CSE/STAT 416

Classification

Amal Nanavati University of Washington July 11, 2022

Adapted from Hunter Schafer's Slides



Administrivia



We have now finished the "Regression" component of the course!

Next two weeks (4 lectures): Classification

HW2 due tomorrow 11:59PM

- Up to Thurs 7/14 11:59PM if you use late days

Reminder the NO HOMEWORK will be accepted more than 2 days late!

- Note that late days cause you to start the next assignment late.

HW3 released Wed

Lookahead: HW4 Programming is the **only** assignment that allows groups (up to 2)

- Ed post forthcoming with details about group formation.
- HW4 Concept is still individual

Exciting activity today on ethics, bias, and social impact in ML, led by our TA Karman!

- Last 30 mins of lecture.

Responding to Learning Reflection Questions

Why do we fit the scaler only on the training set?

Say the "bedroom" feature of the train set had a mean of 3 and standard deviation of 1.5. Say the "bedroom" feature of the validation set had a mean of 5 and standard deviation of 2. A standardized value of "6" for the "bedroom" column of the **train set** would correspond to a house with 11

A standardized value of "6" for the "bedroom" column of the **validation set** would correspond to a house with 17 bedrooms

normalization = standardization

Q1: Why do we apply the transformation from the train set to

Standard Scaler (normalization)

the validation/test set?

bedrooms.

A model trained on the train set would perform poorly on the validation set because the input values represent different real-world quantities!

Takeaway: whatever transformations you do on the train set must be directly mimicked on the validation/test sets!

Why do we fit the scaler only on the training set?

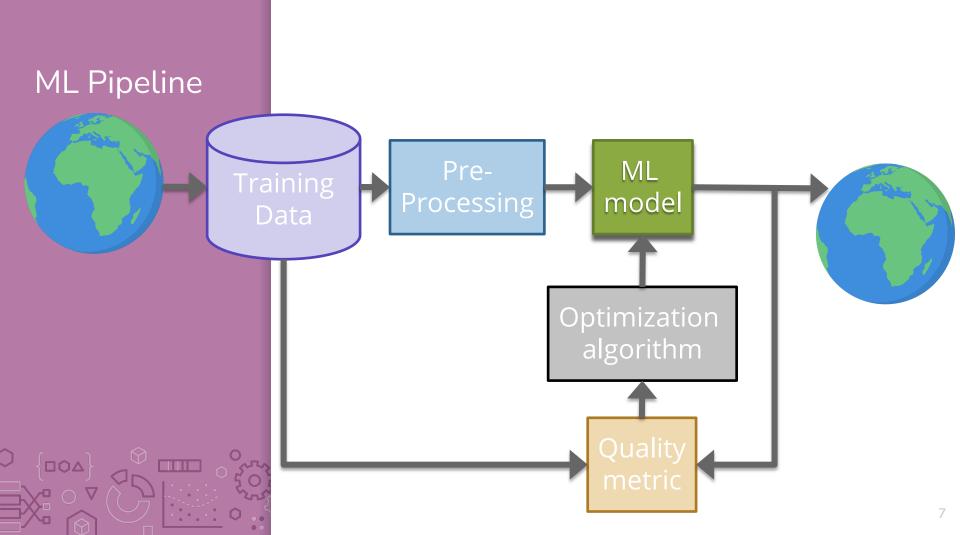
Q2: Why do we not compute the mean and standard deviation of the whole dataset, as opposed to just the train set?

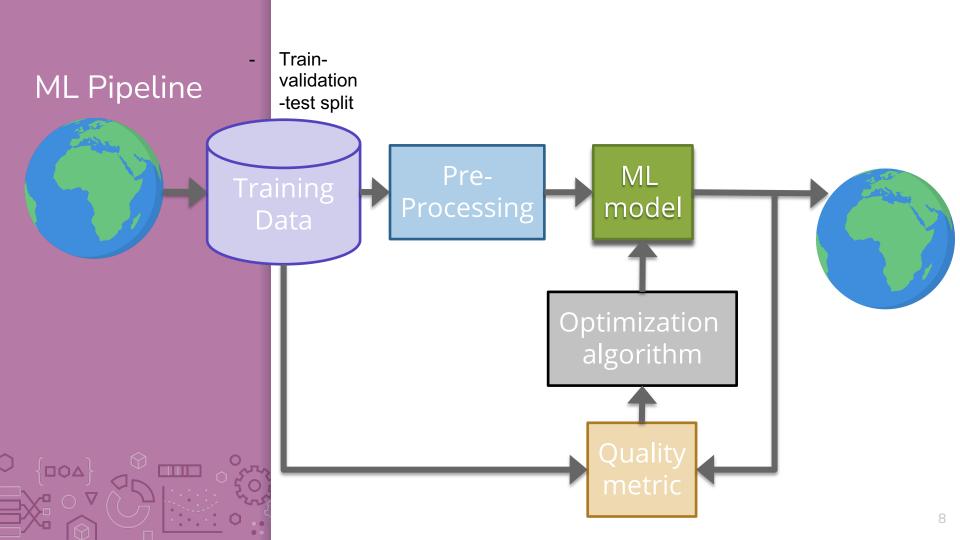
- If we used the mean and standard deviation on the whole dataset, train set values would be "informed" or " "influenced" by the test set.
- This violates the principle of only using the test set at the end.

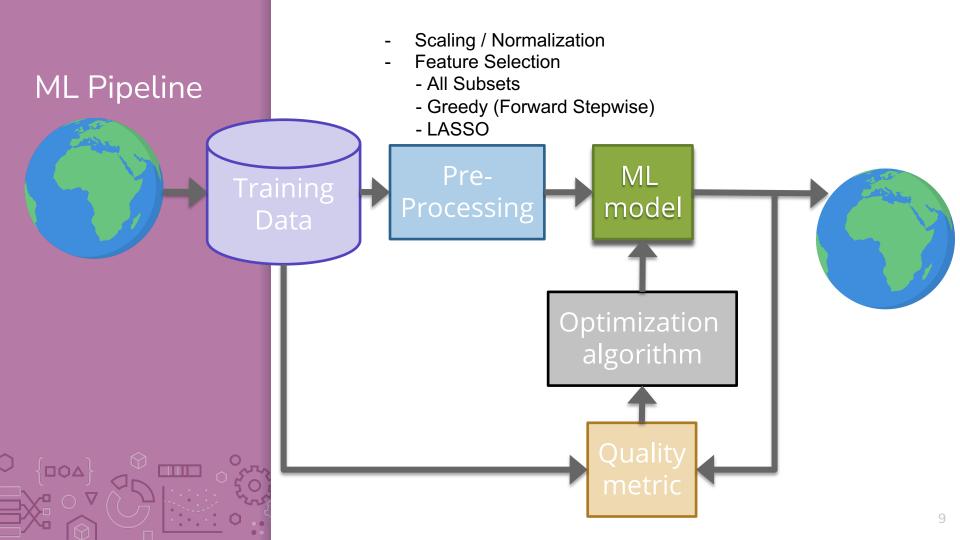
Misc. LR Uncertainties

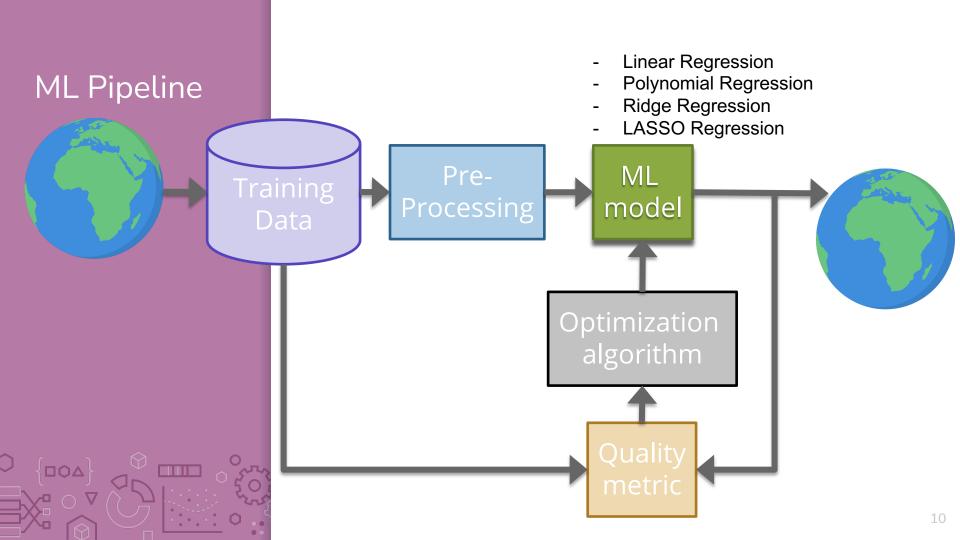
Does coefficient size indicate feature importance?

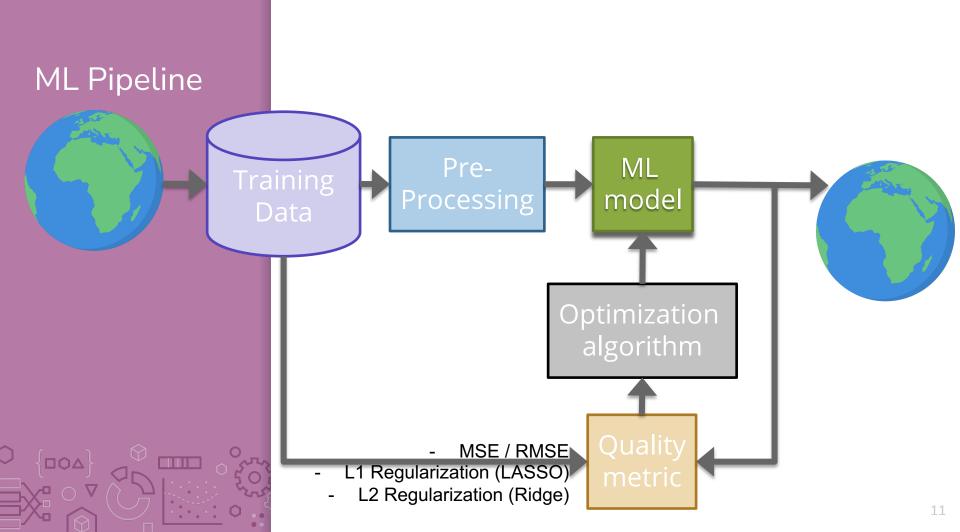
- Yes, but with two caveats:
 - **Caveat 1**: Only if features are normalized!
 - **Caveat 2**: It indicates feature importance in a model with those features. You can't eliminate a feature until its coefficient is 0!

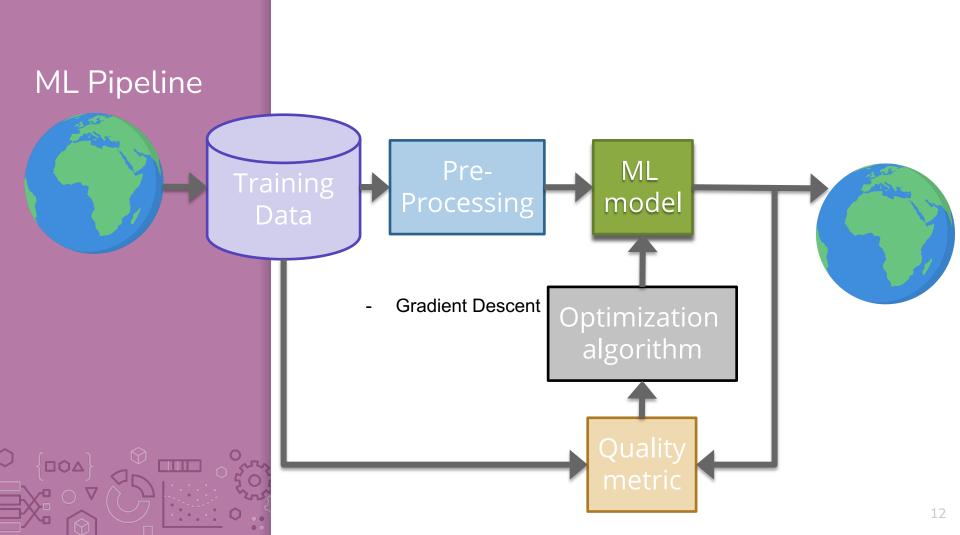


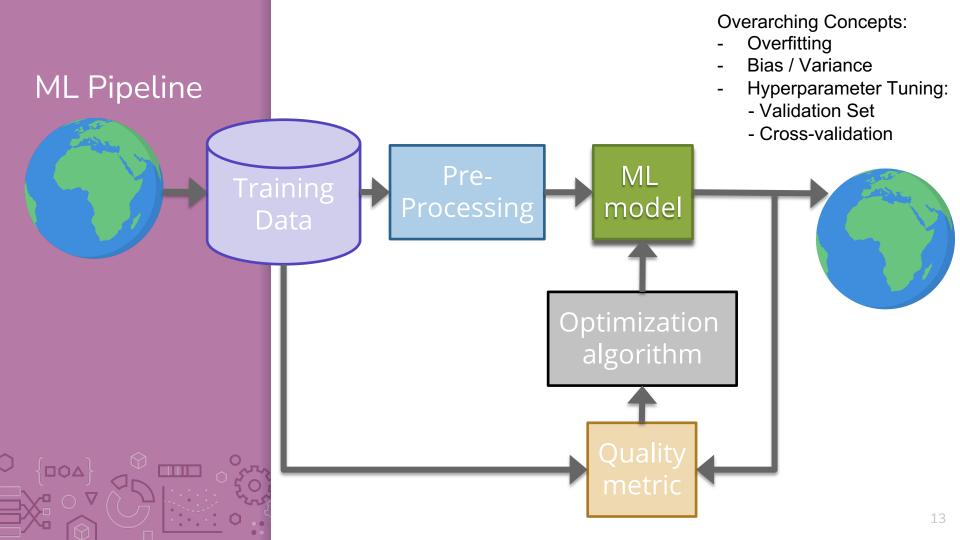












Classification

Roadmap So Far



- Regression Model
- Assessing Performance
- Ridge Regression
- LASSO
- 2. Sentiment Analysis Classification
 - Classification Overview
 - Logistic Regression



Regression vs. Classification

Regression problems involve predicting **continuous values**.

E.g., house price, student grade, population growth, etc.



Classification problems involve predicting <u>discrete labels</u> - e.g., spam detection, object detection, loan approval, etc.

$$Y \in \{\pm 1, -1\}, \{cat, dog, horse\}$$

Spam Filtering



Binary Classification

show details Jan 7 (6 days ago) 4 Reply 🔻

Welcome to New Media Installation: Art that Learns

🚼 Carlos Guestrin to 10615-announce, Osman, Michel show details 3:15 PM (8 hours ago) (4 Reply 💌

Hi everyone,

sounds good

Carlos

Carlos Guestrin wrote:

+ok

Osman Khan to Carlos

Welcome to New Media Installation:Art that Learns

The class will start tomorrow. ***Make sure you attend the first class, even if you are on the Wait List.*** The classes are held in Doherty Hall C316, and will be Tue, Thu 01:30-4:20 PM.

Let's try to chat on Friday a little to coordinate and more on Sunday in person?

By now, you should be subscribed to our course mailing list: <u>10615-announce@cs.cmu.edu</u>. You can contact the instructors by emailing: <u>10615-instructors@cs.cmu.edu</u>

Natural _LoseWeight SuperFood Endorsed by Oprah Winfrey, Free Trial 1 bottle, pay only \$5.95 for shipping mfw rlk Spam |×

Jaquelyn Halley to nherrlein, bcc: thehorney, bcc: ang show details 9:52 PM (1 hour ago) (+ Reply)

=== Natural WeightL0SS Solution ===

Vital Acai is a natural WeightL0SS product that Enables people to lose wieght and cleansing their bodies faster than most other products on the market.

Here are some of the benefits of Vital Acai that You might not be aware of. These benefits have helped people who have been using Vital Acai daily to Achieve goals and reach new heights in there dieting that they never thought they could.

- * Rapid WeightL0SS
- * Increased metabolism BurnFat & calories easily!
- * Better Mood and Attitude
- * More Self Confidence
- * Cleanse and Detoxify Your Body
- * Much More Energy

Input: x Text of email Sender Subject

Output: y

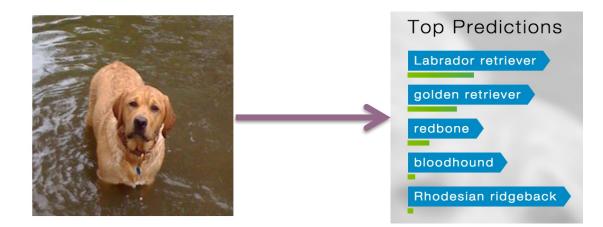
Spam

Not Spam (ham)



Object Detection

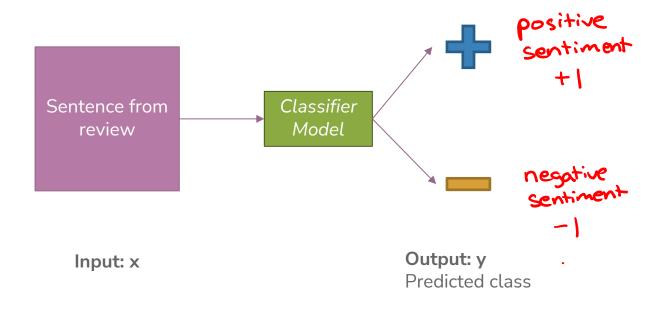
Multiclass Classification



Input: x Pixels Output: y Class (+ Probability)

Sentiment Classifier

In our example, we want to classify a restaurant review as positive or negative.



Poll Everywhere Think

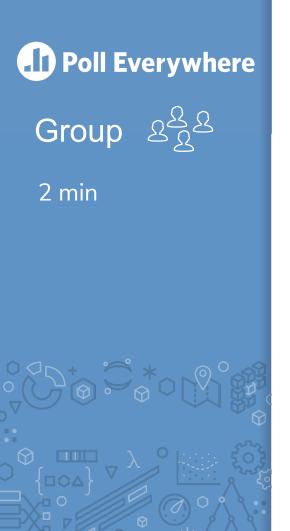
1 min



Think of 1-2 classification problem(s) not mentioned.

For each problem:

- What is the input into the model?
- What are the output classes?
- What are the social impacts of errors in the model?



Think of 1-2 classification problem(s) not mentioned.

For each problem:

- What is the input into the model?
- What are the output classes?
- What are the social impacts of errors in the model?

```
Stock prediction:

Input: historic data

Output: Up or Down

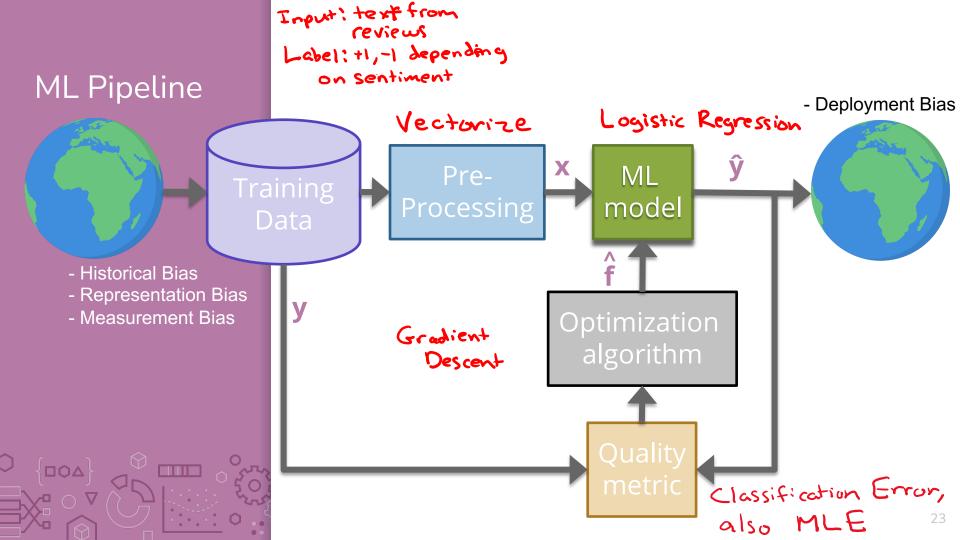
Farming:

Input: color 1s hope of fruit

Output: ripe Inot ripe
```

Political Views! In: FB posts Output! political party

Sentiment Analysis



Converting Text to Numbers (Vectorizing):

Bag of Words



Idea: One feature per word!

Example: "Sushi was great, the food was awesome, but the service was terrible"

| sushi | was | great | the | food | awesome | but | service | terrible |
|-------|-----|-------|-----|------|---------|-----|---------|----------|
| l | 3 | 1 | 2 | | 1 | 1 | | 1 |

This **has** to be too simple, right?

Stay tuned (today and Wed) for issues that arise and how to address them

| | | | Rev | view | | | | | S | entiment | |
|-----------------|--------|----------|-------|---------------------|--------------------|---------------|------------|--------------|----------|----------------|------------|
| Pre- | | | | shi was terrible | great, the fo " | od was | awesome | , but the se | ervice + | 1 | |
| Pro | cessii | ng: | | | | | | | | | |
| San | nple | | | "Te | rrible fo | od; the sushi | was ra | ncid." | | - | 1 |
| Dat | aset | | | | | | | | | | |
| h.(x) h2(x) h3(| | | |) h u(x) | habi | Vect | orize | r hg(x) | ha(r) | hio(x) | Label V |
| ALL | Sushi | was | great | the | food | awesome | but | service | terrible | rancid | Sentiment |
| across all | 1 | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | +1 |
| reviews | | | | | | | | | | | |
| ~ | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | -1 |
| | | 0 20 2 C | C | 50A | L : given sen | a ve | ector ized | revieu | , pred | いこナ its | |

How to Implement Sentiment Analysis?



Attempt 1: Simple Threshold Analysis

Attempt 2: Linear Regression

Attempt 3: Linear Classifier

Attempt 4 (Wed): Logistic Regression

Attempt 1: Simple Threshold Classifier

|) {004} | |
|---------|--|
| | |

Idea: Use a list of good words and bad words, classify review by the most frequent type of word

| Word | Good? | | |
|----------|-------|--|--|
| sushi | None | | |
| was | None | | |
| great | Good | | |
| the | None | | |
| food | None | | |
| but | None | | |
| awesome | Good | | |
| service | None | | |
| terrible | Bad | | |
| rancid | Bad | | |

Simple Threshold Classifier Input *x*: Sentence from review Count the number of positive and negative words, in *x*

> If num_positive > num_negative: - $\hat{y} = +1$

Else: - $\hat{y} = -1$

Example: "Sushi was great, the food was awesome, but the service was terrible"

Limitations of Attempt 1 (Simple Threshold Classifier)

Words have different degrees of sentiment.

- Awesome > Great
- How can we weigh them differently?

Single words are not enough sometimes...

- "Good" → Positive
- "Not Good" \rightarrow Negative

How do we get list of positive/negative words?

Words Have Different Degrees of Sentiments



What if we generalize good/bad to a numeric weighting per word?

| Word | Good? | Word | Weight |
|----------|-------|----------|--------|
| sushi | None | sushi | 0 |
| was | None | was | 0 |
| great | Good | great | 1 |
| the | None | the | 0 |
| food | None | food | 0 |
| but | None | but | 0 |
| awesome | Good | awesome | 2 |
| service | None | service | 0 |
| terrible | Bad | terrible | -1 |
| rancid | Bad | rancid | -2 |

Single Words Are Sometimes Not Enough!

What if instead of making each feature one word, we made it two?

- **Unigram**: a sequence of one word
- **Bigram**: a sequence of two words
- N-gram: a sequence of n-words

"Sushi was good, the food was good, the service was not good"

| sushi | was | good | the | food | service | not | Uni grams |
|-------|-----|------|-----|------|---------|-----|-----------|
| 1 | 3 | 3 | 2 | 1 | 1 | 1 | J |

| sushi was | was good | good the | the food | food was | the service | service was | was not | not good |
|-----------|----------|----------|----------|----------|-------------|-------------|---------|----------|
| 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 |

Bigrams

Longer sequences of words results in more context, more features, and a greater chance of overfitting.

How do we get the word weights?

 $h_1(x)$

sushi

1

What if we learn them from the data?

| 3 | 1103. | | | | | | | | odom |
|---|----------|----------|----------|----------|----------|----------|----------|----------|--------|
| | | | | | | | | | was |
|) | $h_2(x)$ | $h_3(x)$ | $h_4(x)$ | $h_5(x)$ | $h_6(x)$ | $h_7(x)$ | $h_8(x)$ | $h_9(x)$ | great |
| | was | great | the | food | awesome | but | service | terrible | the |
| | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | food |
| | | | | 1 | <u> </u> | | | L] | awesor |



In linear regression we learnt the weights for each feature. Can we do something similar here?

| Word | Weight |
|----------|-----------------------|
| sushi | <i>w</i> ₁ |
| was | <i>w</i> ₂ |
| great | <i>w</i> ₃ |
| the | <i>W</i> ₄ |
| food | <i>W</i> ₅ |
| awesome | W ₆ |
| but | <i>W</i> ₇ |
| service | W ₈ |
| terrible | W9 |
| | |

I Poll Everywhere

1 min



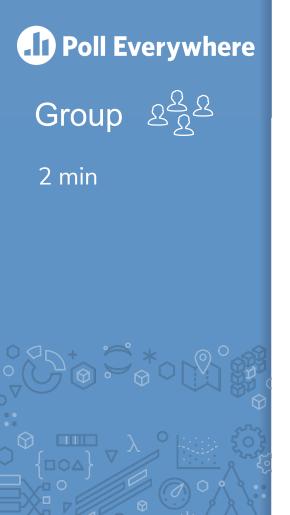
SKIPPED

Use a Simple Threshold Classifier to rate this review, by following the following steps:

- Decide whether you want to use unigrams or bigrams.
- Come up with lists of positive / negative words.
- Determine the predicted sentiment of the review.

(There is no one right answer)

"Their Good Old-Fashioned Burger was so good! I only wish service was faster; I did not enjoy waiting 1 hour for a burger."



SKIPPED

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"Their Good Old-Fashioned Burger was so good! I only wish service was faster; I did not enjoy waiting 1 hour for a burger."

Foll Everywhere Group දිදිව



SKIPPED

"Their Good Old-Fashioned Burger was so good! I only wish

service was faster; I did not enjoy waiting 1 hour for a burger."

"Their Good Old-Fashioned Burger was so good! I only wish

service was faster; I did not enjoy waiting 1 hour for a burger."

Attempt 2: Linear Regression

 $h_1(x)$

sushi

1

Idea: Use the regression model we learnt! The output will be the sentiment!

| | t 2: | | | | | | | | r sushi Hamd | |
|---|----------|----------|----------|----------|------------|----------------|--------------------|--------------------|-----------------|------|
| | | | Pre | edicted | d Sentimer | $nt = \hat{y}$ | $\hat{v} = \sum v$ | $v_j h_j(x^{(i)})$ | Word | Weig |
| 5 | sion | | | | | | $\overline{j=0}$ | | sushi | 0 |
| | | | | | | | | | was | 0 |
| | $h_2(x)$ | $h_3(x)$ | $h_4(x)$ | $h_5(x)$ | $h_6(x)$ | $h_7(x)$ | $h_8(x)$ | $h_9(x)$ | great | 1 |
| | was | great | the | food | awesome | but | service | terrible | the | 0 |
| | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | food | 0 |
| | I I | | | | 1 | | 1 | !] | | |

"Sushi was great, the food was awesome, but the service was terrible"

2+1+-1.1

$$\frac{\hat{y}}{\hat{y}} = 2$$

| Word | Weight |
|----------|--------|
| sushi | 0 |
| was | 0 |
| great | 1 |
| the | 0 |
| food | 0 |
| awesome | 2 |
| but | 0 |
| service | 0 |
| terrible | -1 |

Issue: How do we measure the quality of a prediction?

Recall that the labels are binary: positive/negative sentiment.

| Review | Sentiment |
|---|-----------|
| "Sushi was great, the food was awesome, but the service was terrible" | +1 |
| | |
| "Terrible food; the sushi was rancid." | -1 |

However, regression models predict continuous values!

$$MSE = \frac{1}{n} \sum_{i=1}^{n} (y_i - \hat{y}_i)^{2}$$

Error for review 1: $(y_i - \hat{y}_i)^{2} = (1 - 2)^{2}$
 $= 1$
 $2 \cdot 2 \cdot 2 \cdot 2$

Attempt 3: Linear Classifier

Idea: Only predict the sign of the output! mus + already have weights $Score(x^{(i)}) = \hat{s} = w_0 h_0(x^{(i)}) + \dots + w_D h_D(x^{(i)})$ $= \sum_{j=0}^{D} w_j h_j(x^{(i)})$

$$= w^T h(x^{(i)})$$

Predicted Sentiment =
$$\hat{y} = sign(Score(x))$$

Attempt 3: Linear Classifier

(Another View) Idea: Only predict the sign of the output!

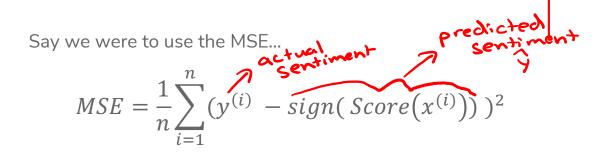
Predicted Sentiment = $\hat{y} = sign(Score(x))$

Linear Classifier

Input *x*: Sentence from review Compute Score(x)If Score(x) > 0: \leftarrow Threshold $- \hat{y} = +1$

Else: - $\hat{y} = -1$ Earlier Example : Score (x) = 2 $\hat{y} = +1$

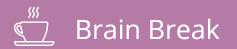
Issue: How do we train this?



The derivative of the *sign* function is 0!

Hence, Gradient Descent will no longer work \otimes

Come back Wed for how to resolve this!



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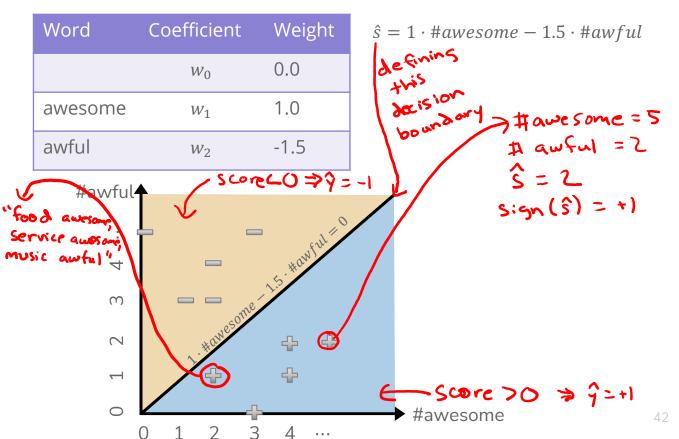




Decision Boundary

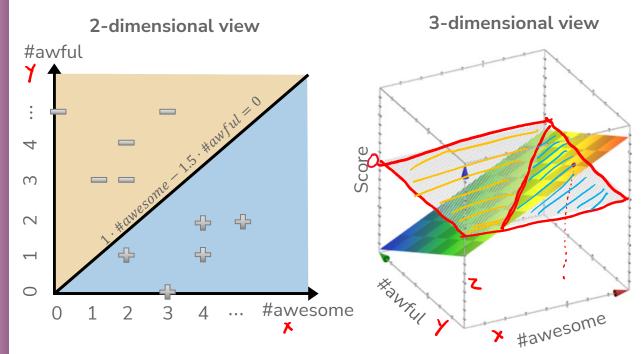
Decision Boundary

Consider if only two words had non-zero coefficients



Decision Boundary

 $Score(x) = 1 \cdot #awesome - 1.5 \cdot #awful$

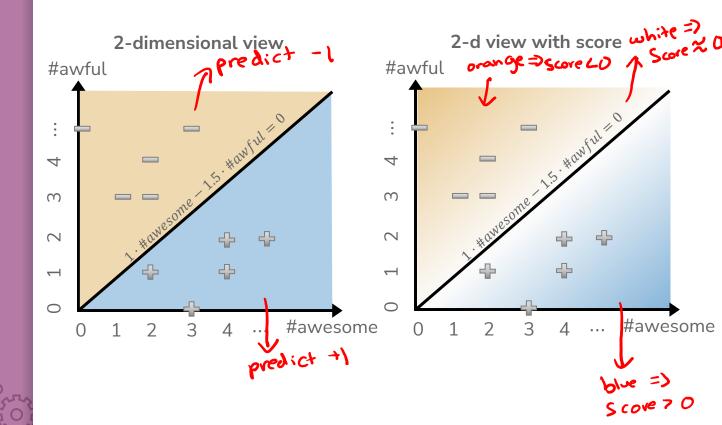




Generally, with classification we don't us a plot like the 3d view since it's hard to visualize, instead use 2d plot with decision boundary

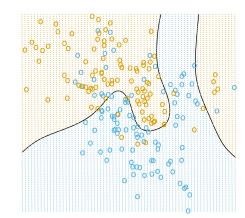
Decision Boundary with Score

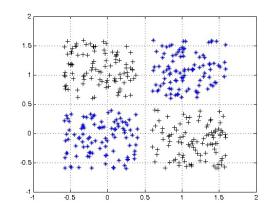
 $Score(x) = 1 \cdot #awesome - 1.5 \cdot #awful$

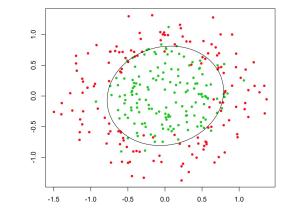


Complex Decision Boundaries?

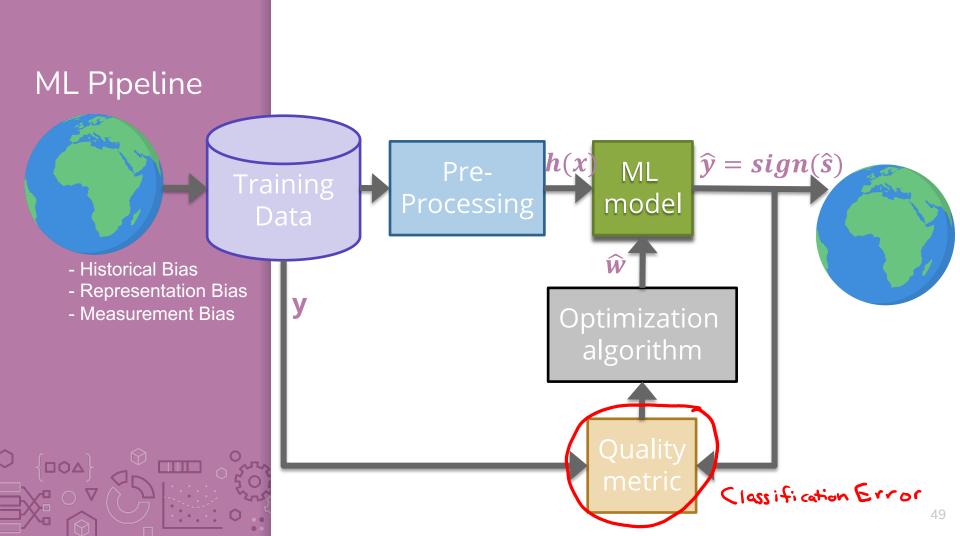
What if we want to use a more complex decision boundary?Need more complex model/features! (Come back Wed)







Evaluating Classifiers



Classification Error



Ratio of examples where there was a mistaken prediction

What's a mistake?

If the true label was positive (y = +1), but we predicted negative $(\hat{y} = -1)$ -> False Negative

If the true label was negative (y = -1), but we predicted positive $(\hat{y} = +1)$ \rightarrow False Positive

Classification Error #mistakes #examples <u>\$1</u>{y; 7)

Classification Accuracy $\underbrace{\underbrace{\beta}}_{\underline{k}} \underbrace{1}_{\underline{k}} \underbrace{\xi}_{\underline{k}} = \widehat{\gamma}_{\underline{k}} \underbrace{1}_{\underline{k}} = \underbrace{1}_{\underline{k}} - error$ $\underbrace{\pm}_{\underline{k}} \underbrace{1}_{\underline{k}} \underbrace{\xi}_{\underline{k}} = \underbrace{1}_{\underline{k}} - error$

What's a good accuracy?



For binary classification: Should at least beat random guessing... Accuracy should be at least 0.5

For multi-class classification (*k* classes): Should still beat random guessing

Accuracy should be at least: 1 / k

- 3-class: 0.33
- 4-class: 0.25

. . .

Besides that, higher accuracy means better, right?

Digit Classification? Accuracy > 10%

Detecting Spam



Imagine I made a "Dummy Classifier" for detecting spam
The classifier ignores the input, and always predicts spam.
This actually results in 90% accuracy! Why?
Most emails are spam...

This is called the **majority class classifier**.

A classifier as simple as the majority class classifier can have a high accuracy if there is a **class imbalance**.

A class imbalance is when one class appears much more frequently than another in the dataset

This might suggest that accuracy isn't enough to tell us if a model is a good model.

Assessing Accuracy

Always digging in and ask critical questions of your accuracy.

Is there a class imbalance?

How does it compare to a baseline approach?

- Random guessing
- Majority class

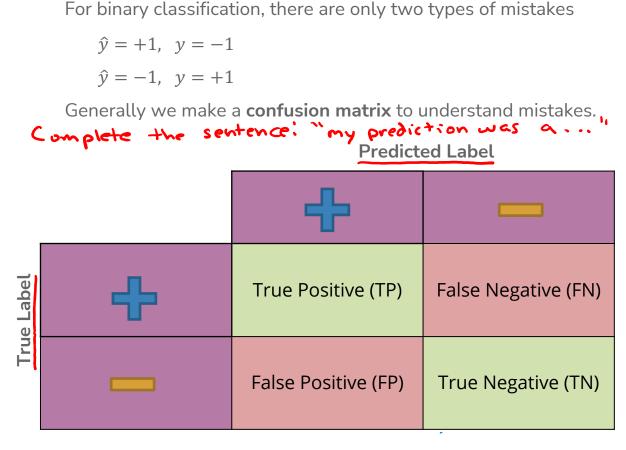
· ..

Most important: What does my application need?

- What's good enough for user experience?
- What is the impact of a mistake we make?



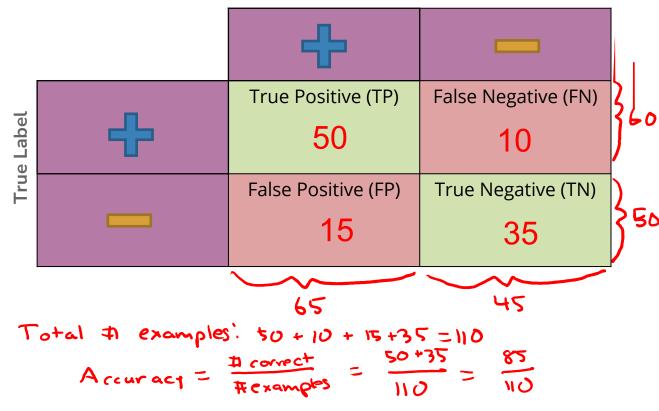
Confusion Matrix



Tip on remembering: complete the sentence "My prediction was a ..."

Confusion Matrix Example





Which is Worse?

What's worse, a false negative or a false positive?

It entirely depends on your application!



False Negative: Annoying

False Positive: Email lost

Medical Diagnosis

False Negative: Disease not treated

False Positive: Wasteful treatment

In almost every case, how treat errors depends on your context.

Errors and Fairness

Will pick up from here on Wed

We mentioned on the first day how ML is being used in many contexts that impact crucial aspects of our lives.

Models making errors is a given, what we do about that is a choice:

Are the errors consequential enough that we shouldn't use a model in the first place?

Do different demographic groups experience errors at different rates?

If so, we would hopefully want to avoid that model!

Will talk more about how to define whether or a not a model is fair / discriminatory later in the course. Will use these notions of error as a starting point!

Binary Classification Measures



Notation $C_{TP} = \#\text{TP}, C_{FP} = \#\text{FP}, C_{TN} = \#\text{TN}, C_{FN} = \#\text{FN}$ $N = C_{TP} + C_{FP} + C_{TN} + C_{FN}$ $N_P = C_{TP} + C_{FN}, \quad N_N = C_{FP} + C_{TN}$ **Error Rate True Positive Rate or** Recall $C_{FP} + C_{FN}$ Ν $\frac{C_{TP}}{N_P}$ **Accuracy Rate** Precision $C_{TP} + C_{TN}$ Ν C_{TP} False Positive rate (FPR) $\overline{C_{TP} + C_{FP}}$ C_{FP} F1-Score $2 \frac{Precision \cdot Recall}{2}$ N_N False Negative Rate (FNR) Precison + Recall $\frac{C_{FN}}{N_P}$ See more!

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Multiclass Confusion Matrix

True Label

Consider predicting (Healthy, Cold, Flu)

Predicted Label

| | Healthy | Cold | Flu | |
|---------|---------|------|-----|--|
| Healthy | 60 | 8 | 2 | |
| Cold | 4 | 12 | 4 | |
| Flu | Flu O | | 8 | |

I Poll Everywhere

1 min



Suppose we trained a classifier and computed its confusion matrix on the training dataset. Is there a class imbalance in the dataset and if so, which class has the highest representation?

Predicted Label

| | | Pupper | Doggo | Woofer | |
|------------|--------|--------|-------|--------|--|
| True Label | Pupper | 2 | 27 | 4 | |
| | Doggo | 4 | 25 | 4 | |
| | Woofer | 1 | 30 | 2 | |



I Poll Everywhere

Group 22

2 min



Suppose we trained a classifier and computed its confusion matrix on the training dataset. Is there a class imbalance in the dataset and if so, which class has the highest representation?

Predicted Label

| | | Pupper | Doggo | Woofer |
|--|--------|--------|-------|--------|
| | Pupper | 2 | 27 | 4 |
| | Doggo | 4 | 25 | 4 |
| | Woofer | 1 | 30 | 2 |



Next Time



We will address the issues highlighted with the Linear Classifier approach from today by predicting the probability of a sentiment, rather than the sentiment itself.

P(y|x)

Normally assume some structure on the probability (e.g., linear) $P(y|x,w) \approx w^T x$

Use machine learning algorithm to learn approximate \hat{w} such that $\hat{P}(y|x)$ is close to P(y|x), where:

 $\widehat{P}(y|x) = P(y|x,\widehat{w})$

Activity: Bias Framework in Machine Learning



ML and Society

ML Systems Gone Wrong



| REUTERS | Business | Markets | World | Politics | TV | More |
|--|--------------------------|---------|----------|----------|----|------|
| BUSINESS NEWS OCTOBER 9, 2018 | / 8:12 PM / 5 MONTHS AGO | | | | | |
| Amazon scraps secret AI recruiting tool that showed bias against women | | | | | | |
| Jeffrey Dastin | | | 8 MIN RI | IAD 3 | f | |

The New York Times

Facebook Engages in Housing Discrimination With Its Ad Practices, U.S. Says

By Katie Benner, Glenn Thrush and Mike Isaac

March 28, 2019

🖾 🏓

MIT Technology Review

Intelligent Machines

How to Fix Silicon Valley's Sexist Algorithms

Computers are inheriting gender bias implanted in language data sets — and not everyone thinks we should correct it.

PROPUBLICA Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.

COMPAS



An ML model created by NorthPointe used to predict likelihood of inmates to "recidivate". Eventually started use in Florida in judges' decision for parole

ProPublica (a news org) investigated the model and <u>wrote</u> that the model exhibited biased behavior against people of color. Particularly, they found that the model would predict higher risk scores for black people.

Northpointe <u>countered</u> and claimed that their scores were well **calibrated** (e.g., when the predict score of 9/10 that person recidivates about 90% of the time).

Interesting <u>follow up</u> from ProPublica

So the question is: Who is right? Is it right to use this model?

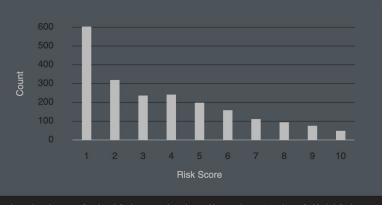
COMPAS



Black Defendants' Risk Scores



White Defendants' Risk Scores



These charts show that scores for white defendants were skewed toward lower-risk categories. Scores for black defendants were not. (Source: ProPublica analysis of data from Broward County, Fla.)

Why Biased Outcomes?

Probably not the case that someone explicitly coded the model to be biased against a particular race. In fact, race was not even a question that was on the survey inmates took!

More often than not, biased outcomes from a model come from **the data it learns from** rather than some explicit choice from the modeler.

"Garbage in \rightarrow Garbage out"

"Bias in \rightarrow Bias out"



Sources of Bias

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Discussion heavily based on Suresh and Guttag (2020)

Six common sources of bias:

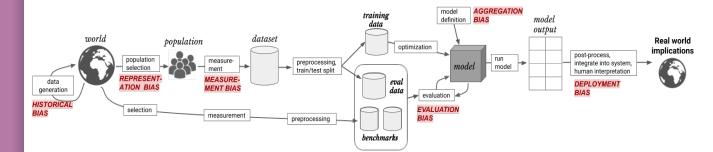
Historical bias

Representation Bias

Measurement Bias

Aggregation Bias Evaluation Bias

Deployment Bias



A FRAMEWORK FOR UNDERSTANDING UNINTENDED CONSEQUENCES OF

MACHINE LEARNING, BY HARINI SURESH AND JOHN V. GUTTAG, 2020

Historical Bias

The world we lived in is one that contains biases for/against certain demographics. Even 'accurate' data could still be harmful.

Historical bias exists even with perfect sampling or feature measurement (other sources of bias are possible)!

Examples:

In 2018, 5% of Fortune 500 CEOs were women. Should search results for "CEO" match this statistic? Could reflecting the world (even if accurately) perpetuate more harm?

Representation Bias

When the *training data* we collect does not contain representative samples of the true distribution.

Examples:

If we use data gathered from smart phones, we would likely be underestimating poorer and older populations.

ImageNet (a very popular image dataset) with 1.2 million images. About 45% of these images were taken in the US and the majority of the rest in North America and Western Europe. Only about 1% and 2.1% of the images come from China and India respectively.

Measurement Bias

Often we are gathering data that contains (noisy) proxies of characteristics of interest. Some examples:

Financial responsibility \rightarrow Credit Score

 $\mathsf{Crime}\;\mathsf{Rate}\to\mathsf{Arrest}\;\mathsf{Rate}$

Intelligence \rightarrow SAT Score

If these measurements are not measured equally across groups or places (or aren't relevant to the task at hand), this can be another source of bias.

Measurement Bias (cont.)

Examples:

If factory workers are monitored more often, more errors are spotted. This can result in a **feedback loop** to encourage more monitoring in the future.

 Same principles at play with predictive policing.
 Minoritized communities were more heavily policed in the past, which causes more instances of documented crime, which then leads to more policing in the future.

Women are more likely to be misdiagnosed (or not diagnosed) for conditions where self-reported pain is a symptom. In this case aspect of our data "diagnosed with X" is a biased proxy for "has condition X".

The feature we measure is a poor representation of the quality of interest (e.g., SAT score doesn't actually measure intelligence)

Aggregation Bias

When we use a "one-sized fits all" model that does not accurately serve every group equally.

Examples:

HbA1c levels (used to monitor and diagnose diabetes) differ in very complex ways across ethnicities and sexes. One model for everyone might not be the right choice, even if everyone is represented well in the training data.



Evaluation Bias



Similar to representation bias, but focused more on the data we evaluate or test ourselves against. If the <u>evaluation dataset</u> or benchmark doesn't represent the world well, we have evaluation bias.

Benchmarks are common datasets used to evaluate models from different researchers.

Examples:

If it is common to report accuracy on a benchmark, this might hide disparate performance on subgroups.

Drastically worse performance for facial recognition software when used on faces of darker-skinned females. Common evaluation datasets for facial recognition only had 5-7% had faces of darker-skinned women.

Deployment Bias

When there is a difference in how a model was intended to be used and how it is actually used when deployed in the real-world.

Examples:

Crime risk prediction models might be evaluated to achieve good calibration, but the model designers might not have evaluated the model's use in the context of determining prison sentence lengths.

People are complex and when using models to aid their decisions, might make incorrect assumptions about what a model says.

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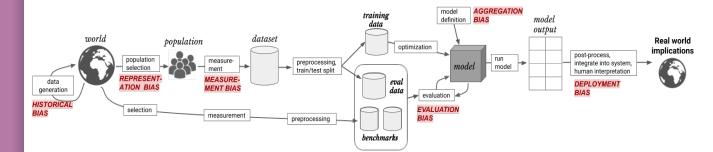
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A FRAMEWORK FOR UNDERSTANDING UNINTENDED CONSEQUENCES OF

ML Bias Case Study

Mitigating Bias in Artificial Intelligence

An Equity Fluent Leadership Playbook

A playbook for business leaders who build & use AI to unlock value responsibly & equitably.

Haas

Case Study

COVID-19, Artificial Intelligence & Bias

ise Study below outlines a scenario related to bias in artificial intelligence (Al). As an ion, you are currently working to unlock the value of Al responsibly and equitably. As a a will:

about how to make challenging decisions related to bias in artificial intelligence in real scenarios about how our choices may be influenced by lived experiences

rks at a healthcare technology company in San Francisco, MedCare Technology, Inc. project manager working on AI systems with a background in engineering and an MBA Under her leadership, her team created a machine learning system that predicts when will go into cardiac arrest. It extracts variables from health records of hospitalized papartner university hospitals. It is already used in several hospitals in the US. The system s when a patient becomes high risk to trigger an evaluation or to transfer the individual nsive care unit.

> https://haas.berkeley.edu/wp-content/uploads/Quickwin Bias-in-Al-Case-Study.pdf

COVID-19, Artificial Intelligence & Bias Case Study

The Case Study on the next few slides outline a scenario related to bias in artificial intelligence (AI).

As an organization, you are currently working to unlock the value of AI responsibly and equitably. As a group, we will:

- Think about how to make challenging decisions related to bias in artificial intelligence in real world scenarios
- Think about how our choices may be influenced by lived experiences

Scenario



Anita works at a healthcare technology company in San Francisco, MedCare Technology, Inc. She is a project manager working on AI systems with a background in engineering and an MBA degree. Under her leadership, her team created a machine learning system that predicts when patients will go into cardiac arrest. It extracts variables from health records of hospitalized patients at partner university hospitals. It is already used in several hospitals in the US. The system highlights when a patient becomes high risk to trigger an evaluation or to transfer the individual to an intensive care unit.

In March 2020, the novel coronavirus SARS-COV-2 (COVID-19) was declared a pandemic by the World Health Organization and shortly after, a national emergency was declared in the United States regarding the outbreak. Given the scale of the pandemic, it was anticipated that hospitals in locations globally would be overrun and doctors overwhelmed, straining doctors' capacity to assess patient risk and make critical decisions timely and effectively. Anita's company immediately kicked into gear wondering how it could adapt their cardiac arrest tool to help doctors and COVID-19 patients. They asked themselves, "How might we use AI to predict which patients will be high risk to COVID-19 complications? How might an early warning system help inform deployment and allocation of life-saving resources like ventilators?" The team was excited – many hospitals, particularly in New York, were already tearing at the seams with doctors attempting to support as many patients as possible and volunteers looking for direction. Her team could do something.

Email



During the team's exploratory phase, Dr. Martin, a lung specialist doctor working at a large Bay Area hospital and advisor to the team, shared the following email:

Hi Team,

Anita asked me to share some information that might be relevant as you develop your AI model. Hope this helps and let me know if you have any follow up questions.

- Patients that are higher risk tend to include: older patients and those with underlying medical conditions (e.g., obesity, type 2 diabetes, asthma). More from the Center for Disease Control and the underlying medical conditions is <u>here</u>.
- We have and can share data from chest CT scans of patients that received them at our hospital. CT scans use x-rays to identify COVID-19 signs and the extent of the virus in the lungs.
- We have and can share extensive health data from other COVID-19 patients we've had to date. Of course, all information shared will go through rigorous privacy and licensing procedures.

Under Anita's guidance, your team gets to work.

Task



- 2. In groups of 2-3, answer the following questions: (Suggested time: 15 minutes)
 - 1. What concerns do you have about the data referenced by Dr. Martin? How might this data be biased?
 - Do you have any follow up questions for Dr. Martin?
 What other information or data would you like?
 - 3. What types of features would you like to include in the algorithmic model?
 - Are there any ways that these features could embed bias? If so, how? (Hint: The medical system has a history of discrimination, an example of that is <u>here</u>)
 - 5. Are there other ways that bias could creep into the algorithm?
 - 6. If the biases discussed so far were to lead to an inaccurate prediction, what impact(s) would that have?

Recap

Theme: Describe high level idea and metrics for classification **Ideas**:

Applications of classification Linear classifier Decision boundaries Classification error / Classification accuracy Class imbalance Confusion matrix Sources of bias in machine learning

