FedEx for lab specimens: Transport and tracking of lab specimens

Customer: Joseph Heim and UW Laboratory Medicine

Specimens come to medical lab from clients:

- UW Medical Center, Harborview
- Medical facilities all over Puget Sound and beyond

Courier has predetermined route, schedule

Problems

- Client cannot track progress (transport, processing, lab tests)
- Courier doesn't know if a given stop is necessary
- Lab doesn't know how many samples will arrive, or when
 - A special problem for critical/irreplaceable samples
- Current solutions:
 - Inflexible and uncustomizable (closed source)
 - Very expensive

Objectives

- Real-time tracking of lab specimens, couriers
- Avoid misplaced samples
- Dynamically re-route couriers
- Clients, processing center query about samples
- Hardware: Motorola MC75A PDAs, barcode printers
- Real impact on real patients
- Customer wants to explore designs
 - has programmers for maintenance
- Can accommodate two teams

