last 24 hours for both teams
  - Much computer time on final optimization
  - Carefully calibrated to end about an hour before deadline
- Final submissions
  - BellKor submits a little early (on purpose), 40 mins before deadline
  - Ensemble submits their final entry 20 mins later
  - ....and everyone waits....

#### **Netflix Prize**



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#### Leaderboard

Showing Test Score. Click here to show quiz score

Display top 20 💠 leaders.

Rank	Team Name	Best Test Score	% Improvement	Best Submit Time
Grand	Prize - RMSE = 0.8567 - Winning To	eam: BellKor's Proce	natic Chape	
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	0.0082	0.00	2000-07-10-21:20
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries!	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
8	Dace_	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	BigChaos	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11
Progre	ess Prize 2008 - RMSE = 0.8627 - W	inning Team: BellKo	r in BigChaos	
13	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
18	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50

## Million \$ Awarded Sept 21<sup>st</sup> 2009



# What's the moral of the story?

Submit early!

## Acknowledgments

- Some slides and plots borrowed from Yehuda Koren, Robert Bell and Padhraic Smyth, Jure Leskovec
- Further reading:
  - Y. Koren, Collaborative filtering with temporal dynamics, KDD '09
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