



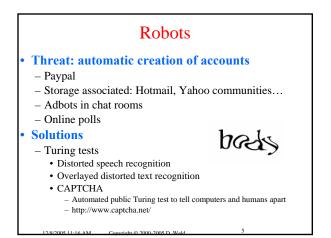
### **Problem**

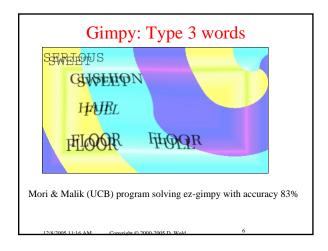
- Zero marginal cost of sending an email
- **Solutions**
- Machine learning client to detect spam
- Brightmail

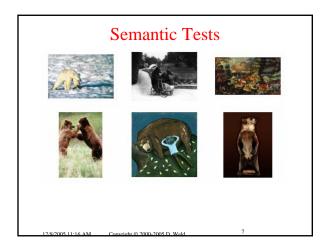
  - Dummy accounts
    Correlate SPAM messages
    Supply fingerprint to enterprise customers
- Client refuses messages from unknown senders, until
- They respond to a Turing test query
  They execute a computationally expensive applet
- Micropayment



- Keyword / Meta tag stuffing Linguistic spoofing
- **Multiple titles**
- Tiny fonts Invisible text
  - <body bgcolor="FFFFFF">
  - <font color="#FFFFF" size ="1">Your text here</font>
  - Problem: takes up space. Size=1? Bottom?
- Doorway / jump pages
- Fast meta refresh
- Cloaking ~ Code swapping
- Pagerank spoofing (Link newtworks)







Viruses

Defn

**Solutions** 

- Requires human action to spread

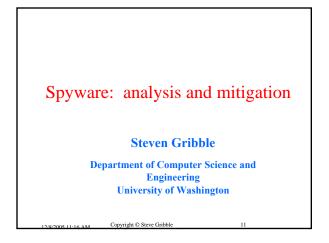
**Common Modus Operandi** - Macro attached to office document

- Infects most files on local computer

- Fingerprint based (to detect viruses)



# Worms Defn - Automatically spreads to other systems **Modus Operandi** - Doesn't automatically spread across network - Protocol worms - Carries payload (destructive or annoying messages) - Hybrid virus / worms **Solutions** - Application checksums (to detect tampering)





# Incident: January 2004

kingsofchaos.com was given this "ad content"

<script type="text/javascript">document.write(' \u003c\u0062\u006f\u0064\u0079\u0020\u006f\u006e\u0055\u 006f\u0077\u0050\u006f\u0070\u0075\u0070\u0028\u0029\u0 03b\u0073\u0068\u006f\u0077\u0048\u0069 ...etc.

# • This "ad" initiated a cascade of redirections through many sites, and ultimately:

- bombarded the user with pop-up ads

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- hijacked the user's homepage

2/8/2006 11-16 AM

- exploited an IE vulnerability to install spyware

# What's going on?

### The advertiser was really an ad-spammer

- his goal: force users to see ads from his servers
  - revenue from ad "affiliate programs"
  - · paid to show ads for bogus anti-spyware software

### • Why install spyware?

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- to show ads whether or not the victim is on the Web
- to make escape hard
  - his spyware shows his ads
  - · the hijacked home page shows his ads

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· some of his ads re-install spyware and re-hijack

# Take-away lessons

### • Your PC has value to third parties

- spyware tries to steal this value from you
- adware: eyeballs and demographic information
- spyware: sensitive data, PC resources
- Web content should never be trusted – even if its direct provider is
- Consumer software and OSs are weak
  - browsers are bug-ridden

2005 11-16 AM

- OSs cannot deal with malicious software

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# What is Spyware?

### Incredibly difficult to define precisely

- no clean line between good and bad behavior
- hard to define 'informed consent'

### **Spyware is a software parasite that:**

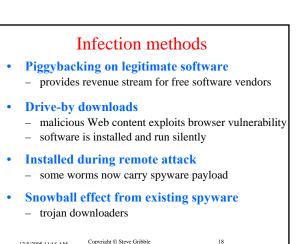
- collects info of value and relays it to a third party
- hijacks functions or resources of PC

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- installs without consent of user, resists de-installation

Spyware provides value to others, but not to you

| Types of spyware      |                     |  |  |  |
|-----------------------|---------------------|--|--|--|
| Class                 | # signatures        |  |  |  |
| Cookies and web bugs  | 47                  |  |  |  |
| Browser hijackers     | 272                 |  |  |  |
| Adware                | 210                 |  |  |  |
| Keyloggers            | 75                  |  |  |  |
| Dialers               | 201                 |  |  |  |
| Backdoors / monitors  | 279                 |  |  |  |
| From the "Spybot S&D" | database, Feb. 2005 |  |  |  |



# Spyware trends

### Most Internet PCs have it

- June '03: 80% of Internet-connected PCs are infected
- [AOL/NCSA online safety study]

### It's getting more vicious

- December '04: 14% of enterprise PCs have backdoor or monitor spyware
- doubled between October '04 and December '04
- [Webroot reported scan statistics]

### **Convergence of threats**

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- worms, viruses, spyware, botnets are fusing

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# Two research studies

### November 2003 study of adware within UW

- passive network measurement of entire campus
- measured spread of four adware programs

### • Sneak preview of crawler-based study

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- active retrieval of content from the Web
- how much is "out there," and who is spreading it

# UW adware study

### • Examined four programs

- Gator, Cydoor, SaveNow, and eZula
- piggyback installation, adware and HTML rewriting

### • Derived network signatures

- look for the spyware "phoning home"
   e.g., Gator traffic contains Gator/x.xx UserAgent and is sent to a \*.gator.com host
- signatures permit passive network monitoring

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# Method

### Network monitor deployed at UW

- sniffs packets sent between UW hosts and Internet
- gathered a 7 day Web traceAug. 26th Sept. 2nd, 2003
- looked for packets that match signatures
   traffic matches signature ⇒ sender has spyware

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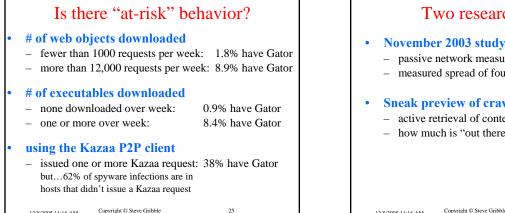
| The major result  |                  |                 |                      |               |              |
|---|------------------|-----------------|----------------------|---------------|--------------|
|   | WWW              | Gator           | Cydoor               | SaveNow       | eZula        |
| # clients<br>(% clients)  | 31,303<br>(100%) | 1,077<br>(3.4%) | <b>399</b><br>(1.3%) | 406<br>(1.3%) | 63<br>(0.2%) |
| • 5.1% of UW hosts have $\geq 1$ of these programs  |                  |                 |                      |               |              |
| <ul> <li>This may appear small, but:         <ul> <li>Only considers 4 spyware programs out of thousands</li> <li>University may be non-representative</li> </ul> </li> </ul> |                  |                 |                      |               |              |

modem pool has 2.5x higher infection rate

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a Gator vulnerability => 1000+ UW hosts at risk

# Security flaws Gator & eZula "auto-update" their code, data – periodically download ZIP file, unzip into filesystem No integrity / authenticity checks on updates – Could attack with DNS spoofing or TCP hijacking – We could install an executable in "Startup" directory – Tens of millions of hosts susceptible They communicated flaws to both companies – Gator flaw was quickly repaired



# Two research studies

### November 2003 study of adware within UW

- passive network measurement of entire campus
- measured spread of four adware programs

### **Sneak preview of crawler-based study**

- active retrieval of content from the Web
- how much is "out there," and who is spreading it

# Two studies

November 2003 study of adware within UW

- passive network measurement of entire campus
- measured spread of four adware programs

### **Sneak preview of crawler-based study**

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active retrieval and analysis of Web content

how much is "out there," and where is it coming from?

# Method

### Crawl subsets of Internet to find spyware - used "heritrix" public domain crawler

- downloaded .zip, .exe, .cab, etc. (programs)
- **Cluster of virtual machines to analyze** programs
  - "forked" a clean Windows VM per program
    - · installed program, ran anti-spyware tool to analyze

## O(1 min) per program

- on 10-node cluster, O(15,000) programs per day
- many performance optimizations possible

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# Major result

- Web sites crawled: 12,000 - URLs retrieved: 23,714,927
- # of executable files downloaded: 9,330
  - # infected with spyware: 766 (8.21%)
  - unique spyware programs found: 137

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### 1 in 12 executables on the Internet have spyware!

# What kind of spyware is out there?

# **Behavior**

| Adware               | 57%   |
|----------------------|-------|
| Browser hijackers    | 56%   |
| Keyloggers           | 0.06% |
| Dialers              | 0.1%  |
| Backdoors / monitors | 15%   |

% spyware

**Other stats:** 

- 58% try to evade discovery or removal
- 32% monitor Web browsing behavior
- most popular: eZula, 180 solutions, SaveNow

