

BackTrack

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Overall Problem

Poor posture causes many problems



- Poor self-esteem
- **Depression**^[1]
- Decreased energy
- Bad first impressions
- Decreased motivation
- **Back/neck pain**^[2]
- Digestive issues
- Poor breathing
- **Increased risk of death**^[3]

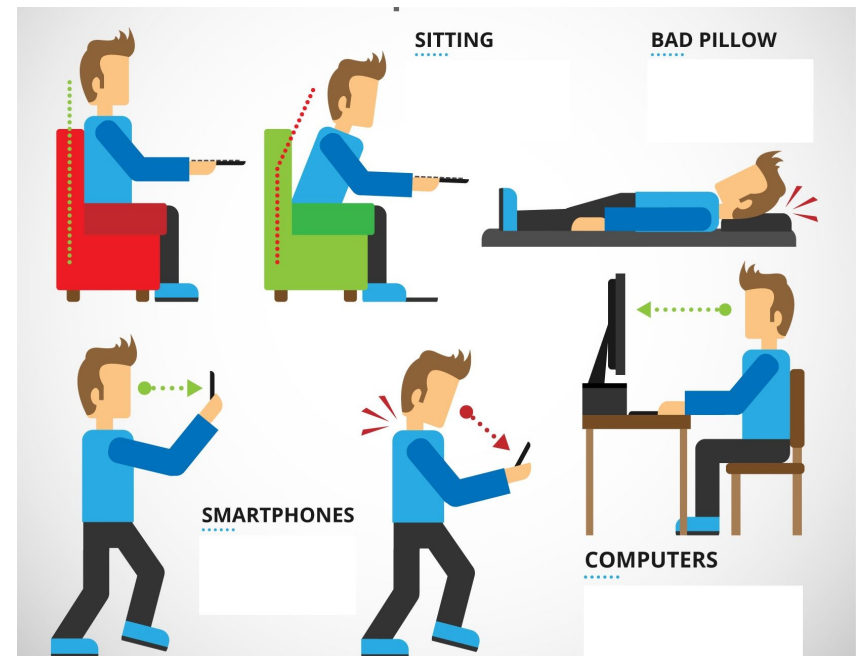
...but it's very difficult to correct.

Principal Tasks

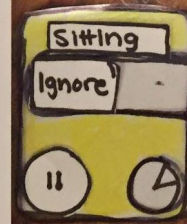
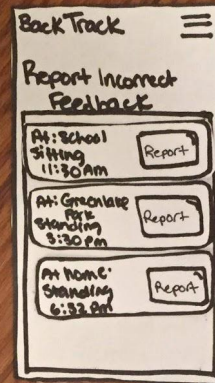
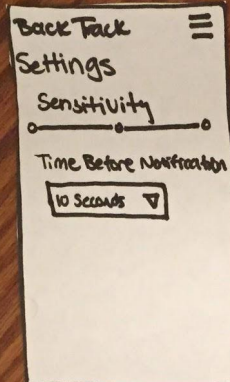
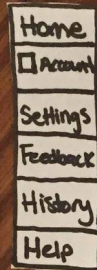
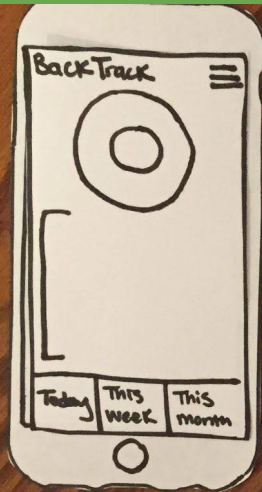
1. Becoming aware of “posture creep”



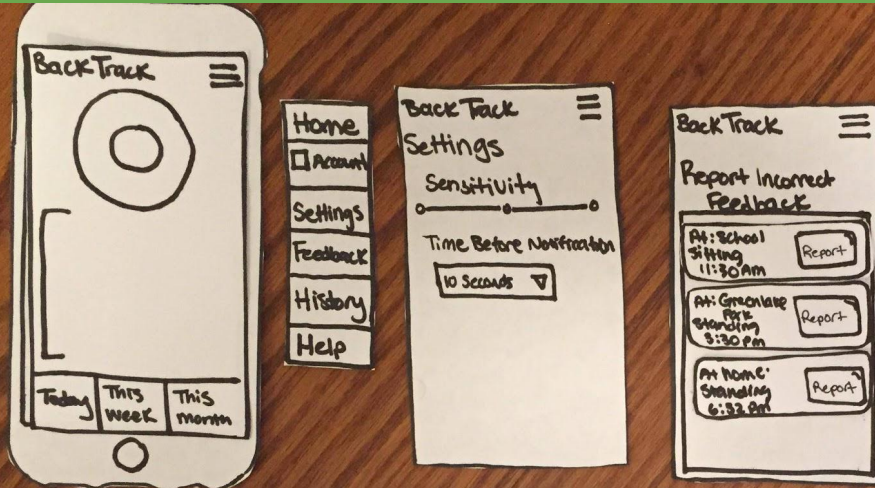
2. Adapting to changing activities



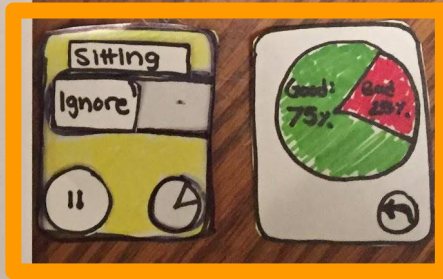
Initial Paper Prototype



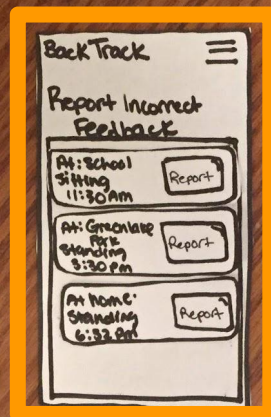
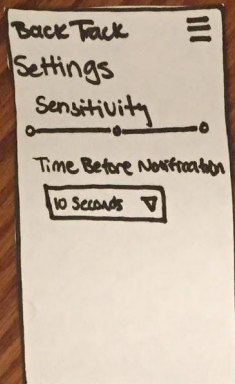
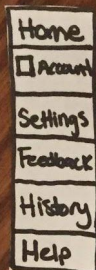
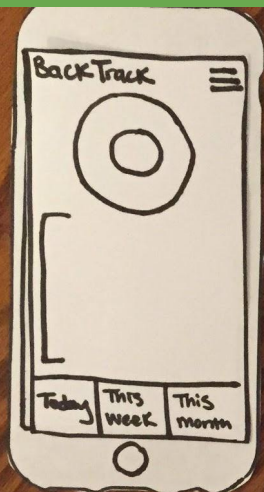
Task 1



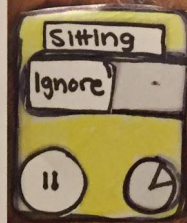
Becoming aware of daily "posture creep"



Task 2



Calibrating between different activities



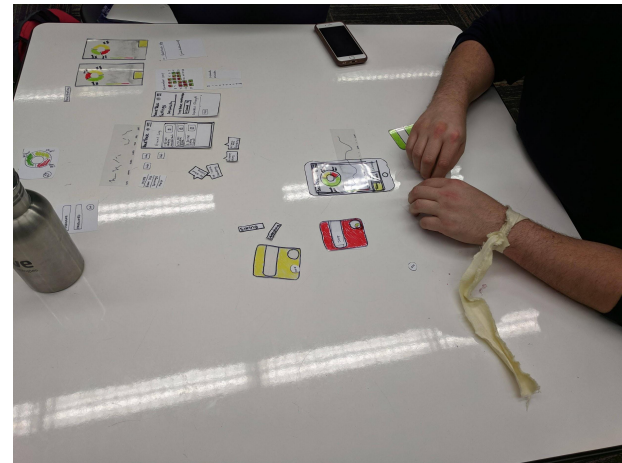
Testing Process and Results

Tested 3 participants in their natural work environments with the paper prototype and a fabric “wristband”

Tasks: Avoiding Posture Creep
Adapting to Changing Activities

Difficulties

- Participants’ hyper-awareness of their posture while testing
- Simplicity of tasks



Changes Made

Feedback View of Current Posture

- Help users see what their current posture looks like
- Guides the user to correct posture

Calibration

- Starting screen informs user what correct posture should be
- While in use gives user a way to correct device if sensors get off



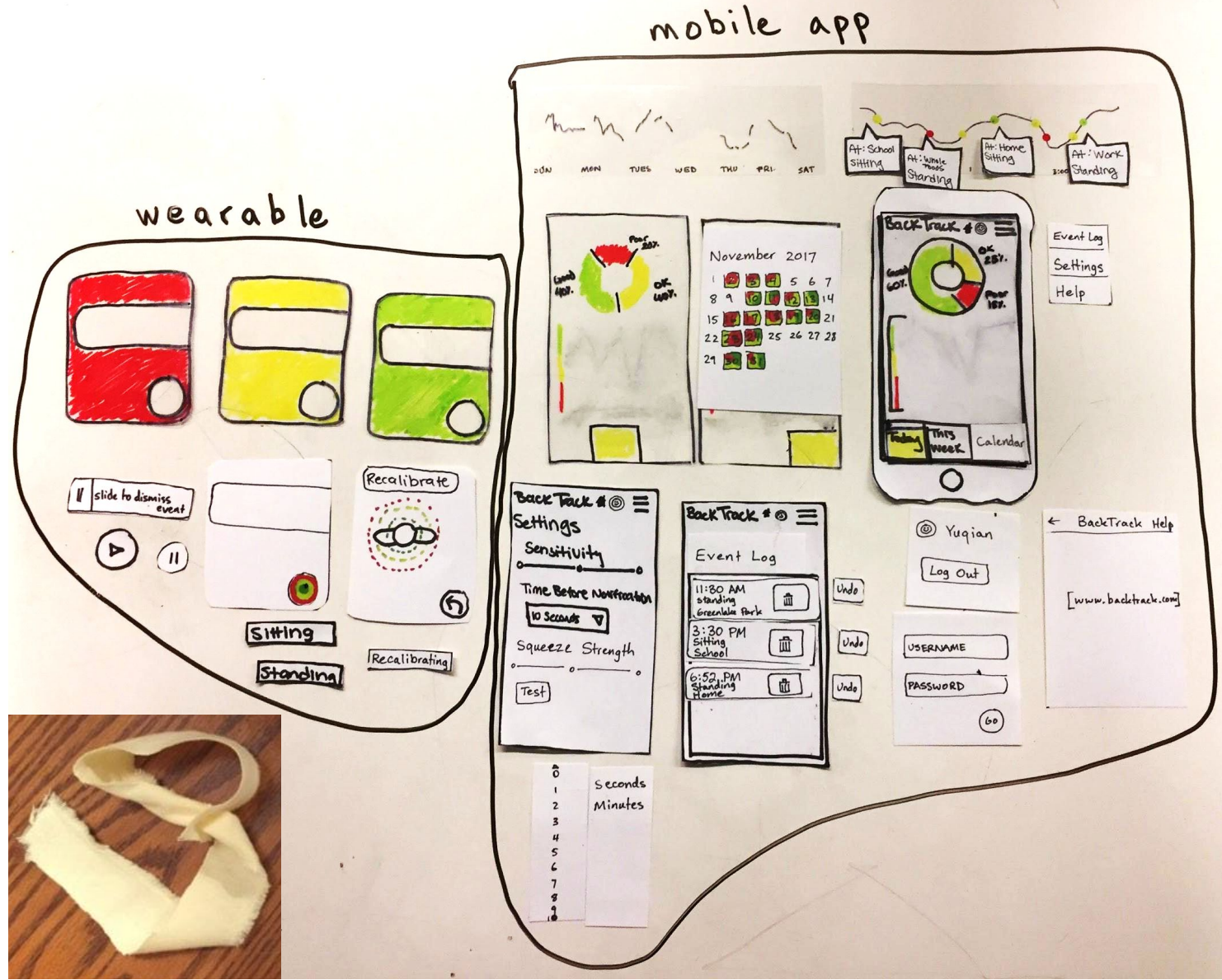
Changes Made

Information Visualization

- Added affordances to graphs to let users know what parts they can interact with
- Different visualizations for day/week/year to account for the variations in what information a user might need for each

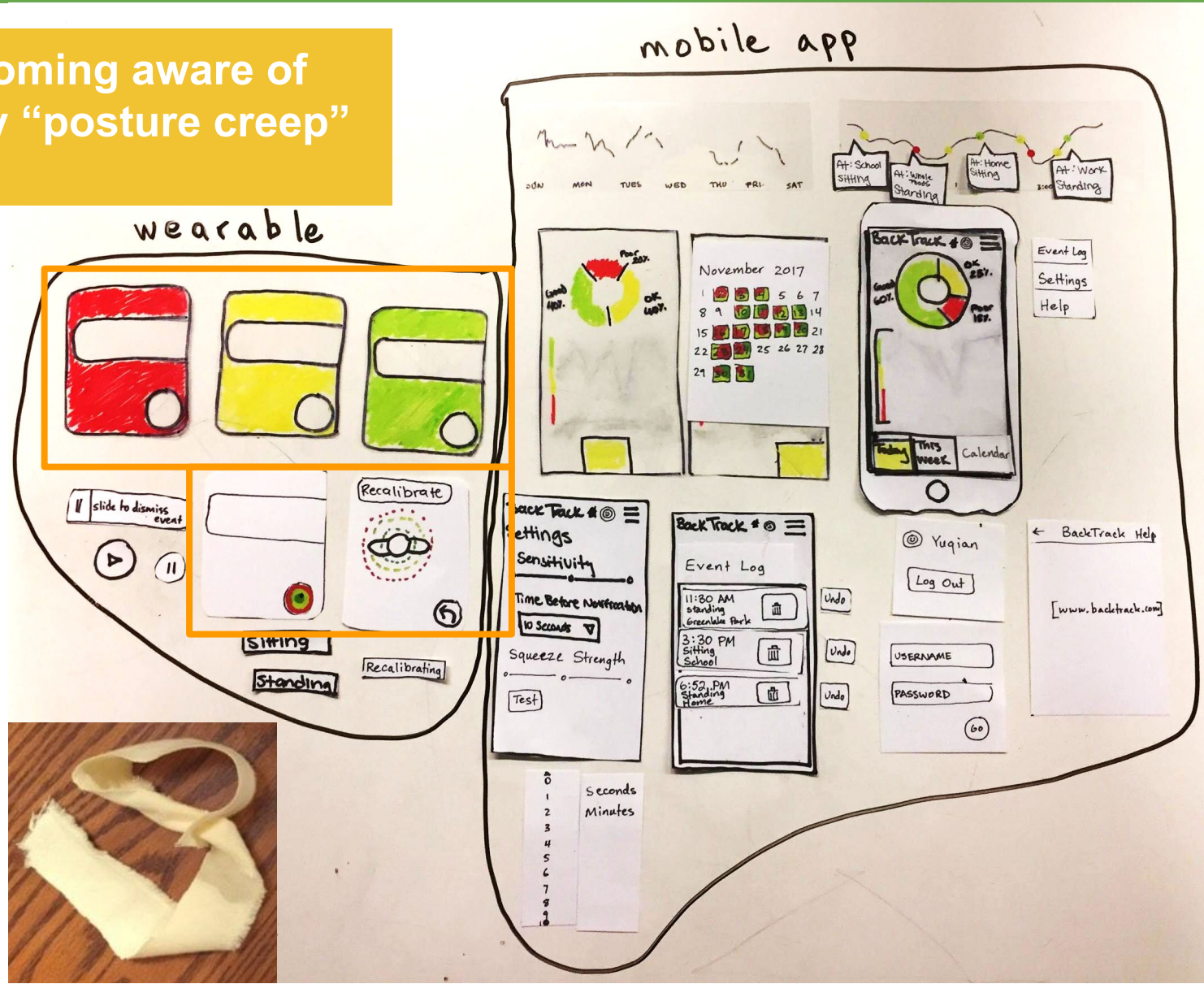


Final Paper Prototype



Task 1

Becoming aware of daily "posture creep"



Task 2

Calibrating between different activities

wearable

mobile app

MON TUES WED THU FRI SAT

At: School Sitting At: Home Sitting At: Work Standing

Nov 2017

BackTrack #

Event Log

Settings

Help

BackTrack #

Settings

Sensitivity

Time Before Notification

10 Seconds

Squeeze Strength

Test

Event Log

11:30 AM standing Greenville Park

3:30 PM Sitting School

6:52 PM Standing Home

Undo

Undo

Undo

@ Yuqian

Log Out

USERNAME

PASSWORD

Go

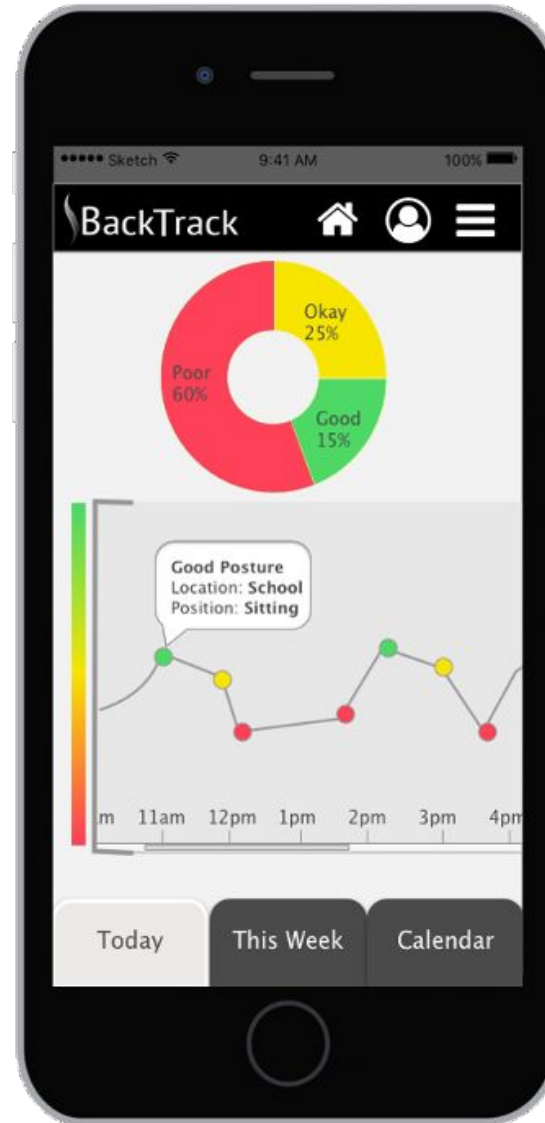
BackTrack Help

[www.backtrack.com]

0
1
2
3
4
5
6
7
8
9
10

Seconds
Minutes

Final Digital Mockup



Task 1

Becoming aware of daily “posture creep”



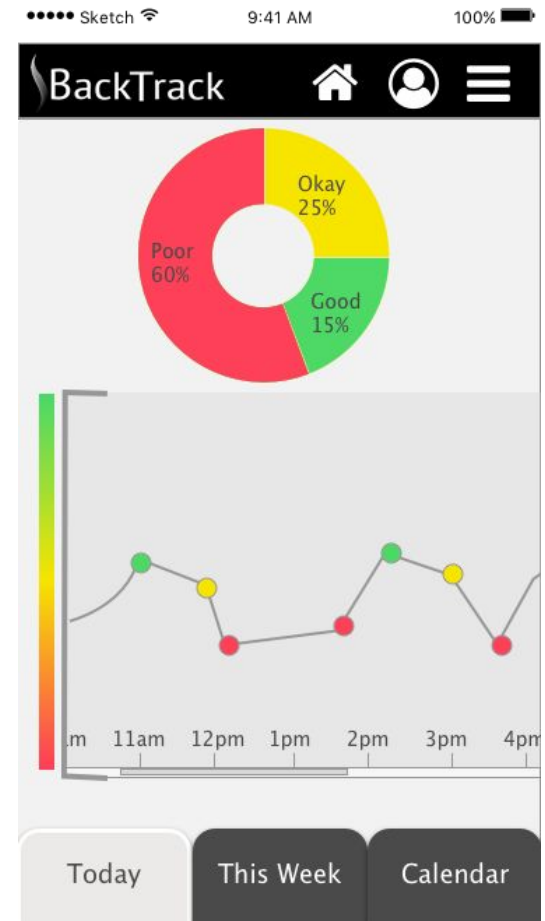
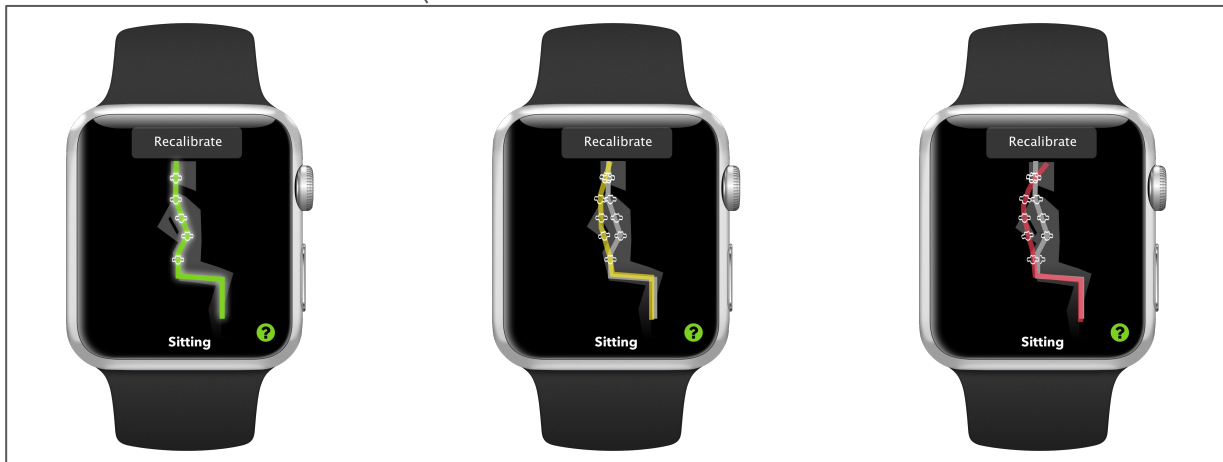
Good posture
(no squeeze)



OK posture
(50% squeeze)



Poor posture
(100% squeeze)



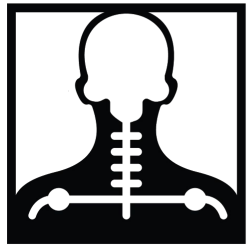
Task 2

Calibrating between different activities



Lessons Learned

- Iterative design: there is always space for improvement even we think the design is perfect
- The process of iterative design has great impact on the users and tasks we target
- It's difficult to design a task associated with unconscious behavior
- More heuristic testing helps to reduce the consistency problem of prototype and then get useful feedback



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