## Communications Infrastructure

CSE 490c



#### Administrivia

- Section 490 CB will meet in MGH 058
- Homework 2 Available
- Programming Assignment 1 Available
- Reading Assignment Ken Banks, FrontlineSMS

### Things to cover

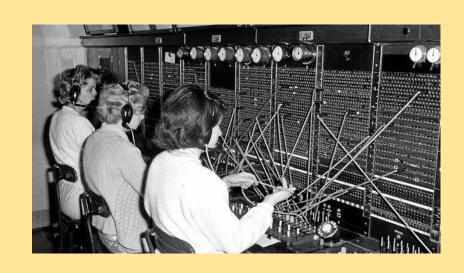
- How it works basics of cellular communication
- Call data records
- Cellular coverage
- Telcos structure of telecommunication companies
- Cost models for telcos how they make money
- Cell phone payment how people cover costs

#### Phone Service

- Copper wire to house
- Phone connected to wire
- Physical exchange to connect calls
- Monopoly
- Development of standards to allow international calls
  - Technical
  - Billing







#### Cellular Service

- Cell Tower
  - Radio transceiver
  - Power source
  - Range: Up to 40 miles, limited by
    - Terrain
    - Technology
    - Capacity
- Aside
  - OpenBTS







## Cellular Technology

- Backhaul
  - Connecting base station to main network
  - Wired backhaul
    - Optical Fibre or Copper
  - Wireless
    - Microwave radio relay
    - High capacity radio



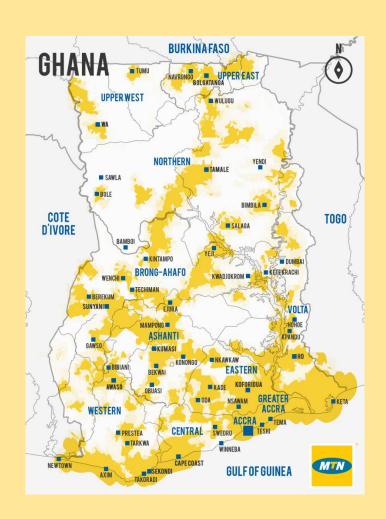


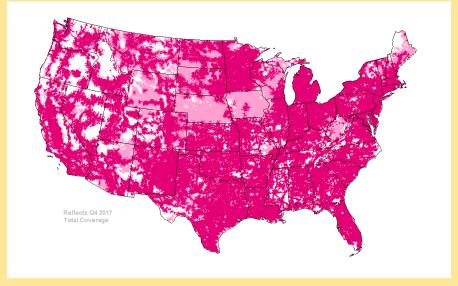
#### Cellular Connections

- Cell towers must connect to all phones in radius
  - Protocol for identifying phones
  - Needs to know to initiate action to a phone or from a phone
- Cell tower handoff
  - Mobile communication

- Connectivity info
  - Cell tower logs
  - TAC type allocation code
  - Records all (turned on) phones
    - Not just making calls or on the network
- Call Data Records
  - Data for individual calls
    - Phone numbers, time, duration, cell tower ids

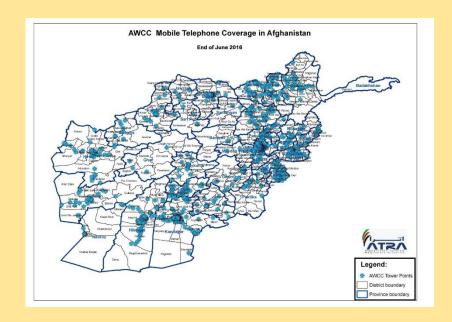
## Global Cellular Coverage





## Global Cellular Coverage

- Finding good cellular coverage maps is a challenge
- Areas with high population will be covered
- Low coverage in remote/mountainous areas
- Coverage between carriers is highly variable
- Often there are carriers focusing urban areas, and carriers with a rural focus
- Crowdsourced cellular data not that useful – need telco data













- Big, global companies
- Most countries seem to have about three to five competing mobile operators
  - Possibly with some government ownership
  - A few countries have government monopolies
- List of top 15 mobile telecommunications company
  - Companies either focus on one large market or serve many countries
  - USA barely appears on this list
    - T-Mobile (Deutsche Telekom)
    - TracFone (America Movil)
  - US Based Telcos do not have a global presence

- Largest companies (by subscriptions)
  - China Mobile
  - Vodaphone Idea (India)
  - Airtel (India) [20 countries]
  - Vodaphone (UK) [26 countries]
  - China Unacom
  - China Telecom
  - America Movil (Mex) [22 countries] Claro
  - Telefonica (Sp) [20 countries] Movistar
  - Veon (Neth)[14 countries]
  - Reliance Jio (India)
  - MTN (SA) [20 countries]
  - Orange (France) [25 countries]
  - Telkomsel (Indonesia)
  - Telenor (Norway) [12 countries]
  - Deutsche Telekom (Ger) [16 countries]
    T-Mobile







## Charging for Calls and SMS

- Telcos want to maximize ARPU
  - High capital costs
  - Low cost per call
- Charging for service
  - Call cost
  - SMS cost
- Wide range of costs in different markets
  - Costs may be very high relative to income
- Charging for calls across networks
  - In-network vs. out of network
  - Charge incoming and out going
- Bundling of handset and services



# Paying for calls and SMS Prepaid vs Postpaid

- Utilities are often of poor quality in developing countries
- Cell phones are different with pre-paid models
  - Buy credit from vender
  - Buy scratch card from vendor
- Behavior when calls are very expensive (relative to income)

