# CSE 512 - Data Visualization Collaborative Analysis



#### Jeffrey Heer University of Washington

# A Tale of Two Visualizations



File Options Tools



### Observations

Groups spent more time in front of the visualization than individuals.

Friends encouraged each other to unearth relationships, probe community boundaries, and challenge reported information.

Social play resulted in informal analysis, often driven by story-telling of group histories.



name >> je

● all ○ girls ○ boys



name >> o

● all ○ girls ○ boys

### **Social Data Analysis**

Visual sensemaking is a **social** process as well as a cognitive process.

Analysis of data coupled with **social interpretation and deliberation**.

How can user interfaces catalyze and support **collaborative visual analysis**?

# **Sense.US** A Web Application for Collaborative Visualization of Demographic Data

with Fernanda Viégas and Martin Wattenberg

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sense.us	Log in l	to add comments! ibm e-mail	pass	login help	^
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The set of	<b>Dogear People</b> Dogear Bookmarking by Person, May 2005 to August 2006 source: IBM Dogear <b>1 comment</b>	The site requires <b>Java 1.5</b> + and eit Use your <b>IBM W3/BluePages e-ma</b> Use at least <b>1024x768</b> resolution for Check out the <b>user's guide</b> and <b>prin</b> <b>Having problems using Firefox w</b> i Java 1.4 have found that comments problem, consider upgrading to Java Explorer (on Windows systems). Sor	ther Firefox or Internet Explorer. ail and password to login. In the best experience. Vacy policy before getting started. ith Java 1.4? Some users using Fir aren't loading properly. If you run in a 1.5 (Windows, Linux) or using Int my for any inconvenience!	efox and to this ernet	III
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source: http://ipums.org 10 comments



7 comments

[CHI 07]

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#### Sharing within visualizations and across the web



**Sharing** within visualizations and across the web **Pointing** at interesting trends, outliers



**Sharing** within visualizations and across the web **Pointing** at interesting trends, outliers **Collecting and linking** related views



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Sharing within visualizations and across the web

**Pointing** at interesting trends, outliers

**Collecting and linking** related views

Awareness of social activity



#### Ushers?

Is this like the movie theatre kind of usher? by **Martin Sharp** on Fri Jul 21, 2006 10:24 AM



#### Drop in household workers

This trend is almost the opposite of the "clerical worker" and "secretary" cat by **Julia Hernandez** on Fri Jul 21, 2006 10:50 AM



#### Disappearing professors???

Note how a bunch of different kinds of professors "disappear" in the year 2 Is this just a change in the way the census aggregates data? **Julia Hernandez** on Fri Jul 21, 2006 11:07 AM

- Sharing within visualizations and across the web
- **Pointing** at interesting trends, outliers
- **Collecting and linking** related views
- Awareness of social activity
- **Embedding** in external media (blogs, wikis, ...)

- Sharing within visualizations and across the web
- **Pointing** at interesting trends, outliers
- **Collecting and linking** related views
- Awareness of social activity
- **Embedding** in external media (blogs, wikis, ...)
- Don't disrupt individual exploration

### User Study Design

**30 participant laboratory study** 25 minute, unstructured sessions with job voyager

**3-week live deployment on IBM intranet** Employees logged in using intranet accounts

Data analyzed
12.5 hours of qualitative observation
258 comments (41 pilot, 85 ibm, 60 ucb, 72 live)
Usage logs of user sessions

### Voyagers & Voyeurs

Complementary faces of analysis

**Voyager** – focus on visualized data Active engagement with the data Serendipitous comment discovery

**Voyeur** – focus on comment listings Investigate others' explorations Find people and topics of interest Catalyze new explorations





# **Social Data Analysis**













#### Wikimapia.org





#### Visualizations : Guantanamo Bay Detainees, release status & age

Can't see the visualization? Download the latest Java plugin here. On Macs: best viewed in Safari.

Created by: Martin Wattenberg Created on: Saturday February 24, 12:06 PM



#### Comments (4)



Many-Eyes



explore visualizations data sets comments topic hubs

participate

register create visualization upload data set create topic hub

learn more

quick start visualization types data format & style about Many Eyes FAQ blog

contact contact us

report a bug legal

terms of use

# Discussion

#### Great depression "killed" a lot of brokers







explore visualizations

register

FAQ blog

contact

legal

health

#### Visualizations: Flawed Data - Temp Over Time and CO2 Levels : This view shows the correlation between...

visualizations

Login ✓ search



years cluster. What does this mean though that such high CO2 levels are preceeding significant changes in temperature? Something, much worse is yet to come? Posted Monday January 29 2007, 09:32 AM

see view for this con

experienced numerous times in the 4+ billion year history of the planet. Posted Friday February 09 2007, 03:45 PM see view for this comment

### **Content Analysis of Comments**



Feature prevalence from content analysis (min Cohen's  $\kappa$ =.74) High co-occurrence of Observation, Question, and Hypothesis

### **Sharing in External Media**

dogear	All   Active   My Bookmarks   My Subscriptions	Settings   Help   Feedback   Logout
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	We the one shrinking state of the union copy   07 Sep 2006   What is the one U.S. whose population is decreasing? u.s map	sense. us visualiz	us cation
	Florida was obvious, but the others? copy   07 Sep 2006   Florida has a high proportion of senior citizens, sure. But some of the other extremes on the map are surprising. senior citizen map	demogi sense. visualiz	raphics us tation

COPY | 06 Sep 2006 | A dramatic rise in African immigration to the U.S. sense.us visualization Data Quality








### **Content Analysis of Comments**



**16%** of sense.us comments and **10%** of Many-Eyes comments reference *data integrity* issues.

# Data Integration In Situ







#### Visualizations : Harry Potter is Freaking Popular

Creator: Alison Tags:





What factors enable viable collaborations? How might we design systems to facilitate social data analysis?

## Administrivia

### **Final Project**

**Poster Presentations** Session is **Tue Jun 7 5-8pm** in CSE Atrium Bring **Poster + Laptop/Device** for demos Arrive *early* to setup!

**Post Webpage on GitHub Pages** List team members, title, abstract, link to paper Include summary image for project!

**Final Project Reports** Due **Thu Jun 9**, by **8am**, posted to GitHub 4-6 pages in ACM or IEEE TVCG format

# Design Considerations for Collaborative Analysis

### **Modules of Contributions**

#### Data Management

Contribute Data Clean Data Categorize Data Moderate Data Create Metadata

#### Visualization

Select Data Sources Apply Visual Encoding Author Software

#### **Visual Analytics**

Observations Hypotheses Evidence (+/-) Summarize Report / Presentation



#### Sensemaking





STRUCTURE

#### **Design Considerations**

Division, allocation, and integration of work Common ground and awareness Reference and deixis (pointing) Identity, trust, and reputation Group formation and management Incentives and engagement Presentation and decision-making

#### **Social Data Analysis**

How can users' **activity traces** be used to improve awareness in collaborative analysis?

### **Social Navigation**

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Wattenberg & Kriss - Color by history: gray regions have already been visited

### Scented Widgets [InfoVis'07]



#### Visual navigation cues embedded in interface widgets

#### **Visitation Counts**



#### **Comment Counts**



### No Scent (Baseline)



### **Do Activity Cues Affect Usage?**

Hypotheses: With activity cues, subjects will1. Exhibit more revisitation of popular views2. Make more unique observations

**Controlled experiment with 28 subjects** Collect evidence for and against an assertion Varied scent cues (3) and foraging task (3) Activity metrics collected from sense.us study

# "Technology is costing jobs by making occupations obsolete."



### Results



#### **Unique Discoveries**

Visit scent had sig. higher rate of discoveries in first block. Less reliance on scent when subjects were familiar with data and visualization.

#### Revisitation

Visit and comment scent conditions correlate more highly with seed usage than no scent.

#### **Social Data Analysis**

How can users' **activity traces** be used to improve collaborative analysis?

How should **annotation techniques** be designed to provide nuanced pointing behaviors?

Reported Birthplace of U.S. Residents, 1850-2000 (source: http://ipums.org)



### Common Ground

**Common Ground**: the shared understanding enabling conversation and collaborative action [Clark & Brennan '91]

Do you see what I see? -> View sharing (URLs)

How do collaboration models affect grounding? Linked discussions vs. embedded comments vs. ...

**Principle of Least Collaborative Effort:** participants exert *just enough* effort to successfully communicate. [Clark & Wilkes-Gibbs '86]

Reported Birthplace of U.S. Residents, 1850-2000 (source: http://ipums.org)











Reported Occupations of U.S. Labor Force, 1850-2000 (source: http://ipums.org)



Reported Occupations of U.S. Labor Force, 1850-2000 (source: http://ipums.org)



Free-form

Homicide Victims in Los Angeles County, 2007 (Source: LA Times)





Data-aware

### **Use of Annotations**

Arrows	$\mathbf{X}$	25.1%	
Text	$\mathbf{A}$	24.6%	
Ovals	$\bigcirc$	17.9%	
Pencil	Ø	16.2%	
Lines	$\mathbf{i}$	14.5%	
Rectangles		1.7%	

#### 39.0% of comments included annotations

*Pointing* to specific points, trends, or regions (88.6%) *Drawing* to socialize or tell jokes (11.4%)

#### Variety of subject responses

'Not always necessary', but 'surprisingly satisfying' Some concern about professional look

#### **Social Data Analysis**

How can users' **activity traces** be used to improve collaborative analysis?

How should **annotation techniques** be designed to provide nuanced pointing behaviors?

How can interface design better support communication of analytic findings?
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### sense.us / map

State Map of 2000-2005 Census Data (source: U.S. Census Bureau)



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#### hello, Jeffrey profile comments trails help logout

comments (5) New Comment | View All (16)

#### All the Men are Moving to Nevada?

Compare this "where the women are" with the

by Andrew Roberts on Wed Sep 6, 2006 5:19 PM.

by Andrew Roberts on Wed Sep 6, 2006 5:23 PM

aggregations of people around the major cities.

by Thomas Chang on Wed Sep 6, 2006 5:37 PM

make a big difference in the culture... any Alaskans

by Martin Sharp on Wed Sep 6, 2006 7:10 PM.

by Michael Rogers on Wed Sep 27, 2006 1:49 AM. reply

### bookmarks (3) Add View | Save | Load | View All





# **Graphical Analysis Histories**





# **Social Data Analysis**

How can users' **activity traces** be used to improve collaborative analysis?

How should **annotation techniques** be designed to provide nuanced pointing behaviors?

How can interface design better support **presentation of analytic findings**?

How can contributions be **better integrated**?

### **Structured Conversation**

### Reduce the cost of synthesizing contributions





### Wikipedia: Shared Revisions

### **NASA ClickWorkers: Statistics**

# **Integration: Evidence Matrices**

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1] In 1943 friction had	MED UM	co 💌 2	1 8 2	C 💌 2	Diagnostic (+2, -1)
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Support:		1.75	-2.0	-4.5	

Cache Xeb v 2.2

### Alpha's ACH matrix

# **Integration: Evidence Matrices**



### Merging Analysis Structures [Brennan '06]



# **Design Considerations**

Division, allocation, and integration of work Common ground and awareness Reference and deixis (pointing) Identity, trust, and reputation Group formation and management Incentives and engagement Presentation and decision-making

# **Ongoing Work**

How to better structure analysis tasks? Observe trends / patterns of interest Generate hypotheses Marshall evidence for/against a claim Structured tasks improve outcomes [Willett 2011]

How to better encourage participation? Narrative: storytelling to spur exploration Financial incentives / crowdsourcing [Willett 2012]

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Visual sensemaking is a **social** process as well as a cognitive process.

Analysis of data coupled with **social interpretation and deliberation**.

How can user interfaces catalyze and support **collaborative visual analysis**?