

# Technology and the Deaf and Hard of Hearing Community

Anna Cavender

11/17/2008

# Outline

- Technology and DHH Audiences
- Research projects here at UW
  - MobileASL
  - ClassInFocus
  - ASL-STEM Forum
- Other research on technology for DHH

# TTY

- Developed 1964 by Robert Weitbrecht , deaf physicist
- Specific Etiquette:

Code	Meaning
BRB	Be Right Back
CU	See You (be seeing you)
GA	Go Ahead
SK	Stop Keying
SKSK	Now hanging up
Q, QQ, QM	Question Mark (?)
PLS	Please
OIC	Oh, I See
TMW	Tomorrow
THX	Thanks
WRU	Who are You? (or Where are You)



## Pros:

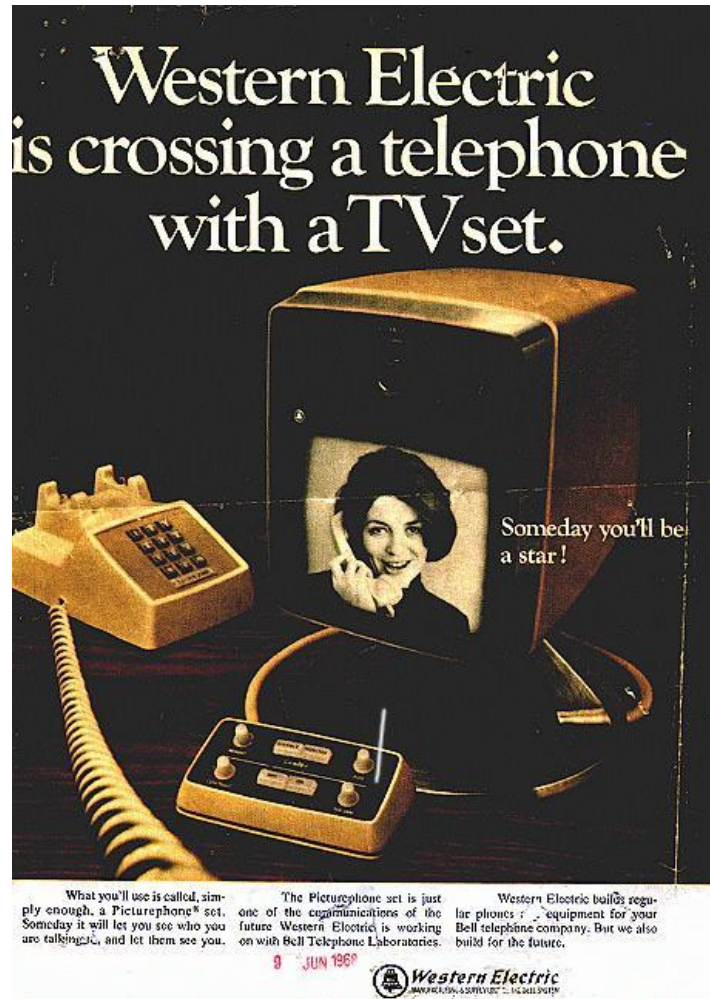
- Access to phone network

## Cons:

- Communication in English, not ASL

# Picturephone

Western Electric  
is crossing a telephone  
with a TV set.




Someday you'll be  
a star!

What you'll use is called, simply enough, a Picturephone® set. Someday it will let you see who you are talking to, and let them see you.

The Picturephone set is just one of the communications of the future Western Electric is working on with Bell Telephone Laboratories.

Western Electric builds regular phones & equipment for your Bell telephone company. But we also build for the future.

9 JUN 1968

 Western Electric  
MANUFACTURED BY WESTERN ELECTRIC CO. INC. BELL SYSTEM

“Picturephone” demonstrated by AT&T at the 1964 World’s Fair

## Pros:

- Communication in ASL

## Cons:

- Required too much bandwidth for phone system
- Deaf Community excited, then disappointed

# Text Messaging

Blackberry, Treo, iPhone, etc.

## Pros:

- Access to cell phone network
- Cheap and low-tech

## Cons:

- Communication in English, not ASL



# Today's Video Phone

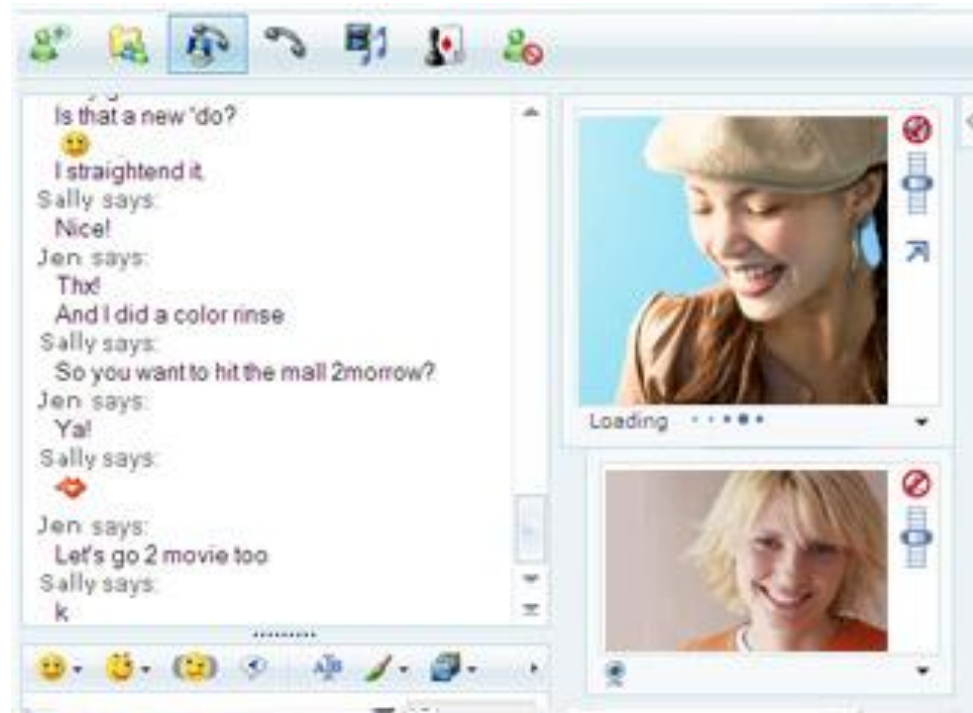
Many video chat and video conferencing services.

## Pros:

- Communicate in ASL or English.
- No dedicated device

## Cons:

- Requires high bandwidth for intelligible sign language



Windows Messenger

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# MobileASL

- Deaf people in the U.S. could use video cell phones to communicate in American Sign Language (ASL)
- Problems: low network bandwidths, small cell phone processors
- Solution: video compression specific to sign language





# DHH Cyber Community

**GOAL:** Better include deaf and hard of hearing students in mainstream universities

## **ClassInFocus:**

Better access in the classroom through technology

## **ASL-STEM Forum:**

Growing ASL for Science, Technology, Engineering, Math

# DHH Cyber-Community

- **ClassInFocus: Enabling access to STEM\* education**
  - High bandwidth connections between universities
  - Networked classrooms allow students to control learning environment
- **ASL-STEM Forum: Enabling ASL to grow in STEM\***
  - Online video forum (vlog) to facilitate discussion about signing for STEM

# Public Law 94-142 (for K-12)

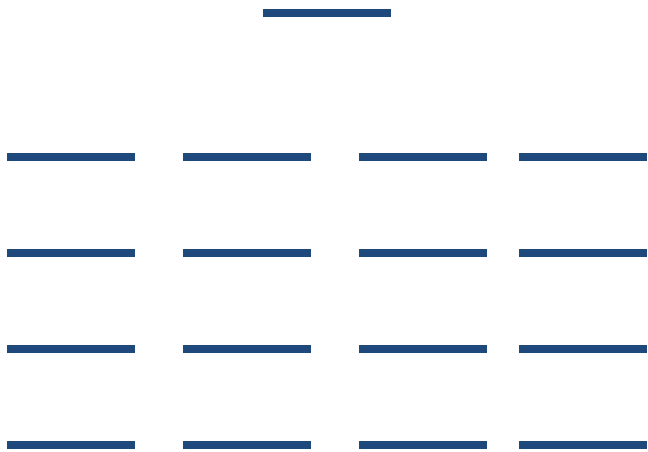
- Individuals with Disabilities Education ACT (IDEA)
  - “All children with disabilities are assured a free appropriate public education”
- Shift from centralized residential schools to programs within mainstream schools
  - 85% of d/hh students at mainstream schools
- Trickle through to post-secondary enrollment

# Post-secondary Demographics

- 25,000 deaf and hard of hearing students enrolled in ~4,000 post-secondary institutes in U.S.
- 95% of colleges/universities serve 1 or more deaf or hard of hearing student
  - Students are dispersed thinly
- Increased enrollment at mainstream universities

# Classroom layout

Typical Classroom



Deaf Classroom



# Classroom layout

Typical Classroom

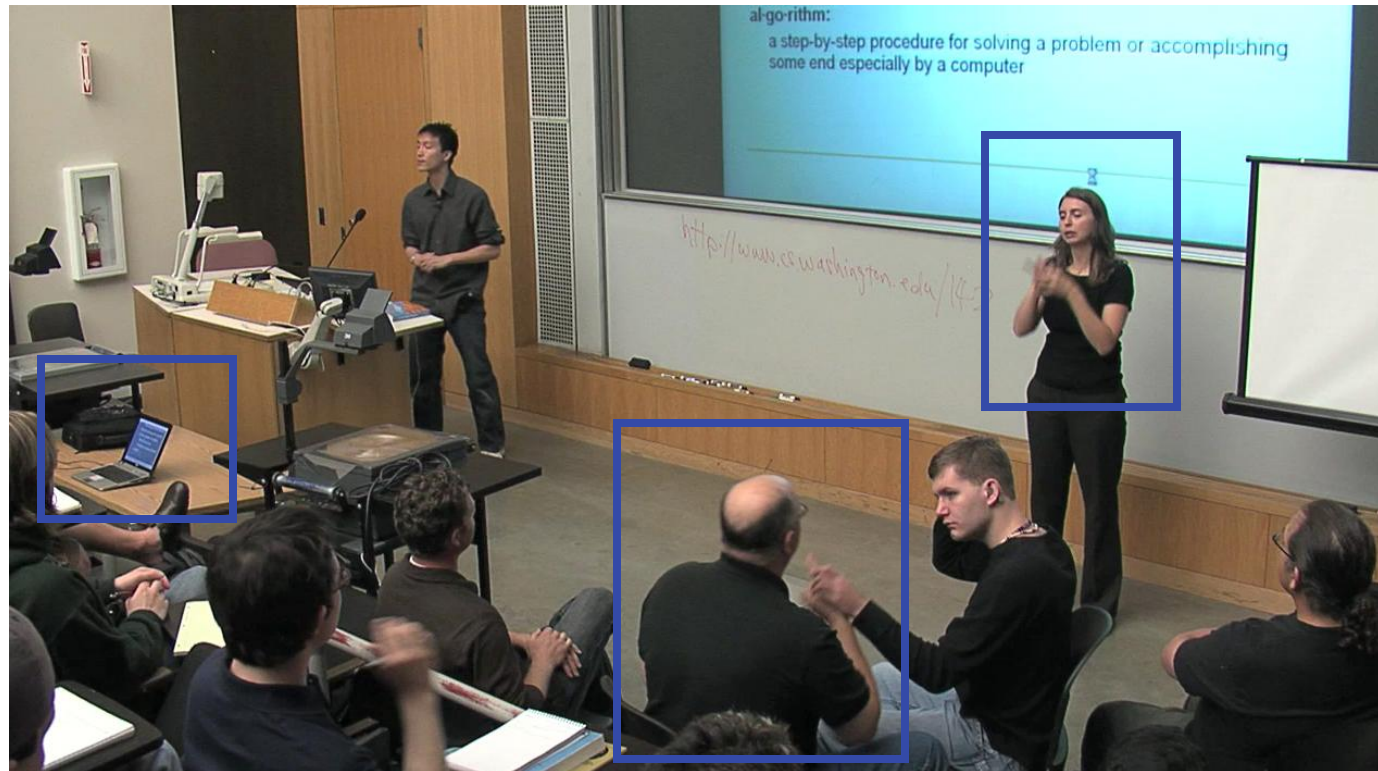


Deaf Classroom



# Current Accommodations

- Interpreters
- Real-time captionists
- Hearing aids
  - FM systems
- Note takers



Summer Academy for DHH 2007 – Intro to Programming

# Problems:

Deaf and hard of hearing students in mainstream classrooms are often:

- Overloaded with visual information\*
- Excluded from content\*
- Isolated from peers\*

# Proposed Solutions:

Modify existing technology to best suit the student by:

- Reducing visual dispersion
- Enhancing classroom collaboration
- Preserving missed content for later retrieval

\* Harry G. Lang. Higher education for deaf students: Research priorities in the new millennium. *Journal of Deaf Studies and Deaf Education*, 2002.



# ClassInFocus

The screenshot displays the ClassInFocus interface with several key components labeled:

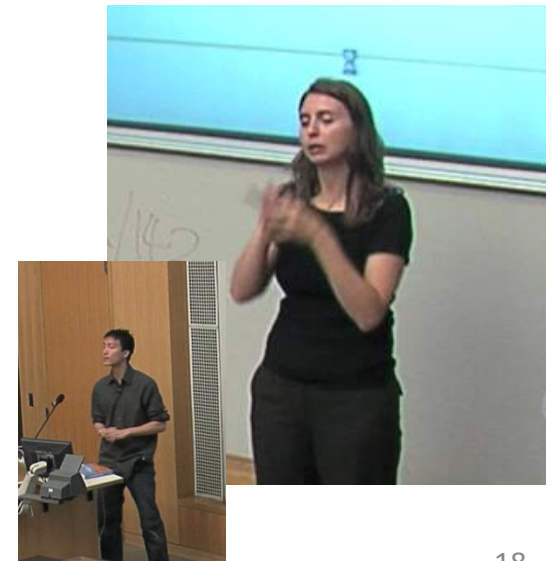
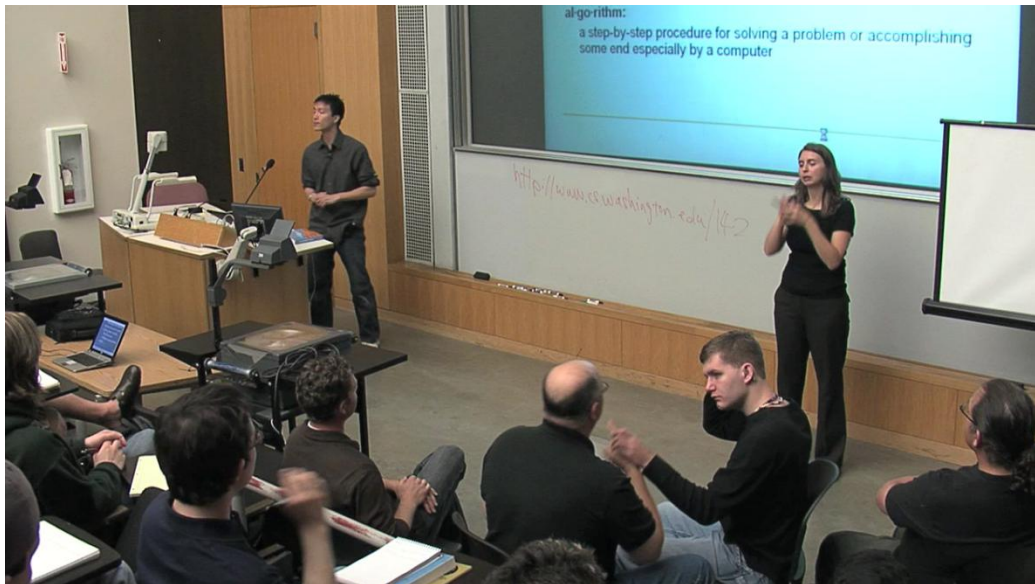
- Instructor Presentation:** A slide titled "Sensorimotor substage 6: Object Permanence" with a bulleted list of characteristics and two small images of a child playing with blocks.
- Remote Interpreter:** A video window showing a man (Ivan Interpreter) signing.
- Student Webcam:** A video window showing a woman (Sally Student) looking at the camera.
- Participants:** A list on the bottom left showing "Ivan Interpreter", "Sally Student", and "Instructor".
- Chat:** A text window on the bottom left containing a conversation between Sally Student and Ivan Interpreter.
- Space for Notes:** A large empty white area on the bottom right for taking notes.

Labels with arrows point to these components: "Instructor Presentation" points to the slide; "Remote Interpreter" points to the man's video; "Student Webcam" points to the woman's video; "Participants" points to the list; "Chat" points to the text window; and "Space for Notes" points to the empty area.

# Reduce Visual Dispersion

## On-the-fly video modifications

- Cut, size, zoom, transparency, arrangement
- Student control of interface and layout



# Enable Student Flexibility

- Personalized view of learning environment
- Independent choice of feeds:
  - slides, video, accommodation, etc.

# Enhance Class Interaction

- Increase channels of communication
- Better support group work
  - Small group chat, whiteboard, project

# Preserve Missed Content

- Help students find missed information
- Student-driven video segmentation

# ASL-STEM Forum

## Problem:

- Lack of scientific terminology in ASL
- Deaf STEM students widely dispersed
- Invented signs are lost

## Solutions:

- Sign language dictionaries
- Use video-enabled social networking

# Online Dictionaries

- [Shodor Deaf-STEM](#)
- [RIT Comets](#)
- [Vcom3D Signing Dictionary](#)
  
- Problems:
  - Not scalable
  - Limited coverage
  - Static
  - Avatars not as good as video



# ASL-STEM Forum

Enabling American Sign Language to grow in Science, Technology, Engineering, and Mathematics (STEM)

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- [Buqgs](#)
- [Call stack](#)

**Parent topic:** [Programming Languages](#)

**Definition:** a machine that manipulates data and executes lists of instructions known as programs.

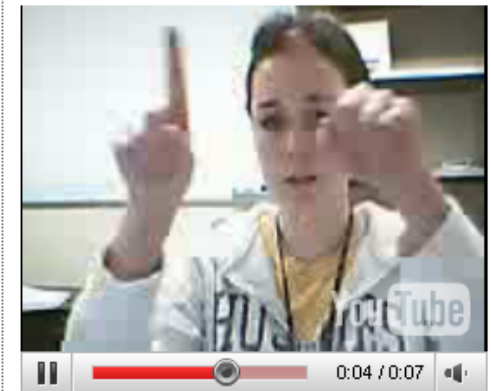
*Source: Reges & Stepp, 2007*

**Example:** Example sentence for context: "It will be useful to review some basic concepts about computers."

Other suggested signs for "Computers" ([more...](#))



### [Highest Rated Sign](#)



Video id: [#27 \(enlarge\)](#)

Post date: 3/13/2008

Posted by: jndewitt

Rating: 

1 rating

[See all signs \(5\)](#) | [Add a new sign](#)

Sort by: [Post time](#) | [Videos first](#) | Displaying 2 comments of 2

Posted by plglaser, 21 days ago

I use the signing "Computer" similar to #22 but the movement is not right (Jessica uses the signing- get worse), I use "Computer" as "C" handshape- get better (C going up, not down on arm)

# DHH Cyber Community

- Richard Ladner
- Anna Cavender
- Jeff Bigham
- Jessica DeWitt
- Daniel Otero
- Bill Clymer (RIT/NTID)
- James DeCaro (RIT/NTID)



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# Signing Avatars

- “Translate” English to ASL
  - (limited vocabulary, human designer still needed).
- Used to augment webpages and/or educational materials
- One-way communication
- [Example](#)
- Not an interpreter

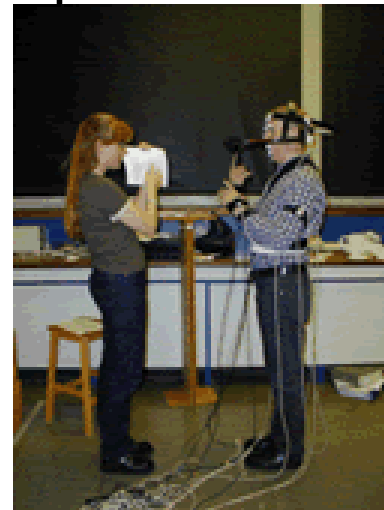


# Tessa, VisiCast

- [TESSA](#) = Text and Sign Support Assistant
- Converts Post Office clerk's voice to BSL avatar
  - pre-trained voice recognition software
  - constrained set of words in post office context



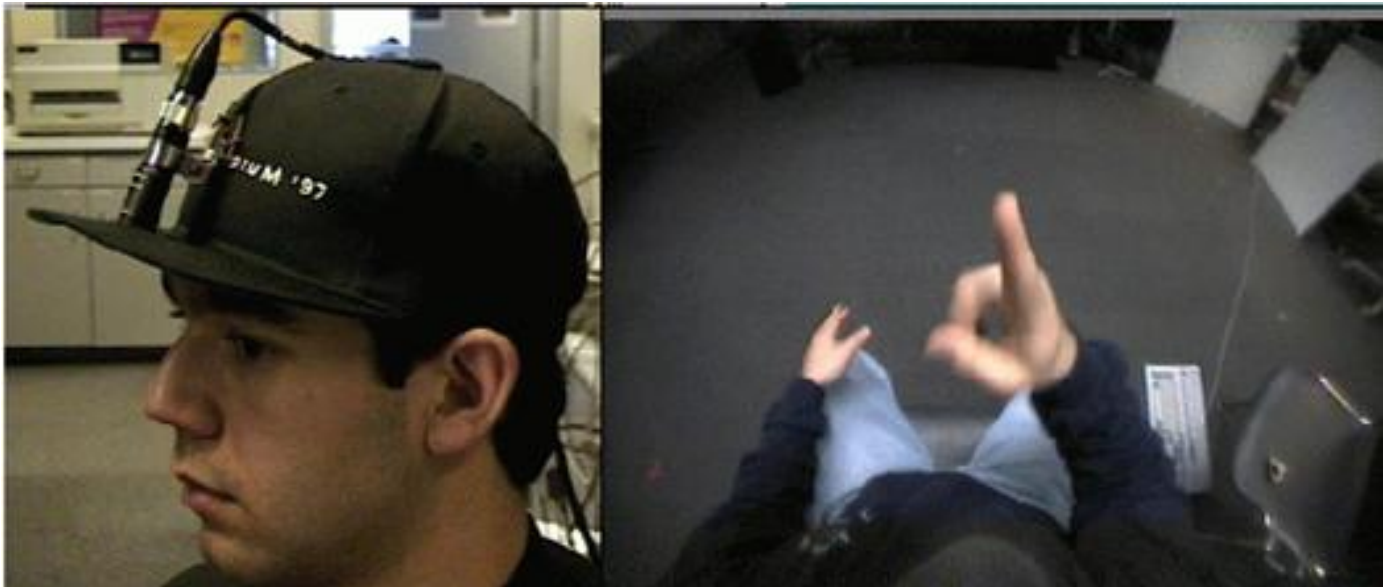
The Tessa Virtual  
Interpreter for "Security"



The movements of a real-life sign language user are captured and used to animate the avatar.

# Thad Starner

- ~20 word lexicon
- 96% correct when unconstrained
- 98% with added 5-word sentence constraint



Starner et. al. **Real-Time American Sign Language Recognition Using Desk and Wearable Computer Based Video**. IEEE Pattern Analysis and Machine Intelligence 1998

# Copy Cat, ASL Game

- *CopyCat*
  - helps deaf children acquire language skills while playing the game
  - collects gesture data for ASL recognition system



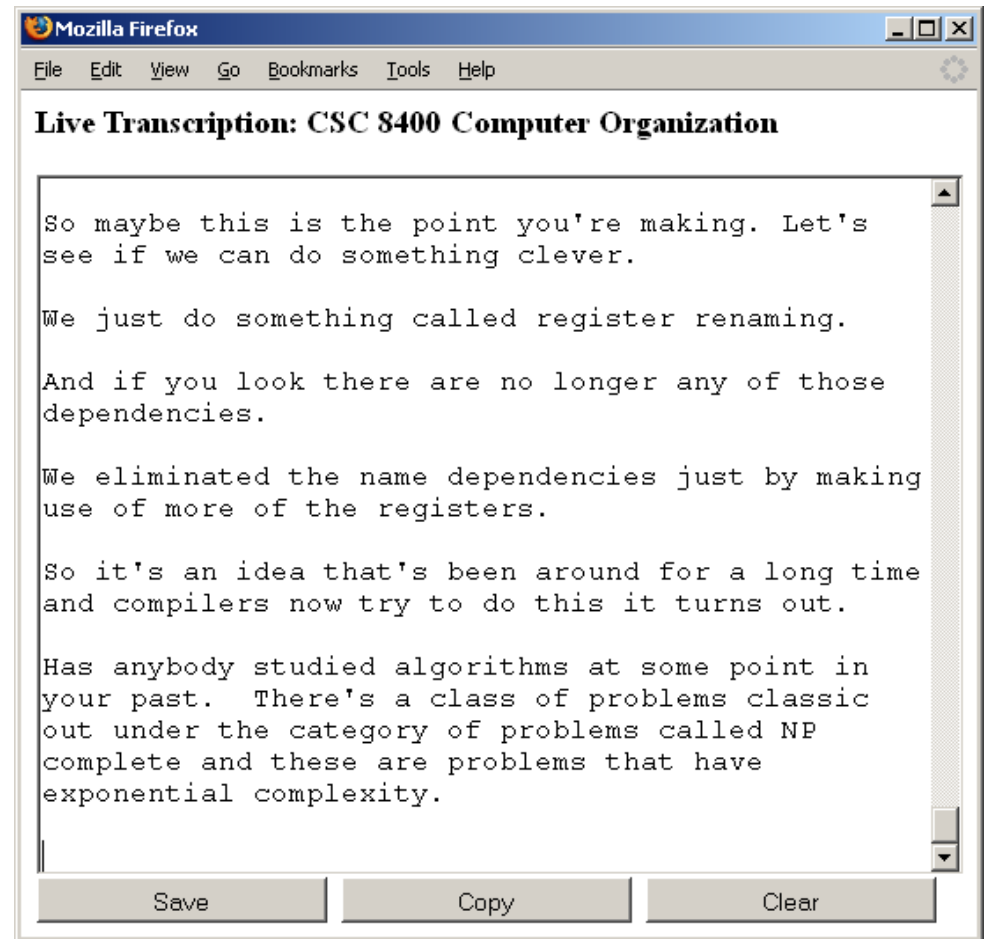
# HandTalk

- Detects system-specific gestures
  - Not related to ASL
- Detects finger-spelling alphabet
- [HandTalk Demo](#)



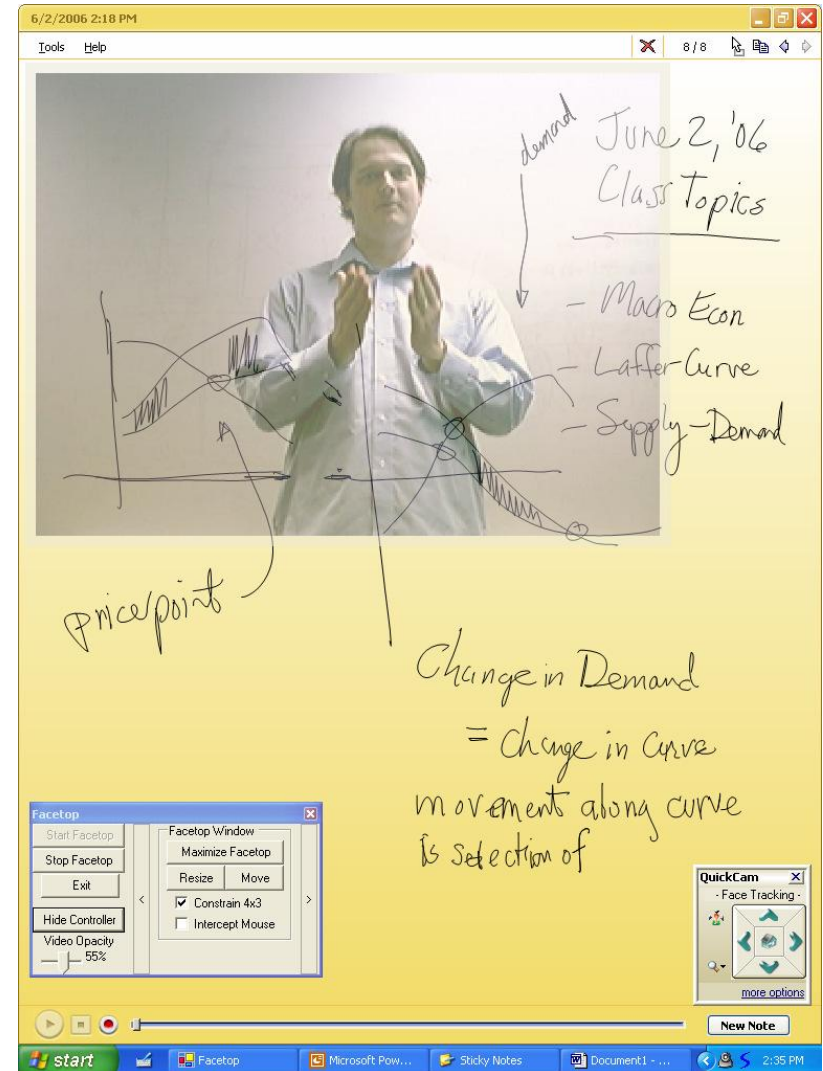
# Automatic Voice Transcription

- Instructor trains the system on own voice prior
- Still research (high error rates)
- Not a captionist



# Facetop Tablet

- Digital Ink and Video
- Reduces Visual Dispersion
- Increases participation (note-taking)



# SignLink Studio

- ASL is visual and dependent on time.
- Videos are unlike text – can't easily link
- Example Webpage completely in ASL
  - [ASLPah](#)





# Technology and the Deaf and Hard of Hearing Community

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[www.cs.washington.edu/homes/cavender](http://www.cs.washington.edu/homes/cavender)

MobileASL: [mobileasl.cs.washington.edu](http://mobileasl.cs.washington.edu)

DHH Cyber Community: [dhhcybercommunity.cs.washington.edu](http://dhhcybercommunity.cs.washington.edu)