

#### Our leam

Drew McCoy

Jacob Longhurst

Josh Spires

Toby Dunkelberg

Who has hearing loss?

#### **Older Age Groups**

AGED 40-49

8%

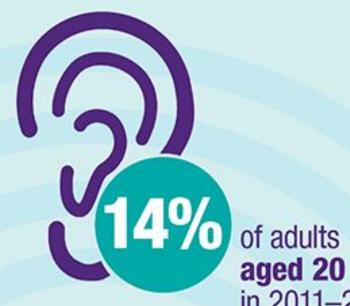
AGED 50-59

23%

AGED 60-69

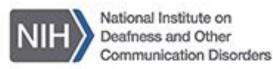
39%

Prevalence of hearing loss increases with age.



aged 20 to 69 in 2011-2012





### **Design Problem**



Deaf & Hard of Hearing



Transportation

### **User Research**

"I get worried when biking that people think I am being rude when I don't acknowledge them passing because I can't hear their shout"

"I wish that there was some way I could be notified of ambulances when I am driving"

### **Supported Tasks**



Notify when someone is trying to pass them.



Notify when an emergency vehicle is approaching.

### **Design Criteria**



**Portable** 



Flexible



**Nondistracting** 

## **Initial Idea**

Interpret auditory signals visually

Sensors collect information, glasses display

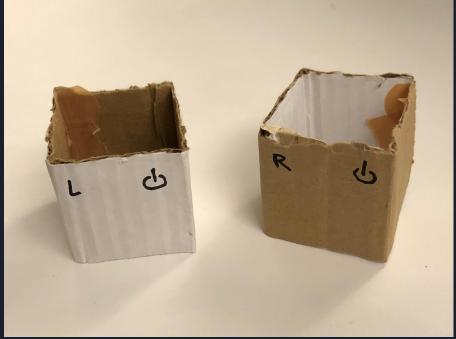
Intuitive display

Information presented stereoscopically

## **Paper Prototype**

### Paper Prototype





### **Initial Icon Design**

Car

Bike

General Warning

**Emergency Vehicle** 









# **User Testing**

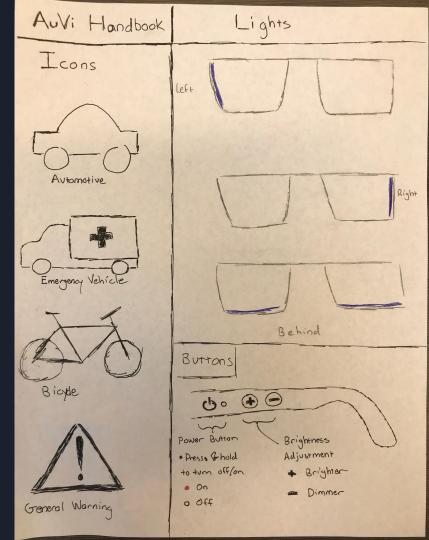
### **User Testing**

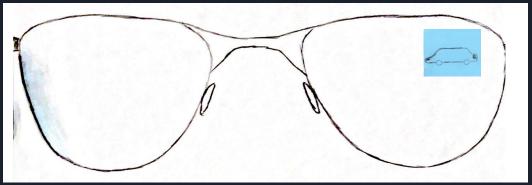
Users given a manual

Given paper scenarios

Asked to identify source type & location

Tested for speed and accuracy





"Car honk to the left"

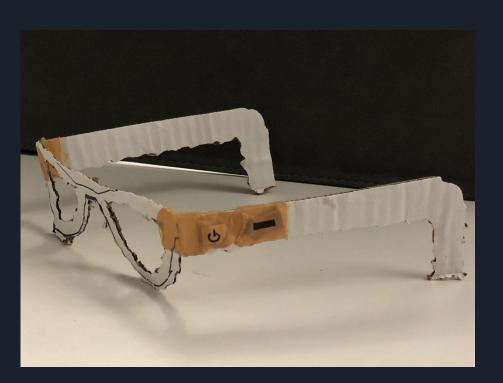


"Ambulance to the right"

## **User Testing**

# **Design Refinement**

#### **Glasses Feedback**



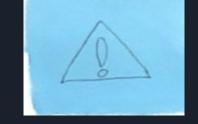
"How do I know when the glasses are on and off?"

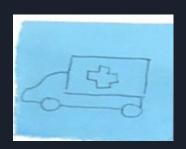
"Brightness adjustment buttons not descriptive"

"I would prefer to have the controls on the right side"

#### **Icons**

"General warning icon doesn't make sense"

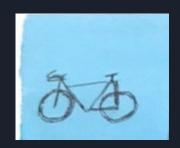




"There are not enough icons

"The icons are too obtrusive"

"Blue doesn't stand out against the sky





### **Icons**







General







Bike



**Emergency Vehicle** 



### **Final Mockup**



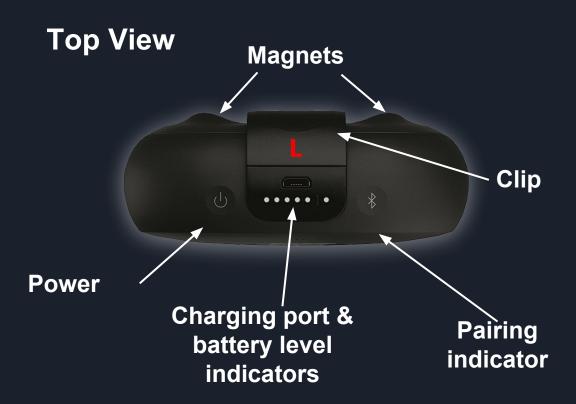




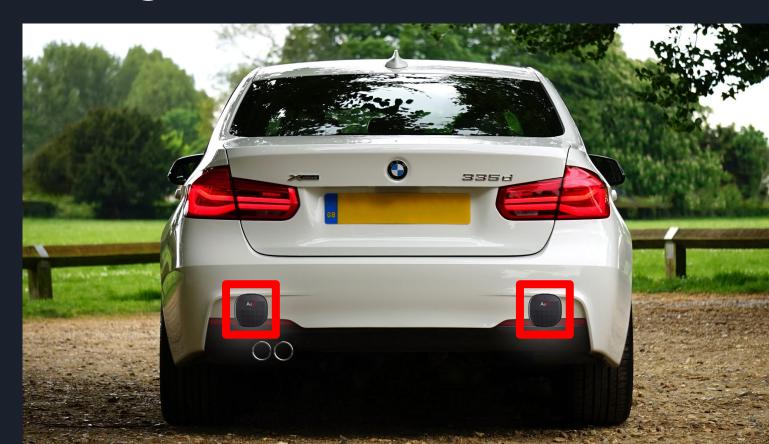
### A closer look at the sensors

#### **Front View**





## **Attaching Sensors to Cars**



## Attaching Sensors to a Bike



### Task 1

Notify commuters when someone is trying to pass them



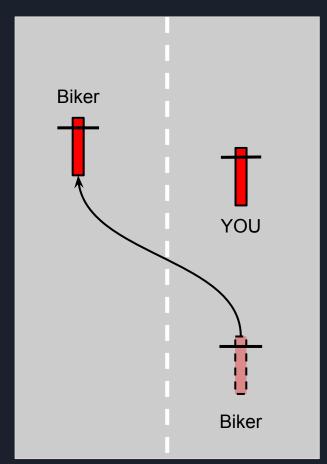








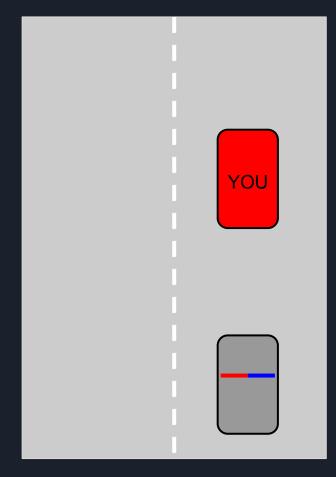




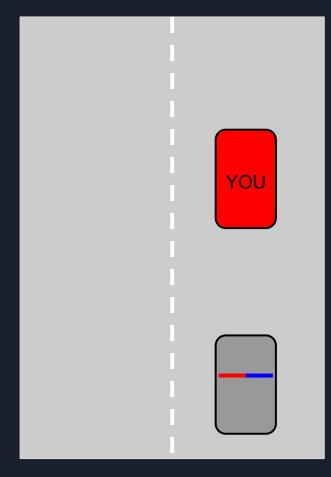


### Task 2

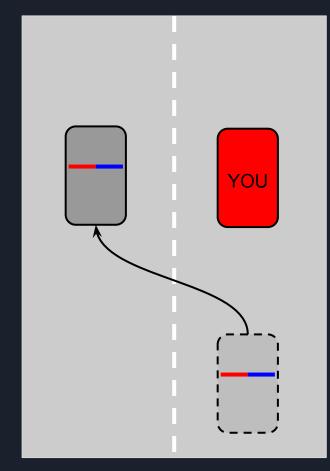
Notify commuters of emergency vehicles













## Summary

### Things We Learned

Empathy is crucial to good design

You don't need a lot to design

Nothing beats talking to users

You can do more when you collaborate

# **Questions?**

## **Thank You!**