What is the **problem**?
The Problem

- Interview process can be long and complicated
- Interviews scheduled concurrently can be difficult to prepare for
- Job seekers feel stressed for several reasons
  - Multiple interviews scheduled concurrently
  - Long periods of time between interview rounds
  - Lack of interview-specific preparation tips
Initial Primary Tasks

- tracking interview status
- relieving pre-interview anxiety
Initial Paper Prototype

tracking interview status

essential information about upcoming interviews in one place
Initial Paper Prototype

relieving pre-interview anxiety

breathing exercise to calm down
Testing Process & Results

● 2 heuristic evaluations + 1 usability testing session
  ○ Removed breathing exercise feature (task 2)
  ○ Changed timeline’s order: older → newer interviews
  ○ Provided add/edit/delete interview data capabilities

● 2 usability testing sessions
  ○ Retained home screen’s list, search bar, filter options
  ○ Added a delete button to delete entire job application
2 Heuristic Evaluations + 1 Usability Testing Session

removed breathing exercise feature

new primary task: preparing for specific interviews
Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline’s order: older → newer interviews
  - Provided add/edit/delete interview data capabilities

- 2 usability testing sessions
  - Retained home screen’s list, search bar, filter options
  - Added a delete button to delete entire job application
2 Heuristic Evaluations + 1 Usability Testing Session

changed timeline’s order

new order: older → newer interviews
Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline’s order: older → newer interviews
  - Provided add/edit/delete interview data capabilities

- 2 usability testing sessions
  - Retained home screen’s list, search bar, filter options
  - Added a delete button to delete entire job application
2 Heuristic Evaluations + 1 Usability Testing Session

- Provided add/edit/delete interview data capabilities
- More user control & freedom
Testing Process & Results

● 2 heuristic evaluations + 1 usability testing session
  ○ Removed breathing exercise feature (task 2)
  ○ Changed timeline’s order: older → newer interviews
  ○ Provided add/edit/delete interview data capabilities

● 2 usability testing sessions
  ○ Retained home screen’s list, search bar, filter options
  ○ Added a delete button to delete entire job application
2 Usability Testing Sessions

retained home screen

no usability problems with home screen’s list, search bar, or filter options
Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline’s order: older → newer interviews
  - Provided add/edit/delete interview data capabilities

- 2 usability testing sessions
  - Retained home screen’s list, search bar, filter options
  - Added a delete button to delete entire job application
2 Usability Testing Sessions

added a delete button to delete entire job application

more user control & freedom
New Primary Tasks

- tracking interview status
- preparing for specific interviews
Final Paper Prototype

tracking interview status

essential information about upcoming interviews in one place
Final Paper Prototype

preparing for specific interviews

interview-specific preparation tips for a successful interview
Digital Mockups

tracking interview status

essential information about upcoming interviews in one place
Digital Mockups

preparing for specific interviews

interview-specific preparation tips for a successful interview
Summary

- Paper prototypes have limitations
- Testing reveals unexpected usability issues
- Revisions can create new usability issues
Q & A