Mobile Money

Lecture 9: CSE 490c



Announcements

- Homework due Wednesday
- New topic starting Wednesday
 - Global good software systems
- Guest lectures Oct 22, Oct 24, and Oct 26

Mobile Money Technology

- Financial accounts associated with mobile phone
- Over the counter (OTC) agents are available for Cash In, Cash Out



Mobile Money Transactions

Transmit and validate transaction with back end

account







- Account ID
- Transactions details
 - Amount and receiver
- Credentials

Last Week





- SMS
 - Information in a cleartext message, risk of interception
- USSD
 - Multi round encrypted communication with phone
- Sim App
 - Computations on phone supporting communication
- Security of Handset, Cell Tower Connection

Thin Sims



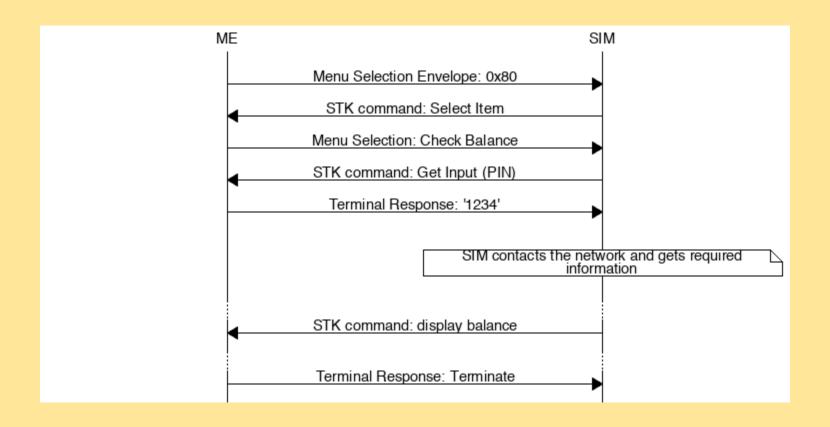




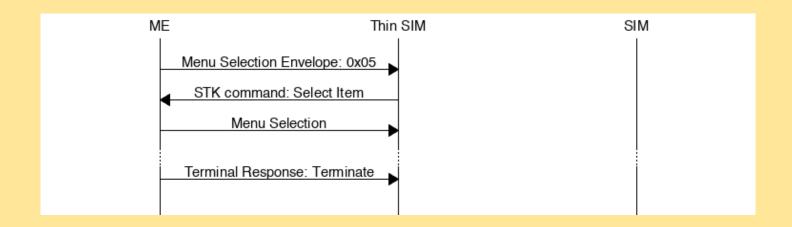
Thin Sims: What

- Field installable
- Contains all the functionality of a sim card
- Allows third party apps
- Free from carrier restrictions
- Can read and modify all communication between the phone and the sim card

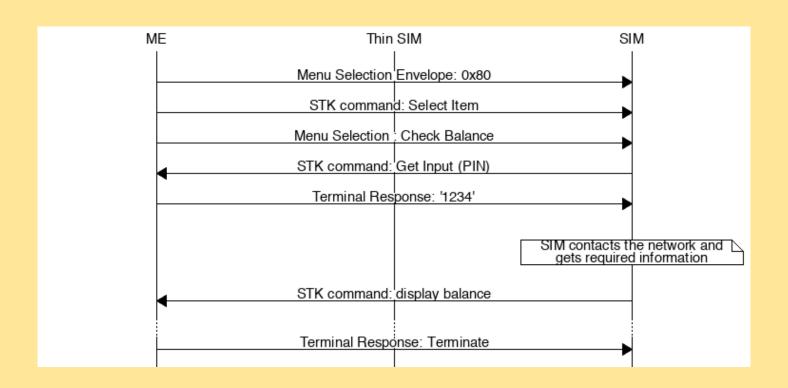
Communication between Person and SIM



Communication between Person and Thin SIM



Checking mobile money balance



Thin Sims: WHY

- Cell phone unlocking
- Distribution of apps
 - Equity Bank, Mobile Money, Kenya
 - Community Health Worker application, Medic Mobile
- Malicious Installation





Mobile Money and Financial Inclusion

- Better access to finance will help people get out of poverty
 - Reduce the cost of being poor
 - Create opportunities for financial growth
 - Increase efficiency of government programs
 - Protect against financial shocks
- Basic financial services
 - Remittances
 - Savings
 - Government payments
 - Digital payments
 - Insurance
 - Bank accounts

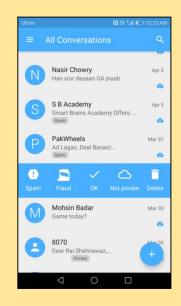


ITU - UW FinTech Center

- Detect SMS Fraud
- Study ROSCAs to evaluate potential for digitization
- Analyze Telenor mobile of phone data to understand handset distribution
- Interview of women mobile money agents

Waseela-e-haq program ki taraf se apkay Rs.25200 rupay aya hain.apka ye number03314311169BISP mein register tha.ap is number per 03017073199 call karein





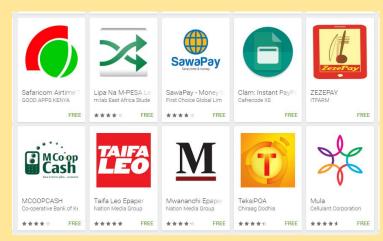


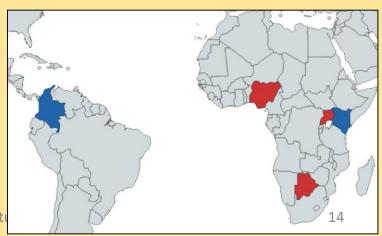
Security

- Audits of DFS applications demonstrate many vulnerabilities
- Interviews with software developers expose challenges in creating secure applications
- Need for security validation tools

Castle, Pervaiz et al. (2016): Let's Talk Money: Security Challenges of Mobile Money







The Android eco-system for DFS

- Many uses of Android devices for
 - Financial applications
 - Point of sale devices
 - Biometrics
- What are the limitations of low cost Android phones?







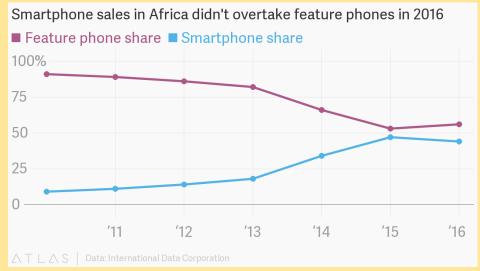






Is there space for a smart feature phone?

- Some evidence that feature phones are making a comeback
- Distinction between smart phone and feature phone controversial
- Introduction of phones such as Jio





Gender, Financial Inclusion, and Technology and the Family

- Interview based studies in Pakistan and other countries
- Complex situation relating to family, marriage, technology access, finance management, and national ID
- Investigate 'tipping point' opportunities for services/financial instruments for women
- Theory of readiness: Barriers, technology access and financial transactions





Technology Explorations

- USSD
- SimApps
- ThinSims
- Interledger Protocol
- Blockchain
- Voice biometrics
- Fingerprint recognition
- India Stack







