# Data Collection

Lecture 18: CSE 490c



### Announcements

- New Homework Available
  - Paper on Low Literate user interfaces
  - Programming Assignment 2 due Monday
- Lecture Schedule

Lecture 15	Monday, October 29	DFS and Gender workshop
Lecture 16	Wednesday, October 31	SMS Fraud and ROSCAs
Lecture 17	Friday, November 2	Low Literate UIs
Lecture 18	Monday, November 5	Data Collection
Lecture 19	Wednesday, November 7	Task Support
Lecture 20	Friday, November 9	Mobile Wallet Applications

## **Topics**

- Data Collection
- Open Data Kit
- Data Integrity
- Security

## Who collects data?

- NGOs
- Civil Society Organizations
- Governments
- Researchers

### Data Collection Problem

- Data collectors performing surveys
- A survey is a form with a fixed set of fields
- Advanced version of surveys
  - Skip logic
  - Variable entries (e.g., for each child)
- Paper based approach
  - Create blank forms
  - Fill them in
  - Send them to a central location

# Mobile Data Collection Requirements

- Data entry on mobile device
- Submission of data to a server
- Mechanism for installing forms on device
- Offline data entry
- Run on low cost devices
- Low cost software
- Support for large forms

## Technology Choices (c. 2008)

- Basic Phones (SMS)
- Feature Phones (Java Phones)
- IVR
- Personal Digital Assistants (PDAs)
- Laptops
- Smart Phones
  - iPhone
  - Android
  - Other OS (Blackberry, Symbian, Windows Mobile)
- PAPER !!!!!

## Smart Phone History



- Oct 2003, Andy Rubin launches mobile OS project for digital cameras
- Jul 2005, Google acquires Android Inc.
- Nov 2007, Google announces Android and Open Handset Alliances
- Sept 2008, first commercial Android Device

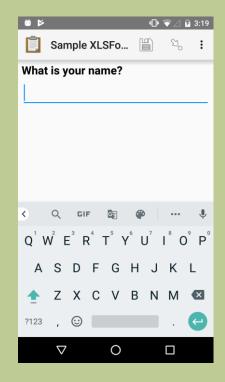
- Sept 2005, Apple and Motorola release ROKR E1, the first mobile phone using iTunes
- Sept 2006, ROKR killed, iTunes references unnamed phone
- Jan 2007, iPhone Announced
- June 2007, iPhone released

## Open Data Kit

- ODK 1.0: Forms based data collection
- Project launched in April, 2008 while Gaetano Borriello was on sabbatical at Google
- CSE Grad Students Waylon Brunette, Carl Hartung, and Yaw Anokwa joined project as Google interns and brought project back to UW
- Maintained at UW with grad students and professional staff
- Transitioned out of UW as open source projects, 2018

## Android app ODK Collect

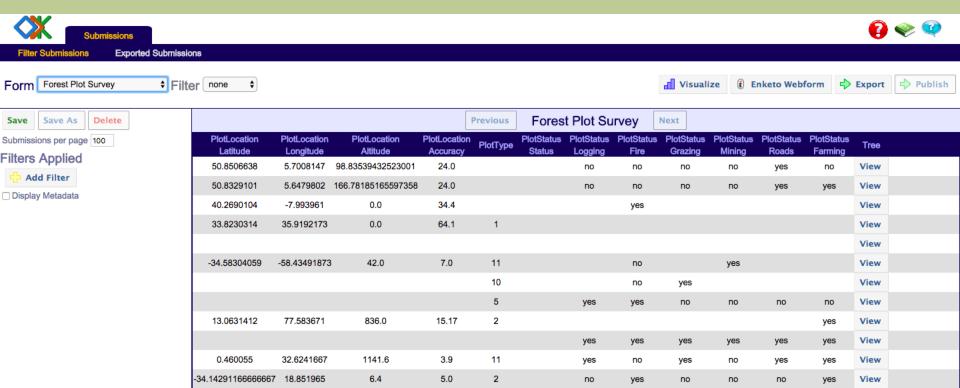
- Android app for surveys
- Multiple question types
- One question per screen
- Forms loaded from server
- Completed forms uploaded to server
- Forms use XML format from the ODK XForms specification





# Backend Server ODK Aggregate

- Open Source Java application that stores and presents XForm Survey data
- Can be hosted on AWS, Azure, or other local or cloud server



# Form Creation ODK Build and ODK XLSForm

#### ODK Build

- Interactive forms designer
- Model of one question per screen
- Set parameters for individual questions
- Upload forms to Aggregate, then transfer to device

#### ODK XLSForm

- Surveys generally require lots of iteration in development
- Better to have a source code model
- Storage format for forms in Excel
- One row per question
- People deploying ODK generally comfortable with Excel

### Hello World

Easy enough that I can use it

#### **Installing Collect**

Installing from Google Play Store (Recommended)

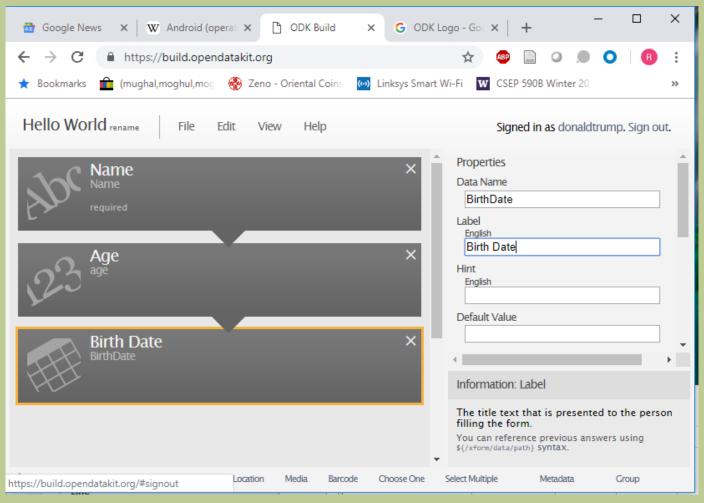
The ODK Collect App is available in the Google Play store.

#### Create a form with Build and upload it to Aggregate

The quickest and easiest way to start using your own survey forms is to create one online with ODK Build.

- Go to build.opendatakit.org, create a new account, and log in. Once logged in, a blank survey is created.
- 2. Give your form a name (rename in the upper left-hand corner).
- 3. Add a few questions (click on question types in the +Add New bar along the bottom).
- 4. Once your new form is complete, go to File Upload form to Aggregate... to upload your form.

## Creating a form



## Collecting Data

#### Load a form into Collect from Aggregate

- 1. Open Collect on your Android device.
- 2. Open server settings ( :- General Settings Server ).
- 3. Edit the server settings to connect to your Aggregate server or the sandbox server.

#### [-] HIDE DETAILS

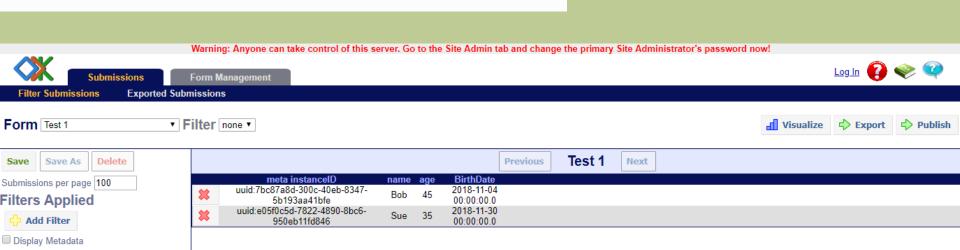
The URI for the sandbox server is https://sandbox.aggregate.opendatakit.org.

4. Go back to the app home screen and select Get Blank Form, then select your form.

#### Fill out a form and upload it to Aggregate

- 1. Select **Fill Blank Form** to complete a survey.
- 2. Select Send Finalized Form to upload your completed survey to Aggregate.

Now log back into Aggregate and see your completed survey results.



## Examples

- Forest mapping in the Amazon
- Berkeley Human Rights Center
  - Post conflict assessments
- D-Tree International
  - IMCI Protocol
- Verbal Autopsy

## Data Integrity

Subtitle:

Article type: Research Article

Authors: Koczela, Steve<sup>a; \*</sup> | Furlong, Cathy<sup>b</sup> | McCarthy, Jaki<sup>c</sup> | Mushtaq, Ali<sup>d</sup>

- Traditional problem with surveyors
  - What if enumerators cheat
  - This even has a name: curbstoning
- Data collectors make up data instead of doing surveys
- Methods for detection
  - Made up data often is not random enough
  - Consistent omission of data
    - E.g., Missing informant phone numbers
  - Made up data may not have appropriate means
    - E.g., Across sample, 40% of households might be away, while faker only identifies 20% of households being away

Automated Quality Control for Mobile Data Collection, Birnbaum (2012)

## Tools for detecting bad data

- Compare distribution of each collectors value with composite of other collectors
  - Multinomial means and variances
  - Very accurate if number of fakers is low
- Big brother
  - Record question times
  - Record GPS locations

Computer Security for Data Collection Technologies, Cobb, Sudar (2016)

## Security

- Threat Model
  - CIA Goals: Confidentiality, Integrity, Availability
  - Adversaries
    - Governments, Thieves, Hackers, Partners, Enumerators
  - Potential Threats
    - Unauthorized access
    - Entering fake data
    - Coercing enumerators
    - Theft
    - Legal access to data
    - Instability of application
    - Information leakage on device
    - Fake ODK applications

## Interview Study

- What do users care about
  - Data Loss
    - Encryption not used, because it risked data loss
  - Integrity
    - Enumerators answering "no" to shorten interview
  - Exploited data
    - Generally less of a concern, but there are some very sensitive ODK deployments
- Importance of device management
- Different levels of technical expertise
- Ethics board considerations
- Context: Comparison with Paper

## Digression: About Names



- What does the Open in ODK mean
  - Open (Data Kit) vs. (Open Data) Kit

- ODK 1.0 and ODK 2.0
  - ODK 1.0 and ODK 2.0 are different projects that address different use cases
  - Naming suggests that the latter is replacement for the former