

The news you want, in one place

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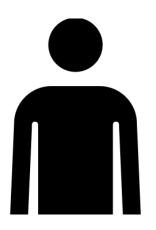
Overall Problem

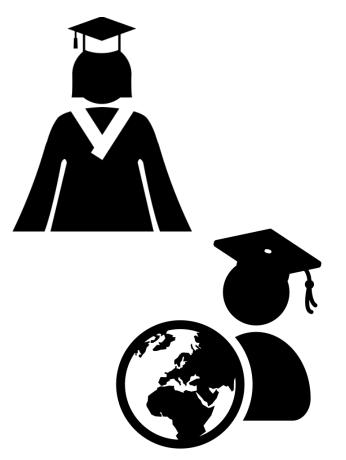
- Very labor intensive to sift through multiple news sources
- Target audience wants easier access to relevant news



Contextual Inquiries

- Graduate and undergraduate
- Political organizations
- Student leadership
- International





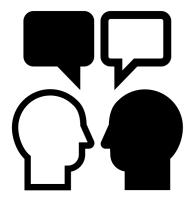
Contextual Inquiry Themes

- Too many news outlets to choose from
- Social media is a popular news source
- On-the-go news consumption is important



Current Tasks

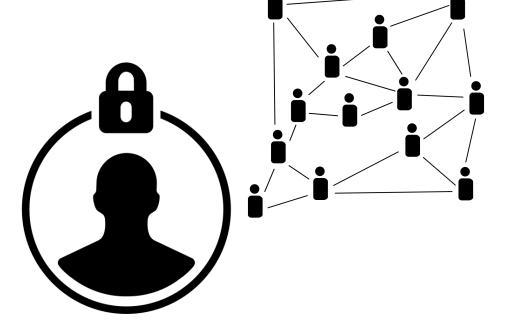
- Socializing with friends, both online and offline
- Following the development of news stories
- Comparing different perspectives to synthesize an opinion



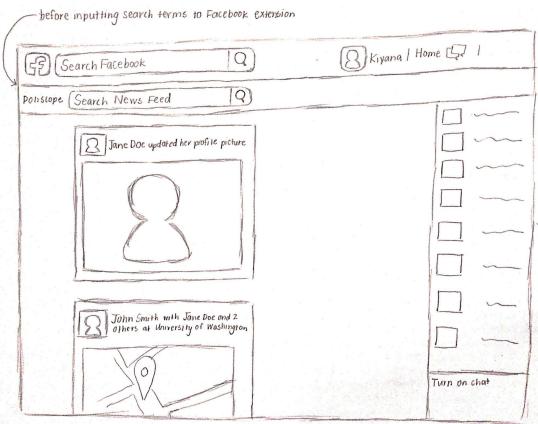


New Tasks

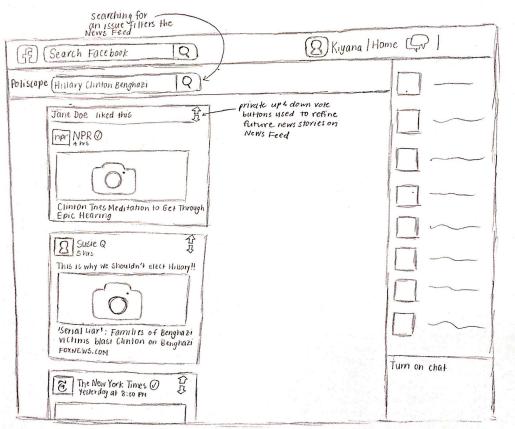
- Maintaining privacy
- Gauging public opinion
- Personalizing news consumption



Design 1: Facebook Plug-in

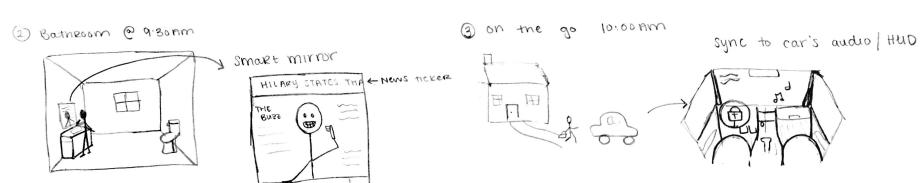


Design 1: Facebook Plug-in

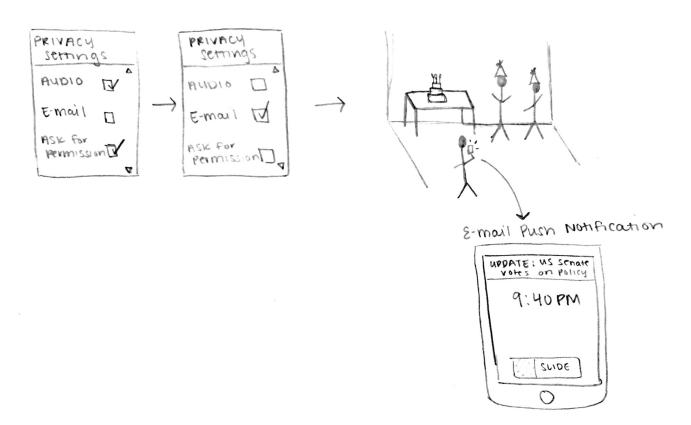


Design 2: Smart House



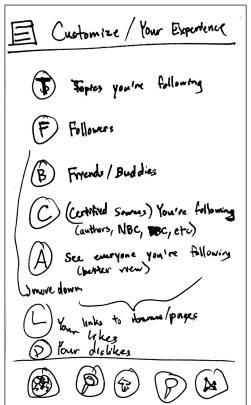


Design 2: Smart House



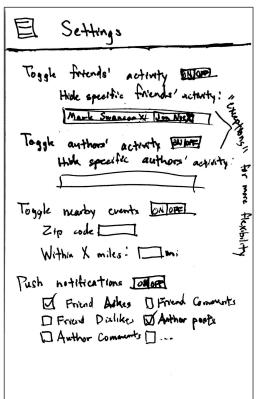
Design 3: Smartphone Application





Design 3: Smartphone Application

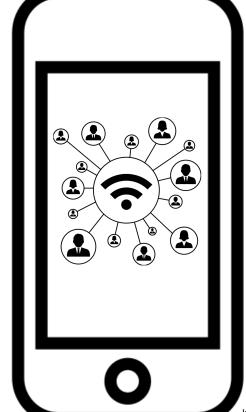




Selected Design & Tasks

Socializing with friends, both online and offline

Personalizing news consumption



Storyboards



Caitlin's best friend Kristen is an avid news reader, and she loves discussing what she's learned...



... but Caillin has no idea what Kristen is talking about half the time. It may as well be gibberish



Caitlin can use Poliscope to sec what Kristen is interested in ...



mand she can read articles that Kristen has read.



The app even allows the girls to share news stories with each other...



...so now caitlin can make meaningful contributions when knisten warts to talk about current events and politics!

Storyboards



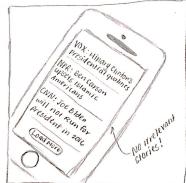
Michael wants to learn about the 2016 presidential race candidates, but he has to switch back and forth between multiple sites and sift through a ton of news stories he doesn't care about



This process is so frustrating and time consuming, Michael just wants to scream



But never fear, Michael! Poliscope will let Michael follow specific news outlets and Specific topics...



... and aggregates all the relevant news stories in a single dashboard. Now he only has to go to one place to get the news hers interested in

Design Process Lessons

- No need to worry about feasibility
- Avoid making assumptions about behaviors and attitudes
- Listen more than you talk during contextual inquiries



