interview.io

track & manage job interviews

Kevin Kang | Truc Ly Le | Xinyi Liu | Hy Nguyen
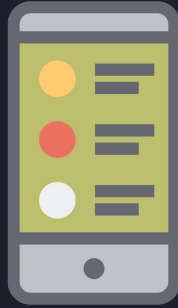
What is the **problem**?

The Problem

- Interview process can be long and complicated

- Interviews scheduled concurrently can be difficult to prepare for

- Job seekers feel stressed for several reasons

  - Multiple interviews scheduled concurrently

  - Long periods of time between interview rounds

  - Lack of interview-specific preparation tips
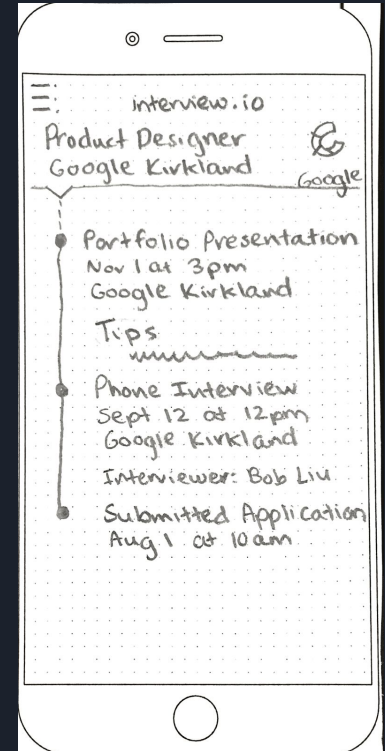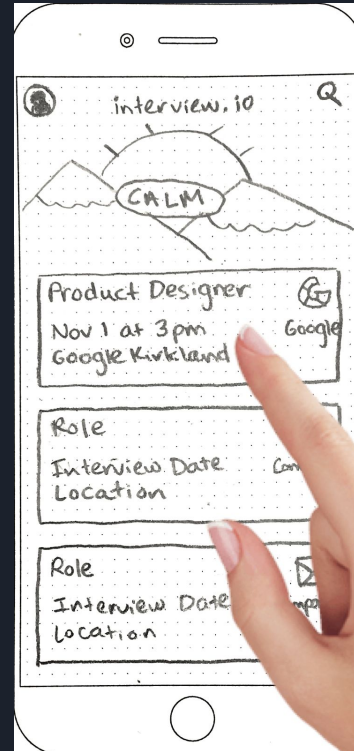
Initial Primary Tasks

tracking interview status
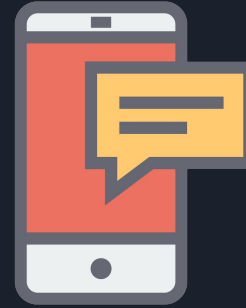
relieving pre-interview anxiety

Initial Paper Prototype
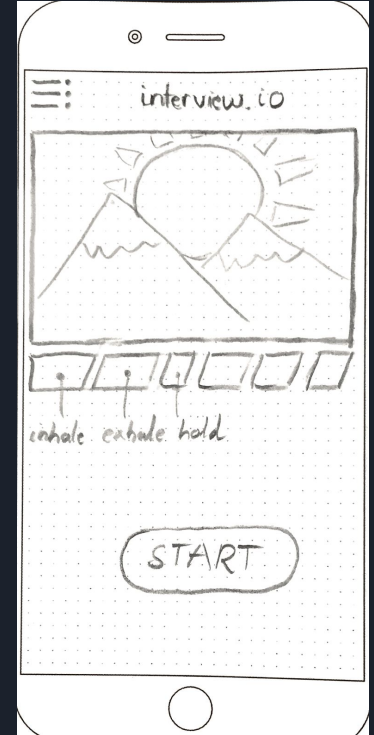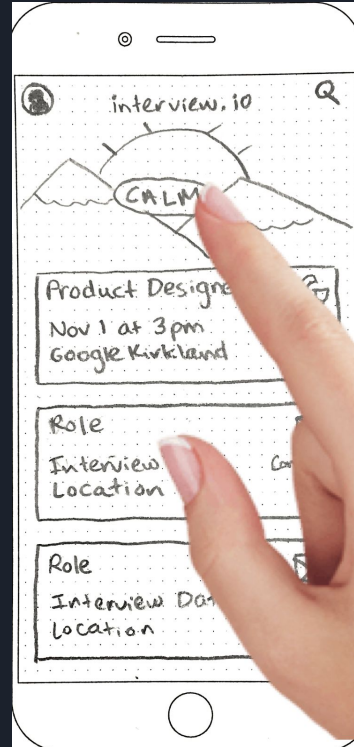
tracking interview status

essential information about upcoming
interviews in one place

Initial Paper Prototype

relieving pre-interview anxiety
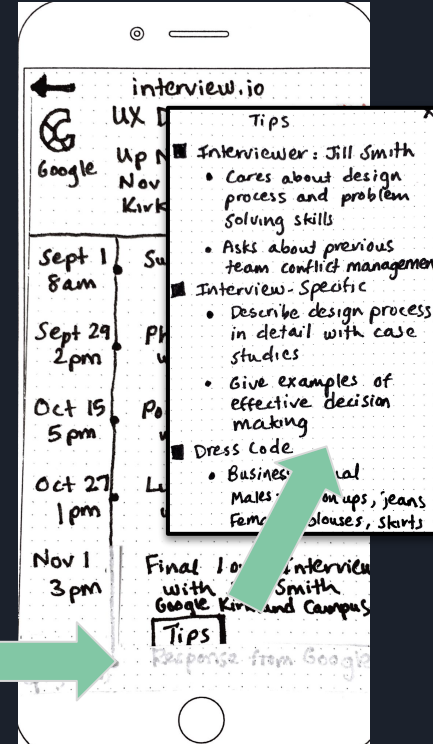
breathing exercise to calm down

Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline's order: older → newer interviews
  - Provided add/edit/delete interview data capabilities
- 2 usability testing sessions
  - Retained home screen's list, search bar, filter options
  - Added a delete button to delete entire job application

2 Heuristic Evaluations + 1 Usability Testing Session

removed breathing exercise feature

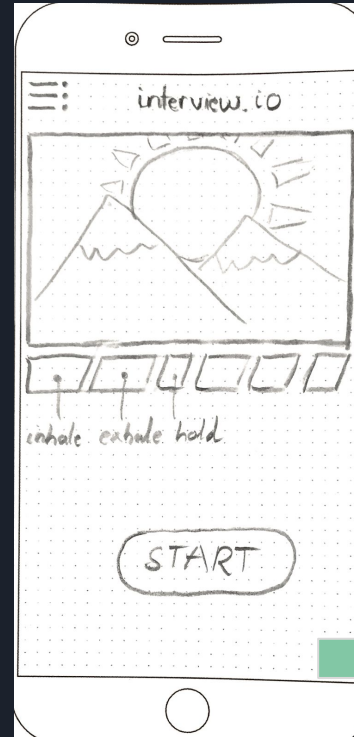new primary task: preparing for specific interviews

Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline's order: older → newer interviews
  - Provided add/edit/delete interview data capabilities
- 2 usability testing sessions
  - Retained home screen's list, search bar, filter options
  - Added a delete button to delete entire job application

2 Heuristic Evaluations + 1 Usability Testing Session

changed timeline's order
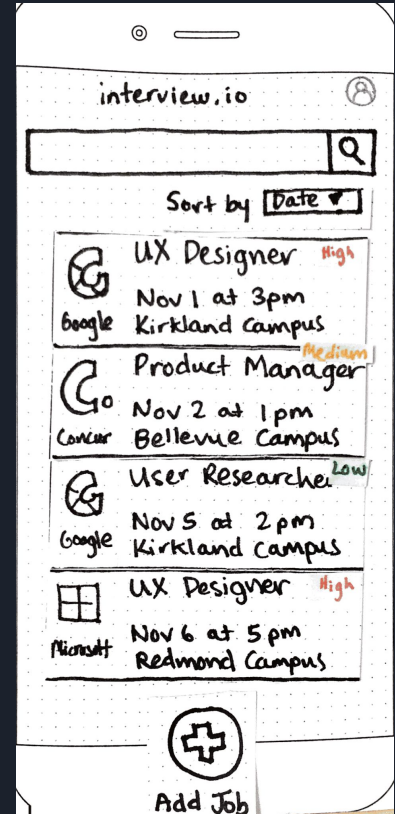
new order: older → newer interviews

Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline's order: older → newer interviews
  - Provided add/edit/delete interview data capabilities
- 2 usability testing sessions
  - Retained home screen's list, search bar, filter options
  - Added a delete button to delete entire job application

2 Heuristic Evaluations + 1 Usability Testing Session

provided add/edit/delete interview data capabilities

more user control & freedom

Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline's order: older → newer interviews
  - Provided add/edit/delete interview data capabilities
- 2 usability testing sessions
  - Retained home screen's list, search bar, filter options
 - Added a delete button to delete entire job application

2 Usability Testing Sessions

retained home screen

no usability problems with home screen's list,
search bar, or filter options

Testing Process & Results

- 2 heuristic evaluations + 1 usability testing session
  - Removed breathing exercise feature (task 2)
  - Changed timeline's order: older → newer interviews
  - Provided add/edit/delete interview data capabilities
- 2 usability testing sessions
  - Retained home screen's list, search bar, filter options
  - Added a delete button to delete entire job application

2 Usability Testing Sessions

added a delete button to
delete entire job application

more user control & freedom
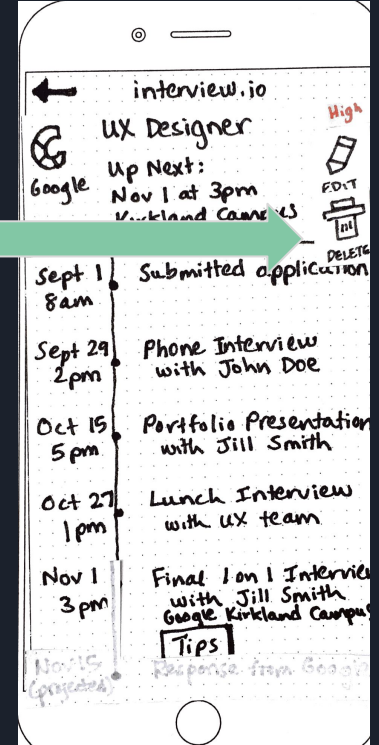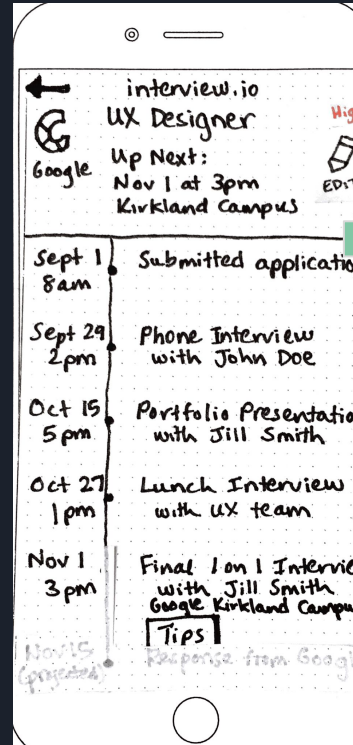
New Primary Tasks
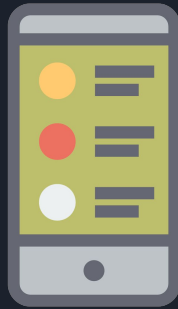
tracking interview status

preparing for specific interviews
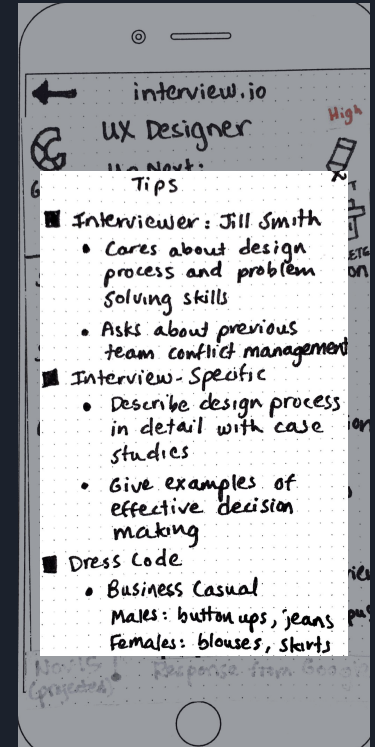
Final Paper Prototype

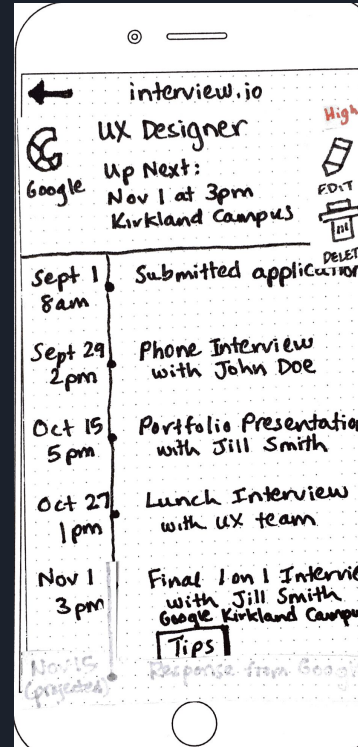tracking interview status

essential information about upcoming
interviews in one place
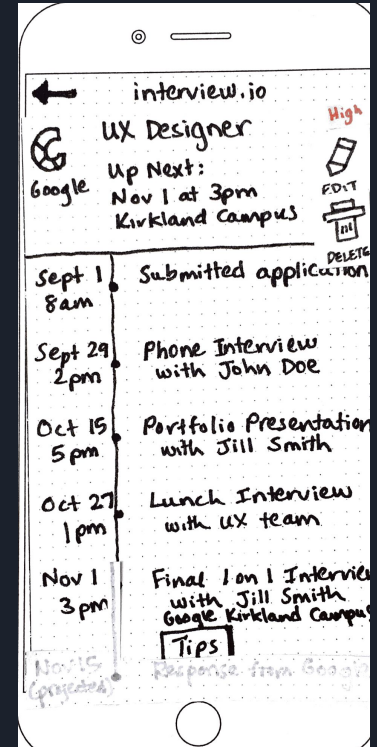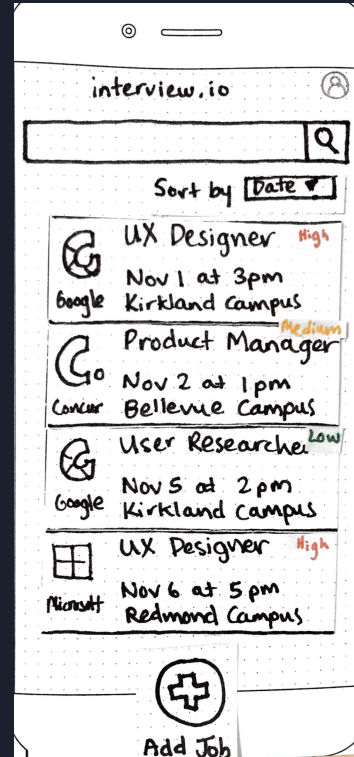
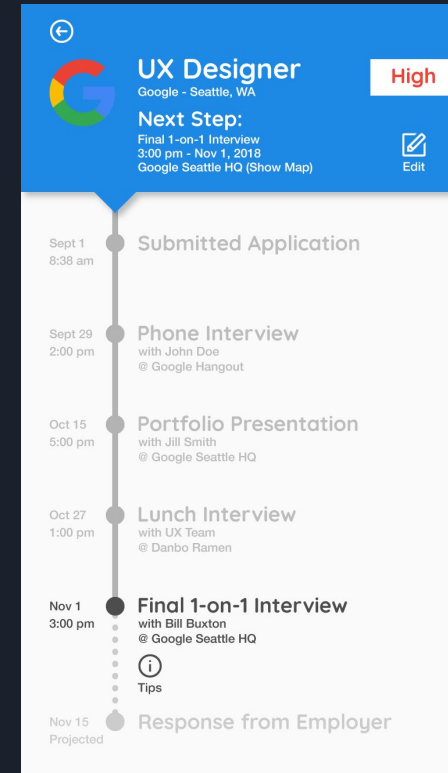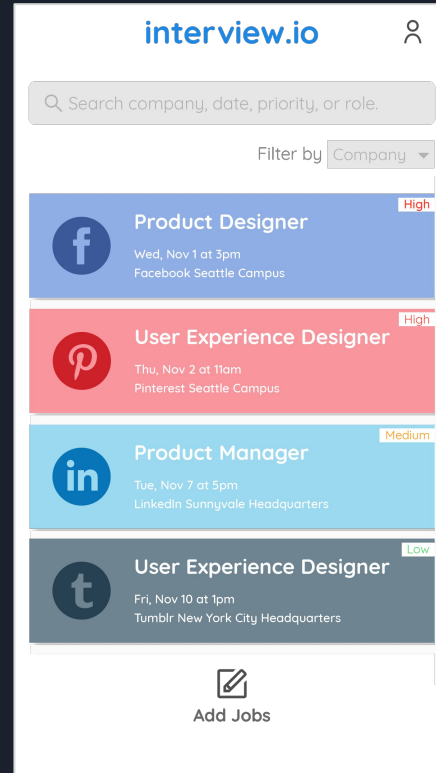# Final Paper Prototype

preparing for specific interviews

interview-specific preparation tips for a successful interview

Digital Mockups

tracking interview status

essential information about upcoming
interviews in one place

Digital Mockups

preparing for specific interviews

interview-specific preparation tips for a successful interview

Summary

- Paper prototypes have limitations

- Testing reveals unexpected usability issues

- Revisions can create new usability issues

Q & A