### CSE 484 / CSE M 584 Computer Security:

# Malware and Online Ecosystem Studies

TA: Thomas Crosley tcrosley@cs With material from Franzi, Adrian Sham, and various sources

## Reminders

- Homework #3, due May 23th, 8pm (Tomorrow!)
- Lab #3 due June 3, 8pm
- Preliminary Final Project Due Date #2

   (This!) Monday May 30<sup>th</sup>, 8pm

#### Malware



# Malware



- Malicious code often masquerades as good software or attaches itself to good software
- Some malicious programs need host programs

   Trojan horses (malicious code hidden in useful program)
- Others can exist and propagate independently
  - Worms, automated viruses
- Many infection vectors and propagation methods
- Modern malware often combines techniques

# Viruses



- Virus propagates by infecting other programs
  - Automatically creates copies of itself, but to propagate, a human has to run an infected program
  - Self-propagating viruses are often called worms
- Many propagation methods
  - Insert a copy into every executable (.COM, .EXE)
  - Insert a copy into boot sectors of disks
    - PC era: "Stoned" virus infected PCs booted from infected floppies, stayed in memory, infected every inserted floppy
  - Infect common OS routines, stay in memory

# First Virus: Creeper

- Written in 1971 at BBN
- Infected DEC PDP-10 machines running TENEX OS



- Jumped from machine to machine over ARPANET
  - Copied its state over, tried to delete old copy
- Payload: displayed a message
   "I'm the creeper, catch me if you can!"
- Later, Reaper was written to delete Creeper

http://history-computer.com/Internet/Maturing/Thomas.html

# Virus Detection

- Simple anti-virus scanners
  - Look for signatures (fragments of known virus code)
  - Heuristics for recognizing code associated with viruses
    - Example: polymorphic viruses often use decryption loops
  - Integrity checking to detect file modifications
    - Keep track of file sizes, checksums, keyed HMACs of contents

# Arms Race: Polymorphic Viruses

- Encrypted viruses: constant decryptor followed by the encrypted virus body
- Polymorphic viruses: each copy creates a new random encryption of the same virus body
  - Decryptor code constant and can be detected
  - Historical note: "Crypto" virus decrypted its body by brute-force key search to avoid explicit decryptor code

### **Smarter Virus Detection?**

- Generic decryption and emulation
  - Emulate CPU execution for a few hundred instructions, recognize known virus body after it has been decrypted
  - Does not work very well against viruses with mutating bodies and viruses not located near beginning of infected executable

#### Viruses vs. Worms

#### VIRUS

- Propagates by infecting other programs
- Usually inserted into host code (not a standalone program)



#### WORM

- Propagates automatically by copying itself to target systems
- A standalone program



# Slammer (Sapphire) Worm

- January 24/25, 2003: UDP worm exploiting buffer overflow in Microsoft's SQL Server (port 1434)
  - Overflow was already known and patched by Microsoft... but not everybody installed the patch
- Entire code fits into a single 404-byte UDP packet
  - Worm binary followed by overflow pointer back to itself
- Classic stack smash combined with random scanning
  - Once control is passed to worm code, it randomly generates IP addresses and sends a copy of itself to port 1434

# **Slammer Propagation**

- Scan rate of 55,000,000 addresses per second
  - Scan rate = the rate at which worm generates IP addresses of potential targets
  - Up to 30,000 single-packet worm copies per second
- Initial infection was doubling in 8.5 seconds (!!)
  - Doubling time of Code Red (2001) was 37 minutes
- Worm-generated packets <u>saturated carrying</u> <u>capacity</u> of the Internet in 10 minutes
  - 75,000 SQL servers compromised
  - ... in spite of the broken pseudo-random number generator used for IP address generation

# 05:29:00 UTC, January 25, 2003

[from Moore et al. "The Spread of the Sapphire/Slammer Worm"]



5/26/16

#### 30 Minutes Later

[from Moore et al. "The Spread of the Sapphire/Slammer Worm"]



#### Size of circles is **logarithmic** in the number of infected machines

# Impact of Slammer

- \$1.25 Billion of damage
- Temporarily knocked out many elements of critical infrastructure
  - Bank of America ATM network
  - Entire cell phone network in South Korea
  - Five root DNS servers
  - Continental Airlines' ticket processing software
- The worm did not even have malicious payload... simply bandwidth exhaustion on the network and CPU exhaustion on infected machines

#### Slammer Aftermath

- Slammer packets were ubiquitous in the Internet for many years after 2003
  - Could be used as a test for Internet connectivity ③
  - Packets provided a map of vulnerable machines
- Vanished on March 10-11, 2011



#### Botnets



- Botnet is a network of autonomous programs capable of acting on instructions
  - Typically a large (up to several hundred thousand) group of remotely controlled "zombie" systems
    - Machine owners are not aware they have been compromised
  - Controlled and upgraded from command-and-control (C&C) servers
- Used as a platform for various attacks
  - Distributed denial of service, Spam and click fraud
  - Launching pad for new exploits/worms

# What to Do With a Botnet?

- Denial of service (including cyber-warfare)
- Spam
- Fake antivirus sales, Ransomware
- Advertising clickfraud
- Bitcoin mining
  - According to Symantec, one compromised machine yields 41 US cents a year...



#### Distributed Denial of Service (DDoS)



#### How to Protect Yourself?

- Nothing is perfect but...
  - Keep your software updated
  - Be vigilant for phishing attacks
  - Anti-virus
  - Firewalls
  - Intrusion detection systems

### **Online Ecosystem Studies**

# CAPTCHA

- CAPTCHA (Completely Automated Public Turing test to tell Computers and Humans Apart)
- Artificial Intelligence technology can solve 99.8%



http://googleonlinesecurity.blogspot.com/2014/12/are-you-robot-introducing-no-captcha.html 5/26/16 CSE 484 / CSE M 584 - Fall 2015 22

### reCAPTCHA

 Use risk analysis, provide better user experience





[Motoyama et al.]

# Dirty Jobs – The Role of Freelance Labor in Web Service Abuse

Following slides by : Marti Motoyama, Damon McCoy, Kirill Levchenko, Stefan Savage, and Geoffrey M. Voelker UC San Diego

https://www.usenix.org/legacy/events/sec11/tech/slides/motoyama.pdf

# Vulnerability of Web Services

- Many web services today are free/open access
  - Supported by advertising revenue
  - Reaching critical mass requires low barrier to entry
  - Page views driven by user-generated content
    - Videos, social networking updates, blogs, etc
- However, openness leaves sites vulnerable to abuse
  - Exploitation of free resources
    - Sending spam from web based email accounts
  - Unsanctioned advertising channels
    - Spamming links on blog comments

#### Abuse Labor Markets

- Abuse is profitable
  - Kanich et al. estimated \$7k/day email spam revenue
- Labor markets have evolved to supply workers

   Online freelancing sites
- Why outsource abuse jobs?
  - Cost effective: Low wage regions
  - Agile: Workers are adept and technically capable
  - Scale: ~one million workers on Freelancer.com

# Outsourcing jobs

- Freelancer.com: one of the largest outsourcing and oldest freelancing sites
  - Claims over 2 million employers and workers
  - User population covers 234 countries / regions
- How it works:
  - Buyer/employers post jobs
  - Workers bid on jobs
  - Buyers select workers

Scenario: Abuser wants to send spam via Web email
 Prerequisite: Bulk accounts on Gmail



# Problem: Google detects mass account creation Solution: Purchase IP proxy services

 Account Lockdown: Unusual Activity Detected

 This account has been locked down due to unusual account activity. It may take up to 24 hours for you to regain access.

 Unusual account activity includes, but is not limited to:

 1. Receiving, deleting, or downloading large amounts of mail via POP in a short period of time.

 2. Sending a large number of undeliverable messages (messages that bounce back).

 3. Using file-sharing or file-storage software, browser extensions, or third party software that automatically logs in to your account.

 4. Leaving multiple instances of your Gmail account open.

 5. Browser-related issues. Please note that if you find your browser extension access.

 Browser-related issues. Please note that if you find your browser continually reloading while attempting to access your lnbox, it's probably a browser issue, and it may be necessary to clear your browser's cache and cookies.

#### Need software to hide IP, Proxy, Switch IP, Proxy

Need software to hide IP, Proxy, Switch IP, Proxy - HQ is project number 1063009 posted at <u>Freelancer.com</u>. <u>Click here</u> to post your own project.

#### Proxy - We Need THOUSANDS of USA Anonymous

Proxy - We Need THOUSANDS of USA Anonymous Proxies is project number 1098131 posted at Freelancer.com. Click here to post your own project.

#### Proxy Need for Gmail & yahoo account Creating

<u>Proxy Need for Gmail & vahoo account Creating</u> is project number 445040 posted at <u>Freelancer.com</u>. <u>Click here</u> to post your own project.

Problem: Google implements phone verificationSolution: Buy telephone numbers

Google accounts	Ne
Set up 2-step verification for @gmail.co	Need poste
Set up your phone Add a backup Confirm	
Tell us what kind of phone you use, and then you'll set up a way to get your verification codes.	
Add a mobile or landline phone number where Google can send codes. India • +91 ex: 011 2345 6789 Send codes by: SMS text message Automated voice message Let's test the phone.	10 100 pos
<ol> <li>Click "Send code" and check your phone for the verification code.</li> <li>Send code ✓ Code sent.</li> <li>Type the code you receive in the phone message, and click Verify.</li> <li>Code: Verify</li> </ol>	1 <u>1K</u> po
Kext      Next      Cancel	



eed U.S. Based Phone Numbers For PVA Verification is project number osted at <u>Freelancer.com</u>. <u>Click here</u> to post your own project.

#### 100 DID Forwarding Numbers for PVA Creation

100 DID Forwarding Numbers for PVA Creation is project number 484506 posted at <u>Freelancer.com</u>. <u>Click here</u> to post your own project.

#### IK Phone Activated Gmail Accounts Wanted

<u>1K Phone Activated Gmail Accounts Wanted</u> is project number 565733 posted at <u>Freelancer.com</u>. <u>Click here</u> to post your own project.

# **CAPTCHA** Solving

Overview: Using humans to solve CAPTCHAs
Employers post daily ads on Freelancer.com:





#### Example Jobs: Accounts



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# OSN Linking

 Buying friends, Facebook fans/lines for website pages, Twitter followers, YouTube subs, etc



#### Example: Online Social Network Link

Need Fans Added to Need Fans Added to my Facebook!!! is proj posted at Freelancer.com. Click here to pos	my Facebook!!! lect number 599817 st your own project.	I need to build up my fan base on Facebook for my musician page Here is link to my page
A CIVIC	Trouble T. C Like	
Contraction in the	Wall	Trouble T. : Most Recent
ANTE NEE	All the waaay thru. 'I'm	On One' Freestyle. I'm On One Freestyle [CDQ]TROUBLE T. www.youtube.com Start to finish of just what I was feelin' went I thru tha beat onI was 'On One' when I went it!! OL the MP3: http://www.wasion.org/interference.com
🕎 Wall		http://www.medianre.com/vv1pt3drd9bcq58u
Info () Photos	May 24 at 5:04pm	Share
Discussions	🖒 2 people like this.	
1 055	Trouble T.D v1pt3drd9bcq May 24 at 5:0	ownload here: http://www.mediafire.com/? 58u 5pm
people like this	RECENT ACTIVITY	

#### User accounts

- Users are fake: few friends, substantial number of links to other websites
  - MY<sub>1</sub> delivered real, unsuspecting users



# Search Engine-Oriented Content

Ads By Google Pimple Treatment Reduce Acne Scars Pimples Remove Acne Treatment						
	Acne Treatments - Getting Rid of Blackheads	Ezine Ortic				
	Ads by Google <u>Neutrogena © skiniD®</u> Your Personalized Acne Solution. Take Your Free skiniD® Evaluation.www.skiniD.com <u>Cystic Acne Treatment</u> Mario Badescu Skin Care's Proven Cystic Acne	Google" Custom Search				
		Share Notari				
	No matter what type of Acne you suffer from, and no matter what area of your body is					
	affected, getting rid of blackheads and Acne is possible. The sooner you start treating your Acne, the e					
	you want some help you can go to <u>www.gettingridofpimplesandzits.com</u> , here you can get good advice a do, to improve your skin.					
	Getting rid of blackheads takes a small effort, but the boost to you	r self esteem and confidence will be I				
	Author					
	Shane Nolan					
	My main reasoning for article writing is to try to inform as many pe	ople as possible about the benefits of				
	suffering from Acne and a lack of information about the causes of	it, I have tried to inform and help suff				
	truly want Good Clean Skin,you can visit <mark>www.gettingridofpimplesa</mark>	ndzits.com, this is a great site for info				
	to treat your Acne Condition. Learn what you need to do, get your	Confidence and Self Esteem back a				

#### [Motoyama et al.]

# Freelance Abuse (USENIX 2011)

Category	Job Type	Description	Count	%
Legitimate [§A.1]	itimate [§A.1] Web Design/Coding Create, modify, or design a Web site		769	38.5
	Multimedia Related	Complete multimedia-related task (e.g., Flash)	265	13.2
	Private Jobs	Jobs designated for a particular worker	138	6.9
	Desktop/Mobile Applications	Create a desktop or mobile application	100	5.0
	Legitimate Miscellaneous	Miscellaneous jobs	177	8.8
Accounts [§A.2]	Account Registrations	Create accounts with no defined requirements	22	1.1
	Human CAPTCHA Solving	Requests for human CAPTCHA solving	19	0.9
	Verified Accounts	Create verified accounts (e.g. phone)	14	0.7
SEO [§A.3]	SEO Content Generation	Requests for SEO content (e.g., articles, blogs)	195	9.8
	Link Building (Grey Hat)	Get backlinks using grey hat methods	53	2.6
	Link Building (White Hat)	Get backlinks using no grey/black hat methods	20	1.0
	SEO Miscellaneous	Nonspecific SEO-related job postings	61	3.0
Spamming [§A.4]	amming [§A.4] Ad Posting Post content for human consumption		25	1.2
	Bulk Mailing	Send bulk emails	8	0.4
OSN Linking [§A.5]	Create Social Networking Links	Get friends/subscribers/fans/followers/etc.	33	1.7
Misc [§A.6]	Abuse Tools	Tools used for abuse (e.g., CAPTCHA OCR)	41	2.1
	Clicks/CPA/Leads/Signups	Get clicks, emails, zip codes, signups, etc.	32	1.6
	Manual Data Extraction	Manually visit websites and scrape content	21	1.1
	Gather Email/Contact Lists	Research contact details for targeted people	17	0.9
	Academic Fraud	Write essays, code homework assignments, etc.	10	0.5
	Reviews/Astroturfing	Create positive reviews	1	0.1
	Other Malicious	Miscellaneous jobs with malicious intentions	35	1.8

# Summary

- Attackers outsource abuse jobs
  - ~30% of Freelancer.com jobs abusive
  - Jobs spanned range of categories from spamming to account registration
- Quality of product is highly variable
- Large, cheap labor pool changes threat model
  - Automation is not the only way
  - Largely removes difficulty in executing abuse task
- Outsourced workforce enables new attacks

