Recommender Systems: Latent Factor Models

CS547 Machine Learning for Big Data Tim Althoff PAUL G. ALLEN SCHOOL OF COMPUTER SCIENCE & ENGINEERING

The Netflix Prize

Training data

- 100 million ratings, 480,000 users, 17,770 movies
- 6 years of data: 2000-2005

Test data

- Last few ratings of each user (2.8 million)
- Evaluation criterion: Root Mean Square Error (RMSE) =

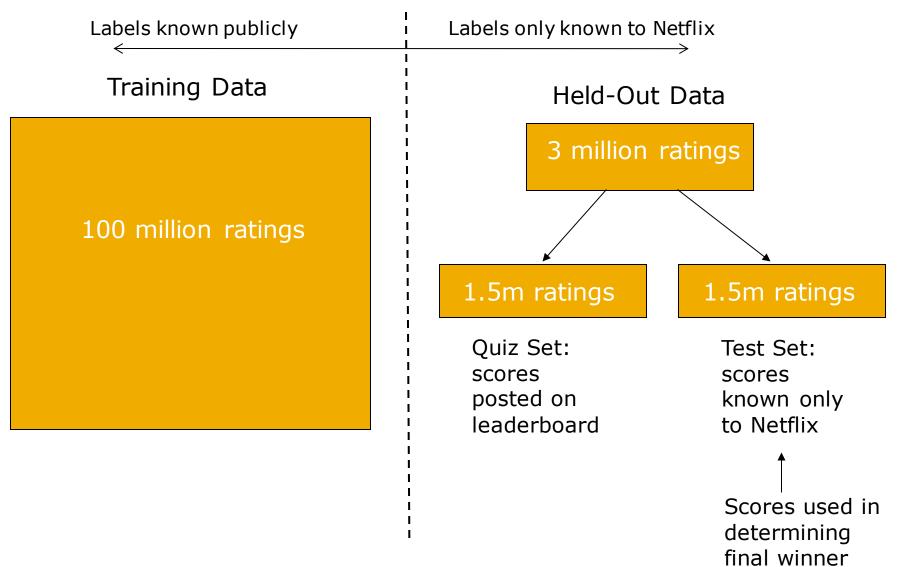
$$\sqrt{\frac{1}{|R|} \sum_{(i,x) \in R} (\hat{r}_{xi} - r_{xi})^2}$$

Netflix's system RMSE: 0.9514

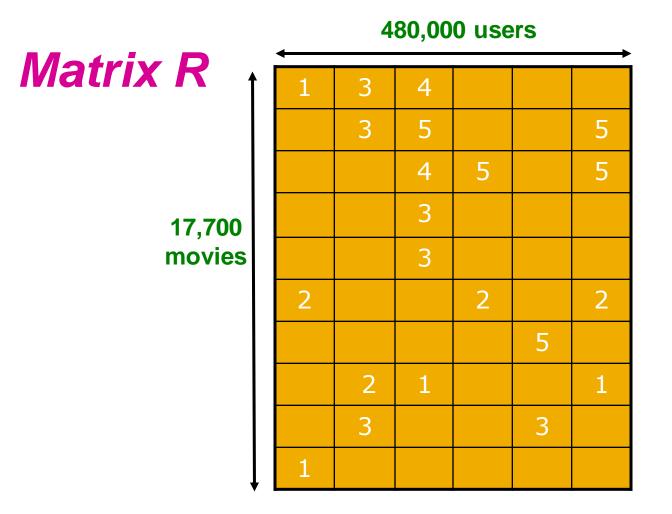
Competition

- 2,700+ teams
- \$1 million prize for 10% improvement on Netflix

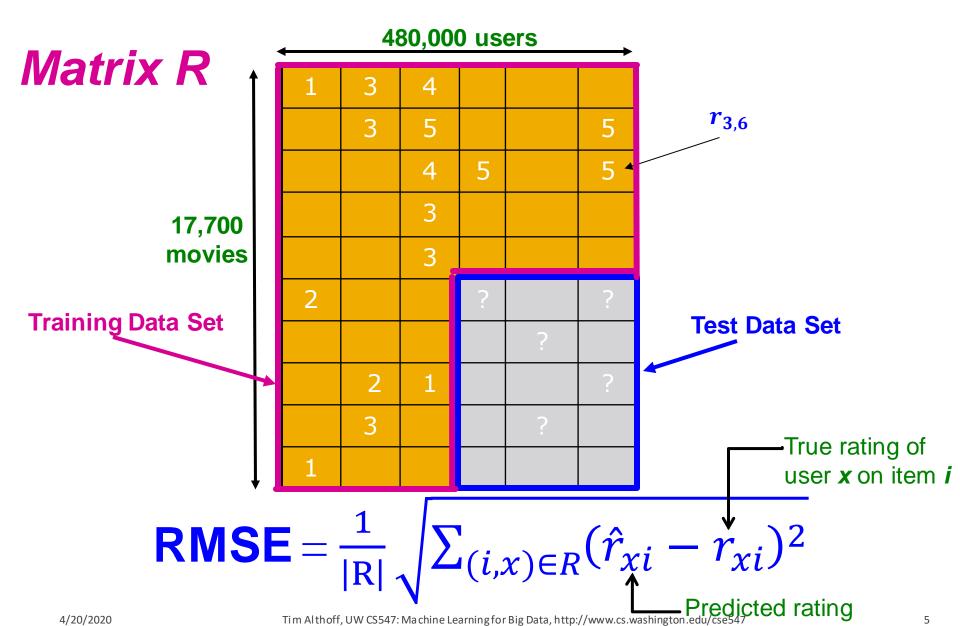
Competition Structure



The Netflix Utility Matrix R



Utility Matrix R: Evaluation



BellKor Recommender System

- The winner of the Netflix Challenge
- Multi-scale modeling of the data: Combine top level, "regional" modeling of the data, with a refined, local view:
 - Global:
 - Overall deviations of users/movies
 - Factorization:
 - Addressing "regional" effects
 - Collaborative filtering:
 - Extract local patterns



Global effects

Factorization

Modeling Local & Global Effects

Global:

- Mean movie rating: 3.7 stars
- *The Sixth Sense* is **0.5** stars above avg.
- Joe rates 0.2 stars below avg.
 ⇒ Baseline estimation: Joe will rate The Sixth Sense 4 stars
 - That is 4 = 3.7+0.5-0.2
- Local neighborhood (CF/NN):
 - Joe didn't like related movie Signs

■ ⇒ Final estimate: Joe will rate The Sixth Sense 3.8 stars





Recap: Collaborative Filtering (CF)

- The earliest and the most popular collaborative filtering method
- Derive unknown ratings from those of "similar" movies (item-item variant)
- Define similarity metric s_{ij} of items i and j
- Select k-nearest neighbors, compute the rating
 - N(i; x): items most similar to i that were rated by x

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i;x)} s_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} s_{ij}}$$

s_{ij}... similarity of items i and j
r_{xj}...rating of user x on item j
N(i;x)... set of items similar to
item i that were rated by x

Modeling Local & Global Effects

In practice we get better estimates if we model deviations:

$$\hat{r}_{xi} = b_{xi} + \frac{\sum_{j \in N(i;x)} S_{ij} \cdot (r_{xj} - b_{xj})}{\sum_{j \in N(i;x)} S_{ij}}$$

baseline estimate for *r_{xi}*

$$b_{xi} = \mu + b_x + b_i$$

- μ = overall mean rating
- b_x = rating deviation of user **x**
 - = (avg. rating of user \mathbf{x}) $\boldsymbol{\mu}$
- $b_i = (avg. rating of movie i) \mu$

Problems/Issues:

- 1) Similarity metrics are "arbitrary"
- 2) Pairwise similarities neglect
- interdependencies among users
- **3)** Taking a weighted average can be restricting

Solution: Instead of s_{ij} use w_{ij} that we estimate directly from data

Idea: Interpolation Weights w_{ij}

Use a weighted sum rather than weighted avg.:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

A few notes:

- N(i; x) ... set of movies rated by user x that are similar to movie i
- w_{ij} is the interpolation weight (some real number)

• Note, we allow: $\sum_{j \in N(i;x)} w_{ij} \neq 1$

w_{ij} models interaction between pairs of movies (it does not depend on user *x*)

Idea: Interpolation Weights w_{ij}

•
$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i,x)} w_{ij} (r_{xj} - b_{xj})$$

• How to set w_{ii} ?

• Remember, error metric is: $\frac{1}{|R|} \sqrt{\sum_{(i,x)\in R} (\hat{r}_{xi} - r_{xi})^2}$ or equivalently SSE: $\sum_{(i,x)\in R} (\hat{r}_{xi} - r_{xi})^2$

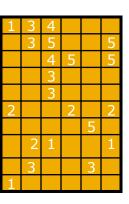
- Find w_{ij} that minimize SSE on training data!
 - Models relationships between item *i* and its neighbors *j*
- w_{ij} can be learned/estimated based on x and all other users that rated i

Why is this a good idea?

Recommendations via Optimization

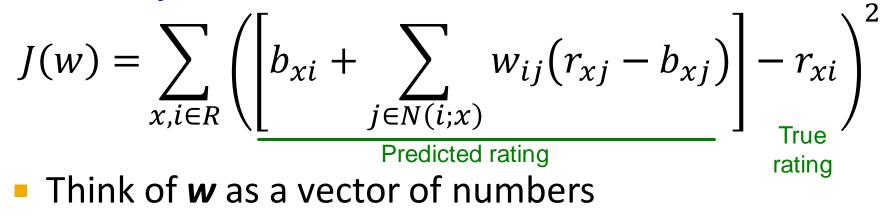
Goal: Make good recommendations

- Quantify goodness using RMSE:
 Lower RMSE ⇒ better recommendations
- Really want to make good recommendations on items that user has not yet seen. Can't really do this!
- Let's set build a system such that it works well on known (user, item) ratings
 And hope the system will also predict well the unknown ratings



Recommendations via Optimization

- Idea: Let's set values w such that they work well on known (user, item) ratings
- How to find such values w?
- Idea: Define an objective function and solve the optimization problem
- Find w_{ij} that minimize SSE on training data!



Detour: Minimizing a function

- A simple way to minimize a function *f*(*x*):
 - Compute the derivative $\nabla f(x)$
 - Start at some point y and evaluate $\nabla f(y)$
 - Make a step in the reverse direction of the gradient: $y = y \nabla f(y)$
 - Repeat until convergence

 $f(y) + \nabla f(y)$

ν

Interpolation Weights

We have the optimization problem, now what?

Gradient descent:

$$J(w) = \sum_{x,i\in R} \left(\left[b_{xi} + \sum_{j\in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^2$$

• Iterate until convergence: $w \leftarrow w - \eta \nabla_w J$ $\eta \dots$ learning rate where $\nabla_w J$ is the gradient (derivative evaluated on data): $\nabla_w J = \left[\frac{\partial J(w)}{\partial w_{ij}}\right] = 2 \sum_{x,i \in R} \left(\left[b_{xi} + \sum_{k \in N(i;x)} w_{ik}(r_{xk} - b_{xk}) \right] - r_{xi} \right) (r_{xj} - b_{xj})$ for $j \in \{N(i; x), \forall i, \forall x\}$ else $\frac{\partial J(w)}{\partial w_{ij}} = 0$

• Note: We fix movie *i*, go over all r_{xi} , for every movie $j \in N(i; x)$, we compute $\frac{\partial J(w)}{\partial w_{ij}}$ while $|w_{new} - w_{old}| > \varepsilon$: $w_{old} = w_{new}$

$$w_{new} = w_{old} - \eta \cdot \nabla w_{old}$$

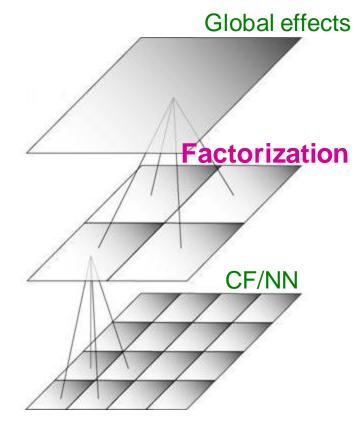
Interpolation Weights

• So far:
$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

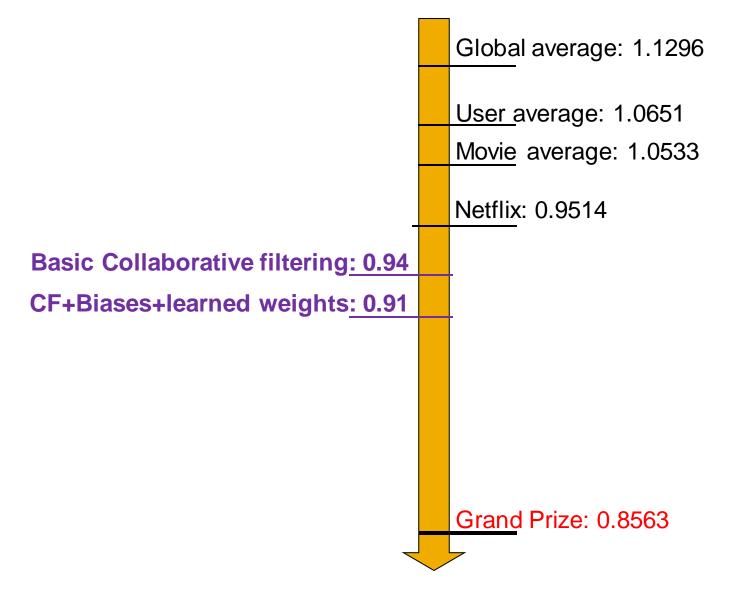
- Weights *w_{ij}* derived based on their roles; no use of an arbitrary similarity metric (*w_{ij}* ≠ *s_{ij}*)
- Explicitly account for interrelationships among the neighboring movies

Next: Latent factor model

Extract "regional" correlations

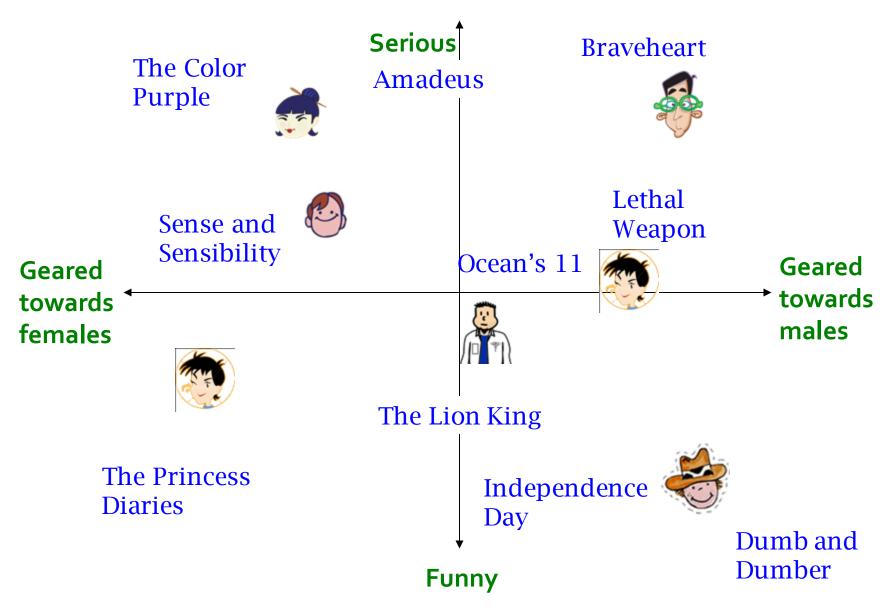


Performance of Various Methods



[Slide from BellKor team]

Latent Factor Models (e.g., SVD)

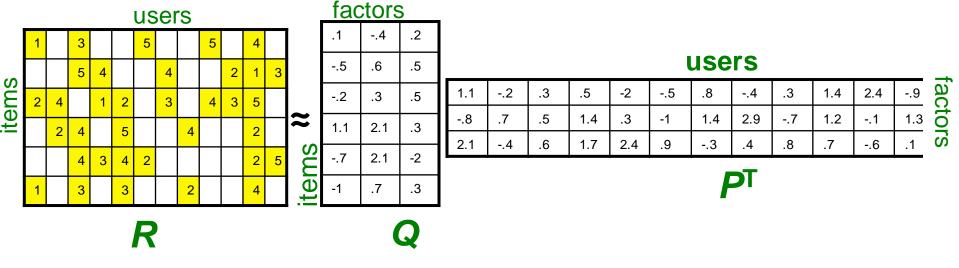


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Latent Factor Models

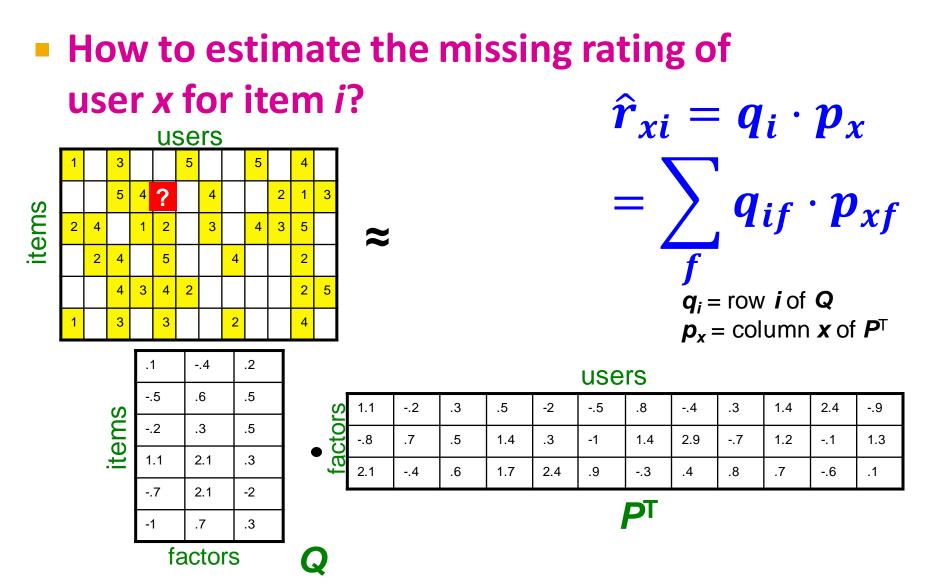
SVD: $A = U \Sigma V^{T}$

"SVD" on Netflix data: R ≈ Q · P^T

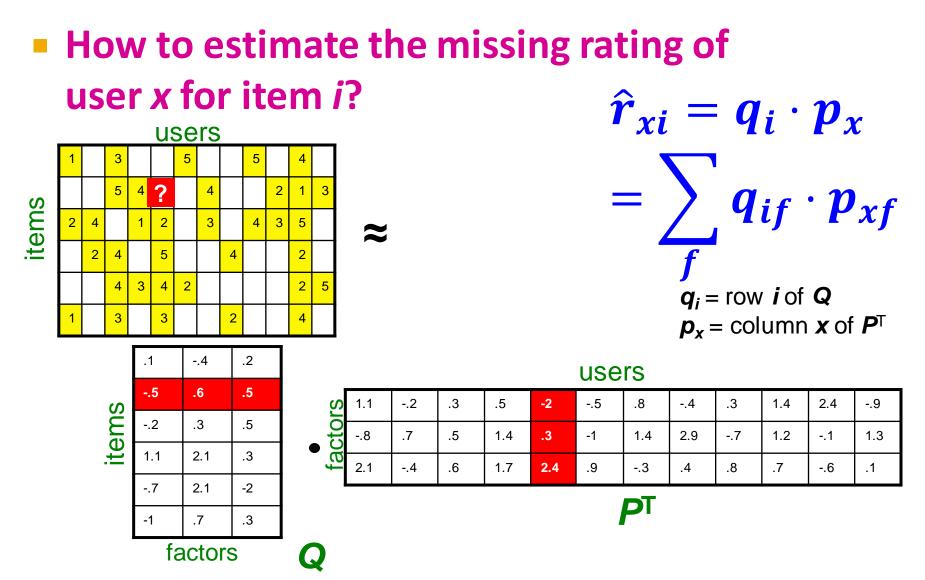


- For now let's assume we can approximate the rating matrix *R* as a product of "thin" *Q* · *P*^T
 - R has missing entries but let's ignore that for now!
 - Basically, we want the reconstruction error to be small on known ratings and we don't care about the values on the missing ones

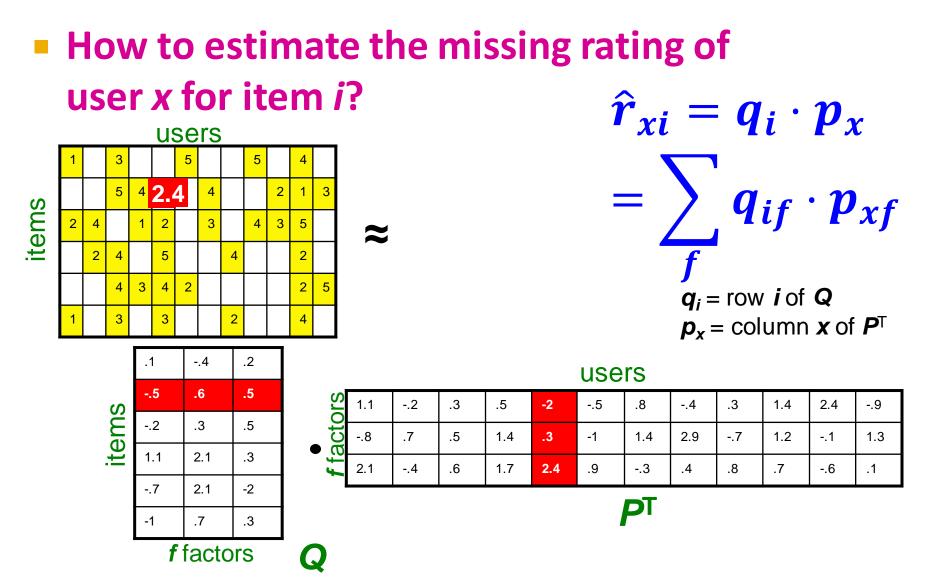
Ratings as Products of Factors



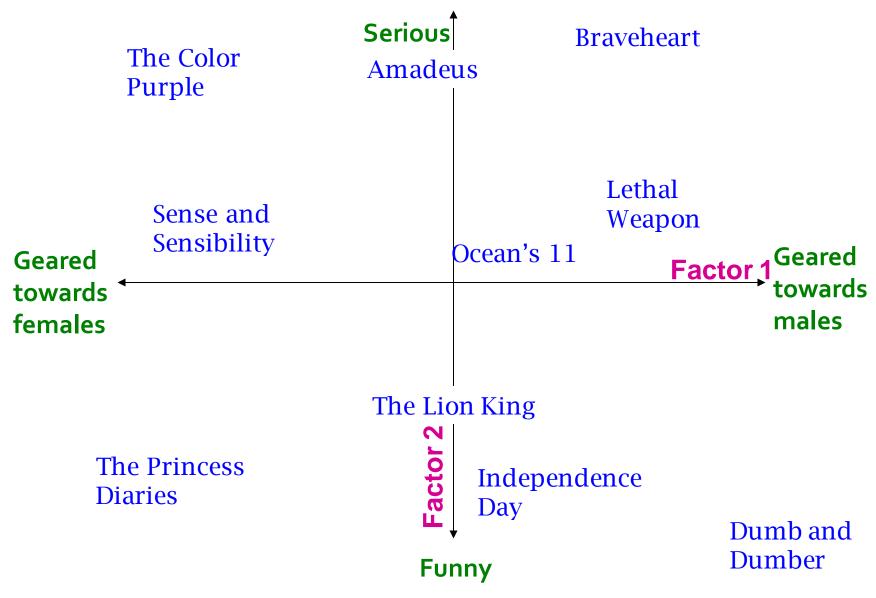
Ratings as Products of Factors



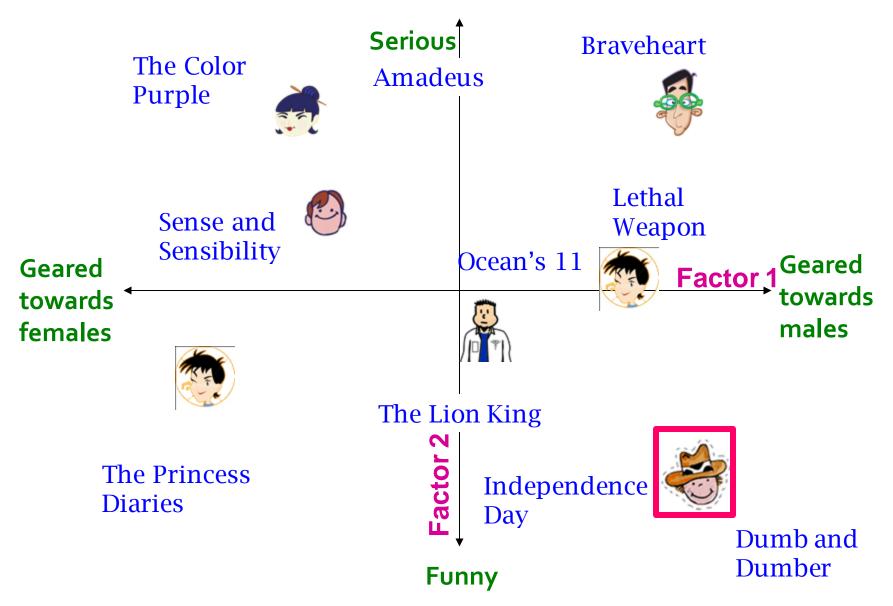
Ratings as Products of Factors



Latent Factor Models



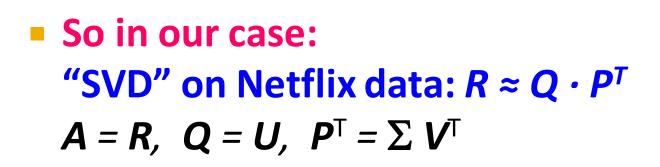
Latent Factor Models

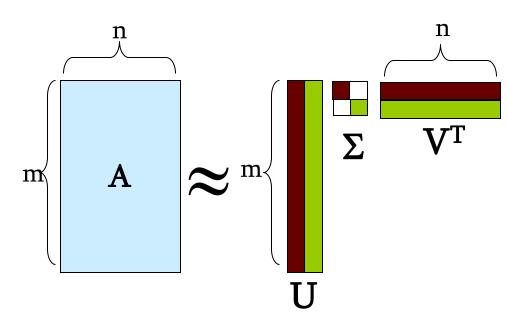


Recap: SVD

Remember SVD:

- A: Input data matrix
- U: Left singular vecs
- V: Right singular vecs
- Σ: Singular values





 $\hat{r}_{xi} = q_i \cdot p_x$

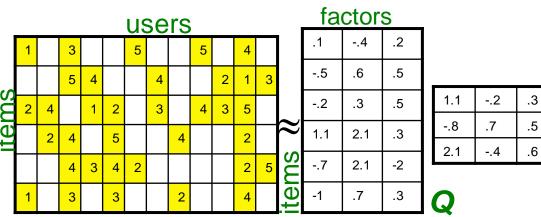
SVD: More good stuff

We already know that SVD gives minimum reconstruction error (Sum of Squared Errors):

$$\min_{U,V,\Sigma} \sum_{ij\in A} \left(A_{ij} - [U\Sigma V^{\mathrm{T}}]_{ij} \right)^2$$

- Note two things:
 - **SSE** and **RMSE** are monotonically related:
 - $RMSE = \frac{1}{c}\sqrt{SSE}$ Great news: SVD is minimizing RMSE!
 - Complication: The sum in SVD error term is over all entries (no-rating is interpreted as zero-rating). But our *R* has missing entries!

Latent Factor Models



users

2.14 .6 1.7 2.4 .93 .4 .8 .76 .1	8 . 2.1 -	.7		1.4 1.7		-1 .9	1.4 3	2.9 .4	7 .8		1 6	
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SVD isn't defined when entries are missing!
 Use specialized methods to find P, Q

$$\min_{P,Q} \sum_{(i,x)\in\mathbb{R}} (r_{xi} - q_i \cdot p_x)^2 \qquad \hat{r}_{xi} = q_i \cdot p_x$$

• Note:

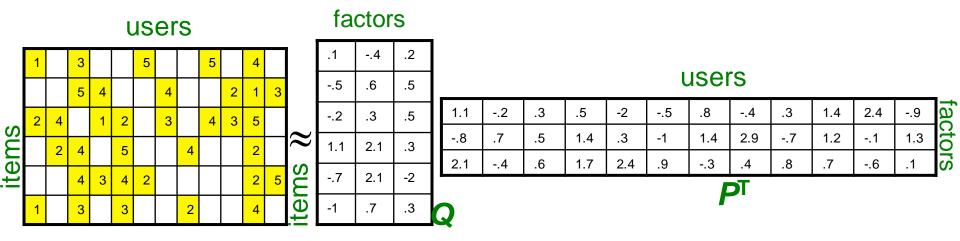
- We don't require cols of P, Q to be orthogonal/unit length
- P, Q map users/movies to a latent space
- This was the most popular model among Netflix contestants

Finding the Latent Factors

Latent Factor Models

Our goal is to find P and Q such that:

$$\min_{P,Q}\sum_{(i,x)\in R} (r_{xi}-q_i\cdot p_x)^2$$

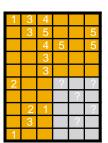


Back to Our Problem

- Want to minimize SSE for unseen test data
- Idea: Minimize SSE on training data
 - Want large k (# of factors) to capture all the signals
 - But, SSE on <u>test</u> data begins to rise for k > 2
- This is a classical example of overfitting:
 - With too much freedom (too many free parameters) the model starts fitting noise
 - That is, the model fits too well the training data and is thus not generalizing well to unseen test data

Dealing with Missing Entries

To solve overfitting we introduce regularization:



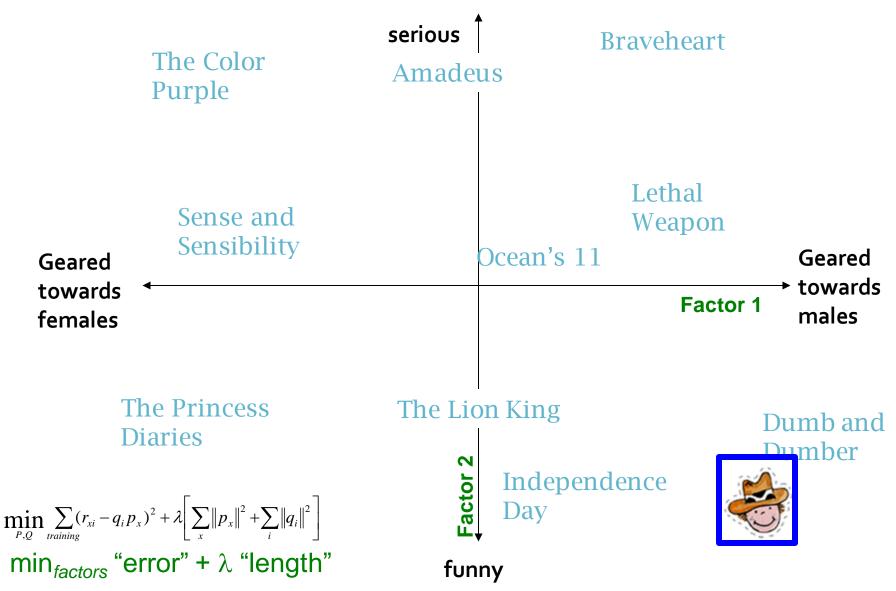
- Allow rich model where there is sufficient data
- Shrink aggressively where data is scarce

$$\min_{P,Q} \sum_{\text{training}} (r_{xi} - q_i p_x)^2 + \left[\lambda_1 \sum_{x} \|p_x\|^2 + \lambda_2 \sum_{i} \|q_i\|^2 \right]$$

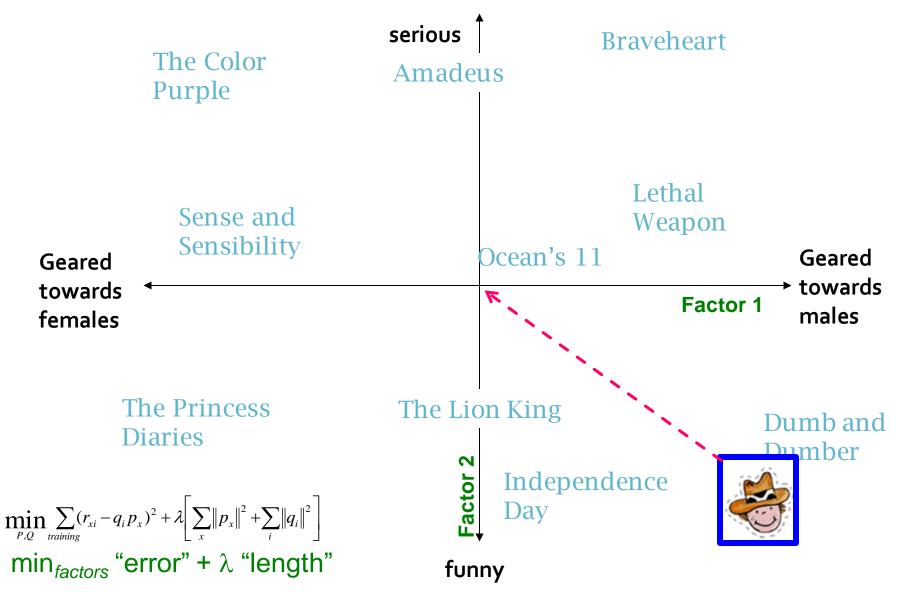
"error" "length"

 $\lambda_1,\lambda_2\dots$ user set regularization parameters

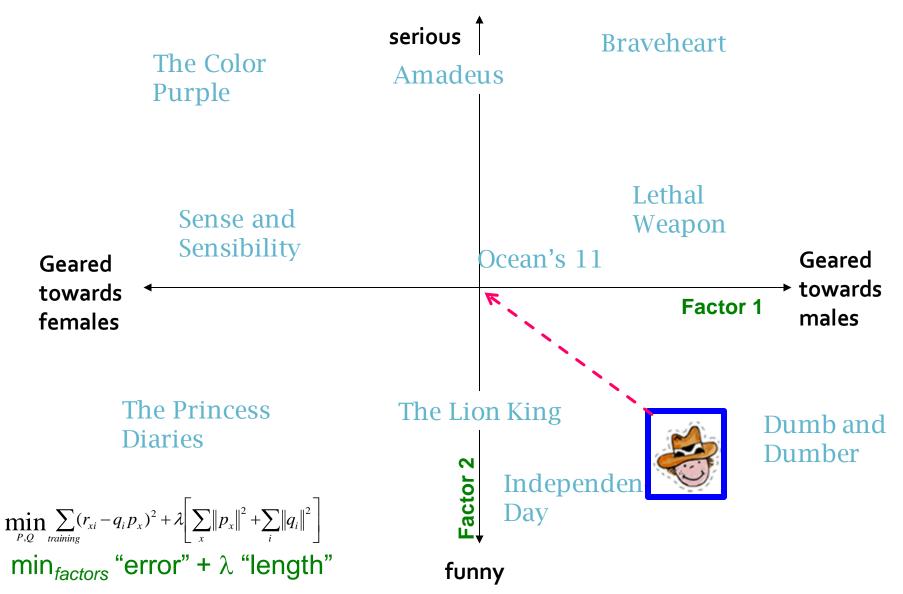
Note: We do not care about the "raw" value of the objective function, but we care about P,Q that achieve the minimum of the objective



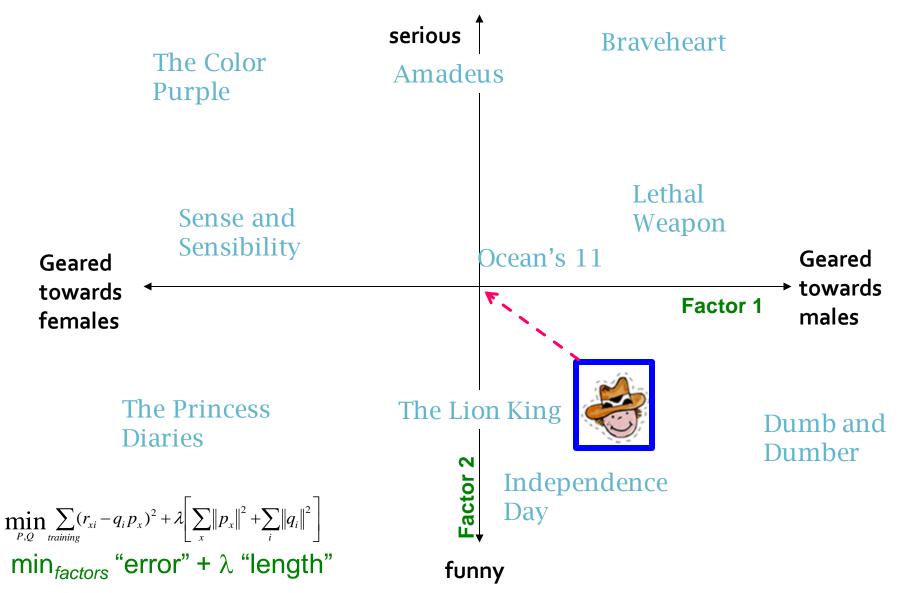
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Stochastic Gradient Descent

Want to find matrices <u>P</u> and Q:

$$\min_{P,Q} \sum_{\text{training}} (r_{xi} - q_i p_x)^2 + \left[\lambda_1 \sum_{x} \|p_x\|^2 + \lambda_2 \sum_{i} \|q_i\|^2 \right]$$

Gradient descent:

- Initialize P and Q (using SVD, pretend missing ratings are 0)
- Do gradient descent:

•
$$P \leftarrow P - \eta \cdot \nabla P$$

•
$$\boldsymbol{Q} \leftarrow \boldsymbol{Q} \cdot \boldsymbol{\eta} \cdot \nabla \boldsymbol{Q}$$

How to compute gradient of a matrix? Compute gradient of every element independently!

- where ∇Q is gradient/derivative of matrix Q: $\nabla Q = [\nabla q_{if}]$ and $\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x)p_{xf} + 2\lambda_2 q_{if}$
 - Here q_{if} is entry f of row q_i of matrix Q

Observation: Computing gradients is slow!

Stochastic Gradient Descent

- Gradient Descent (GD) vs. Stochastic GD
 - **Observation**: $\nabla Q = [\nabla q_{if}]$ where

$$\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_{if}p_{xf})p_{xf} + 2\lambda q_{if} = \sum_{x,i} \nabla Q(r_{xi})$$

Here q_{if} is entry f of row q_i of matrix Q

- $\boldsymbol{Q} \leftarrow \boldsymbol{Q} \eta \nabla \boldsymbol{Q} = \boldsymbol{Q} \eta \left[\sum_{\boldsymbol{x}, \boldsymbol{i}} \nabla \boldsymbol{Q} \left(\boldsymbol{r}_{\boldsymbol{x} \boldsymbol{i}} \right) \right]$
- Idea: Instead of evaluating gradient over all ratings evaluate it for each individual rating and make a step

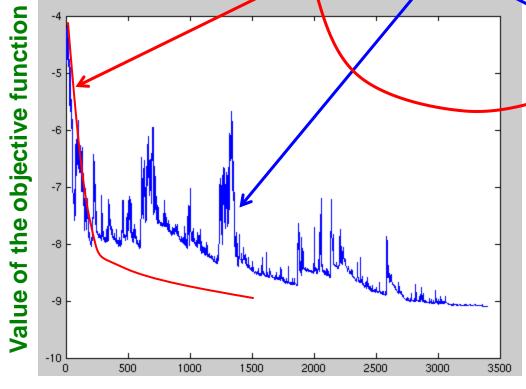
• GD:
$$Q \leftarrow Q - \eta \left[\sum_{r_{xi}} \nabla Q(r_{xi}) \right]$$

• SGD: $Q \leftarrow Q - \mu \nabla Q(r_{xi})$

- Faster convergence!
 - Need more steps but each step is computed much faster

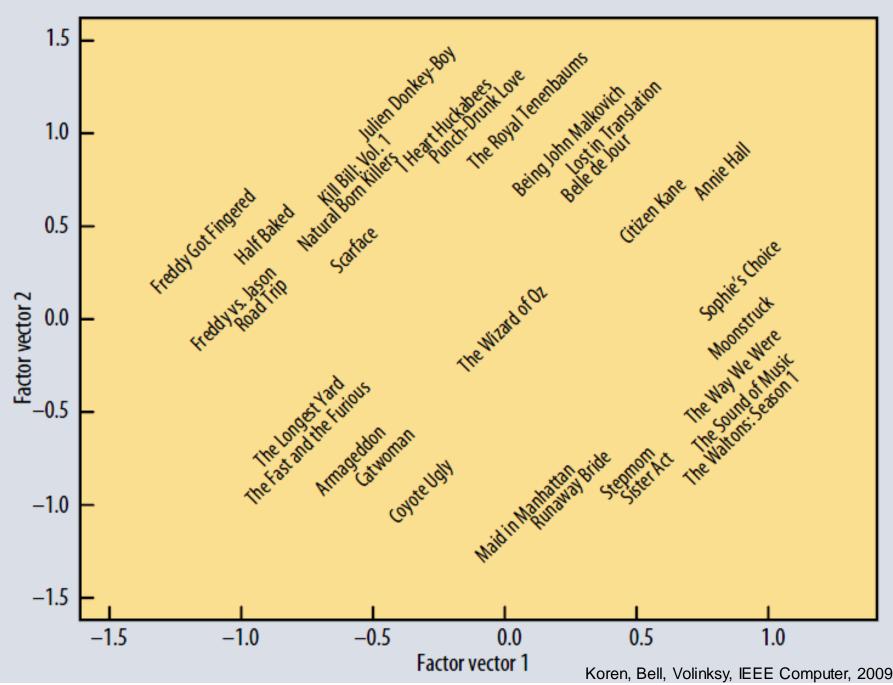
SGD vs. GD

Convergence of GD vs. SGD



Iteration/step

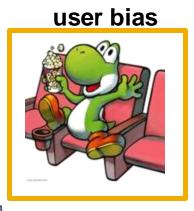
GD improves the value of the objective function at every step. **SGD** improves the value but in a "noisy" way. **GD** takes fewer steps to converge but each step takes much longer to compute. In practice, **SGD** is much faster!



Tim Althoff, UW CS547: Machine Learning for Big Data, http://www.cs.washington.edu/cse547

Extending Latent Factor Model to Include Biases

Modeling Biases and Interactions

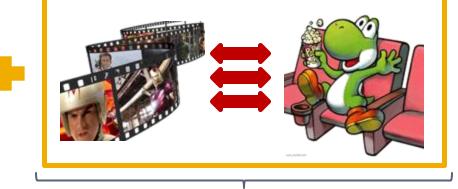




Global: Baseline predictor

- Separates users and movies
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition

user-movie interaction



Local: User-Movie interaction

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations

Baseline Predictor

We have expectations on the rating by user x of movie i, even without estimating x's attitude towards movies like i



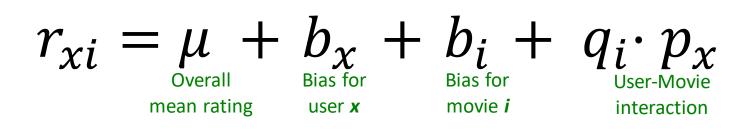


- Rating scale of user x
- Values of other ratings user gave recently (day-specific mood, anchoring, multi-user accounts)



- (Recent) popularity of movie *i*
- Selection bias; related to number of ratings user gave on the same day ("frequency")

Putting It All Together



Example:

- Mean rating: $\mu = 3.7$
- You are a critical reviewer: your mean rating is 1 star lower than the mean: b_x = -1
- Star Wars gets a mean rating of 0.5 higher than average movie: b_i = + 0.5
- Predicted rating for you on Star Wars:
 = 3.7 1 + 0.5 = 3.2 (before user movie interaction)

Fitting the New Model

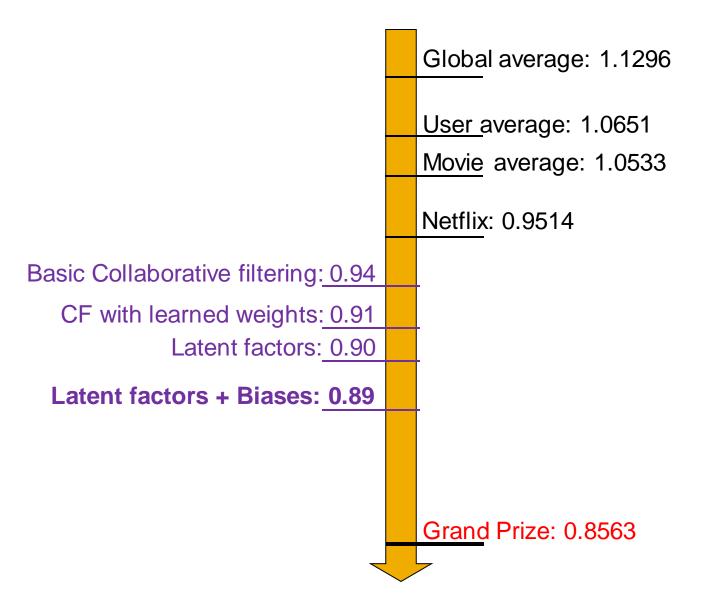
• Solve:

$$\min_{Q,P} \sum_{(x,i)\in R} (r_{xi} - (\mu + b_x + b_i + q_i p_x))^2 \\
goodness of fit \\
+ \left(\lambda_1 \sum_i ||q_i||^2 + \lambda_2 \sum_x ||p_x||^2 + \lambda_3 \sum_x ||b_x||^2 + \lambda_4 \sum_i ||b_i||^2 \right) \\
\xrightarrow{\lambda \text{ is selected via grid-search on a validation set}}$$

Stochastic gradient decent to find parameters

Note: Both biases b_x, b_i as well as interactions q_i, p_x are treated as parameters (and we learn them)

Performance of Various Methods



The Netflix Challenge: 2006-09

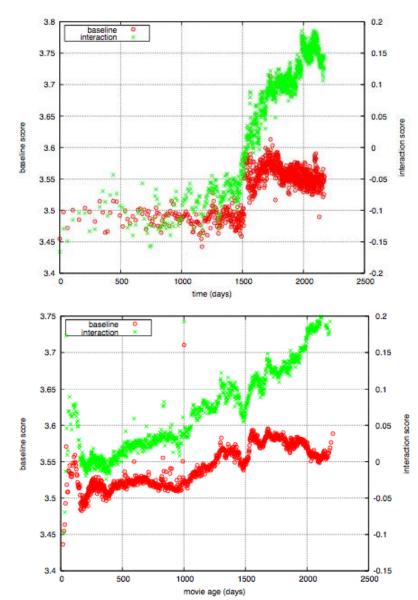
Temporal Biases Of Users

- Sudden rise in the average movie rating (early 2004)
 - Improvements in Netflix
 - GUI improvements
 - Meaning of rating changed

Movie age

- Users prefer new movies without any reasons
- Older movies are just inherently better than newer ones

[Y. Koren, Collaborative filtering with temporal dynamics, KDD '09]



Tim Althoff, UW CS547: Machine Learning for Big Data, http://www.cs.washington.edu/cse547

Temporal Biases & Factors

Original model:

$$\boldsymbol{r}_{xi} = \boldsymbol{\mu} + \boldsymbol{b}_x + \boldsymbol{b}_i + \boldsymbol{q}_i \cdot \boldsymbol{p}_x$$

• Add time dependence to biases: $r_{xi} = \mu + b_x(t) + b_i(t) + q_i \cdot p_x$

- Make parameters $\boldsymbol{b}_{\boldsymbol{x}}$ and $\boldsymbol{b}_{\boldsymbol{i}}$ to depend on time
- (1) Parameterize time-dependence by linear trends
 (2) Each bin corresponds to 10 consecutive weeks
 $b_i(t) = b_i + b_{i,\text{Bin}(t)}$

Add temporal dependence to factors

p_x(t)... user preference vector on day t

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09 Tim Althoff, UW CS547: Machine Learning for Big Data, http://www.cs.washington.edu/cse547

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Performance of Various Methods

Basic Collaborative filtering: 0.94 Collaborative filtering++: 0.91 Latent factors: 0.90

Latent factors+Biases: 0.89

Latent factors+Biases+Time: 0.876

Global average: 1.1296

<u>User average: 1.0651</u>

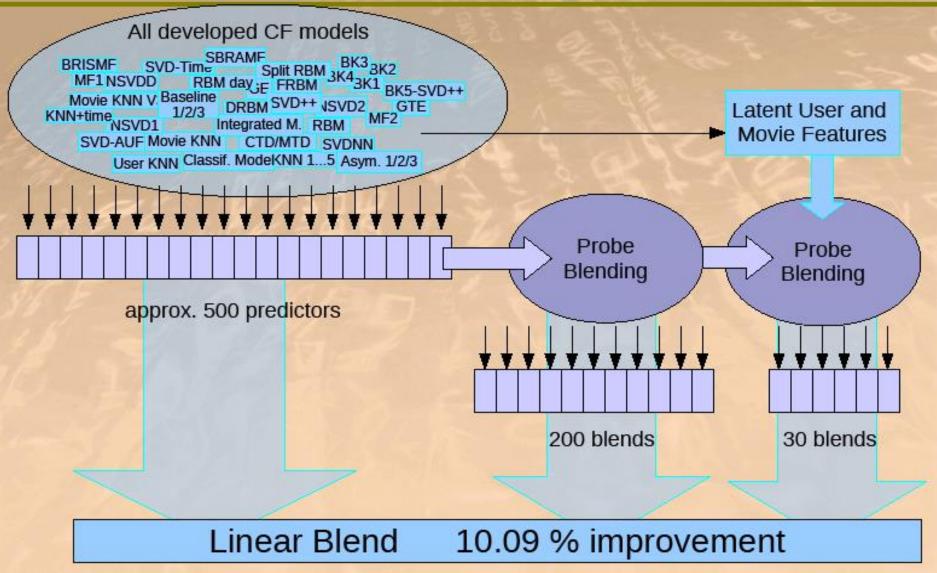
Movie average: 1.0533

Netflix: 0.9514

Still no prize! 🛞 Getting desperate. Try a "kitchen sink" approach!

Grand Prize: 0.8563

The big picture Solution of BellKor's Pragmatic Chaos



Michael Jahrer / Andreas Töscher – Team BigChaos – September 21 2009 Tim Althoff, UW CS547: Machine Learning for Big Data, http://www.cs.washington.edu/cse547

Standing on June 26th 2009

VETFLIX							
Ne	tflix Pri	ze /	1/X	Z			
e Rule	s Leaderboard Registe	er Update Sut	bmit Download				
Lea	aderboard	d	Display top	20 leaders.			
Rank	Team Name	Best Score	% Improvement	Last Submit Time			
1	BellKor's Pragmatic Chaos	0.8558	10.05	2009-06-26 18:42:37			
Grand	Prize - RMSE <= 0.8563						
2	PragmaticTheory	0.8582	9.80	2009-06-25 22:15:51			
3	BellKor in BigChaos	0.8590	9.71	2009-05-13 08:14:09			
4	Grand Prize Team	0.8593	9.68	2009-06-12 08:20:24			
5	Dace	0.8604	9.56	2009-04-22 05:57:03			
6	BigChaos	0.8613	9.47	2009-06-23 23:06:52			
Progra	ess Prize 2008 - RMSE = 0.	.8616 - Winning Te	eam: BellKor in BigC	haos			
7	BellKor	0.8620	9.40	2009-06-24 07:16:02			
8	Gravity	0.8634	9.25	2009-04-22 18:31:32			
9	Opera Solutions	0.8638	9.21	2009-06-26 23:18:13			
10	BruceDengDaoCiYiYou	0.8638	9.21	2009-06-27 00:55:55			
11	pengpengzhou	0.8638	9.21	2009-06-27 01:06:43			
12	xivector	0.8639	9.20	2009-06-26 13:49:04			
16							

June 26th submission triggers 30-day "last call"

The Last 30 Days

Ensemble team formed

- Group of other teams on leaderboard forms a new team
- Relies on combining their models
- Quickly also get a qualifying score over 10%

BellKor

- Continue to get small improvements in their scores
- Realize they are in direct competition with team Ensemble

Strategy

- Both teams carefully monitoring the leader board
- Only sure way to check for improvement is to submit a set of predictions
 - This alerts the other team of your latest score

24 Hours from the Deadline

Submissions limited to 1 a day

Only 1 final submission could be made in the last 24h

24 hours before deadline...

 BellKor team member in Austria notices (by chance) that Ensemble posts a score that is slightly better than BellKor's

Frantic last 24 hours for both teams

- Much computer time on final optimization
- Carefully calibrated to end about an hour before deadline

Final submissions

- BellKor submits a little early (on purpose), 40 mins before deadline
- Ensemble submits their final entry 20 mins later
- …and everyone waits….

NETFLIX

Rules

Netflix Prize

Home

Leaderboard

Download

Update

Leaderboard

Showing Test Score. Click here to show quiz score

COMPLETED

Display top 20 \$ leaders.

Rank	Team Name	Best Test Score	% Improvement	Best Submit Time
Grand	Prize - RMSE = 0.8567 - Winning Te	am: BellKor's Pragn	natic Chaos	_
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	0.8002).9	104:4.
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries !	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
8	Dace	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	BigChaos	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11
Progre	<u>ess Prize 2008</u> - RMSE = 0.8627 - W	inning Team: BellKo	r in BigChaos	
13	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
18	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50

1/20/2020

Progress Prize 2007 Tim Althoff, UW CS547: Machine Learning for Big Data, http://www.cs.washington.edu/cse547

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		tattings	

What's the moral of the story?

Submit early! ③

Acknowledgments

- Some slides and plots borrowed from Yehuda Koren, Robert Bell and Padhraic Smyth
- Further reading:
 - Y. Koren, Collaborative filtering with temporal dynamics, KDD '09
- https://web.archive.org/web/20141130213501/http://www2.research.at t.com/~volinsky/netflix/bpc.html
- https://web.archive.org/web/20141227110702/http://www.theensemble.com/