# 12,000

Number of LPRs denied citizenship each year
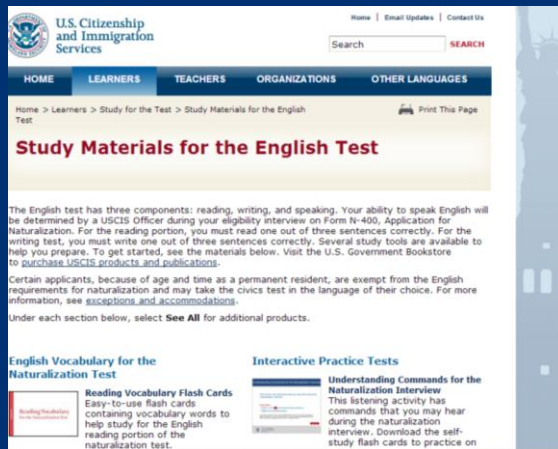
# $8.2m

Money lost by applicants in failed retake attempts
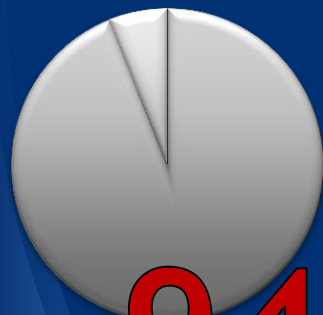
Current test prep options do not adequately simulate test-taking conditions
- Multiple choice, not free response
- Written instead of verbally-proctored questions
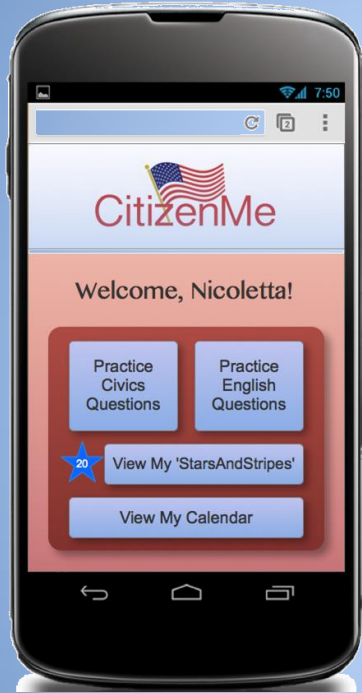- No context for individualized improvement in learning

# 94%

Percentage of Hispanic LPRs for whom the cost of naturalization is a major barrier to applying

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Home | Email Updates | Contact Us

Search | SEARCH

HOME | LEARNERS | TEACHERS | ORGANIZATIONS | OTHER LANGUAGES

Home > Learners > Study for the Test > Study Materials for the English Test

Print This Page

## Study Materials for the English Test

The English test has three components: reading, writing, and speaking. Your ability to speak English will be determined by a USCIS Officer during your eligibility interview on Form N-400, Application for Naturalization. For the reading portion, you must read one out of three sentences correctly. For the writing test, you must write one out of three sentences correctly. Several study tools are available to help you prepare. To get started, see the materials below. Visit the U.S. Government Bookstore to purchase USCIS products and publications.

Certain applicants, because of age and time as a permanent resident, are exempt from the English requirements for naturalization and may take the civics test in the language of their choice. For more information, see exceptions and accommodations.

Under each section below, select See All for additional products.

**English Vocabulary for the Naturalization Test**

Reading Vocabulary Flash Cards
Easy-to-use flash cards containing vocabulary words to help study for the English reading portion of the naturalization test.

**Interactive Practice Tests**

Understanding Commands for the Naturalization Interview
This listening activity has commands that you may hear during the naturalization interview. Download the self-study flash cards to practice on

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**Server (controller)**
- validates user, determines content of practice tests

**Website (view)**
- user interface

**Database (model)**
- stores and manages users and their progress

# Challenges and Opportunities

- Voice recognition
  - *Problem:* Insufficiently sophisticated processing = user frustration
  - *Solution:* Google Web Speech API, Google Translate API
- A *learning* learning experience
  - *Problem:* Must maximize user learning by emphasizing improvement
  - *Solution:* Statistical approach to improve performance in low-scoring areas
- Funding
  - *Problem:* US Citizenship and Immigration Services is almost entirely fee-supported; funding unlikely to come from federal government
  - *Problem:* Target audience unlikely to be willing to pay for additional services
  - *Solution:* Social justice organizations currently offer financial support for individuals. *An investment in a learning system will save money long-term.*