### **Uncertainty Visualization**



Michael Correll Tableau Research

### **Questions To Answer**

What Does Uncertainty Mean?

How Should I Visualize It?

What Can Go Wrong?

# WHAT DOES UNCERTAINTY MEAN, ANYWAY?

Definitions and Bookkeeping

# Things "Uncertainty" Can Mean

Doubt Risk Variability Error Lack of Knowledge Hedging

### A Bar Chart

Sales of Widgets for Stores A and B



# Measurement Uncertainty

Sales of Widgets for Stores A and B



### Forecast Uncertainty

Sales of Widgets for Quarters 1 and 2



# Model Uncertainty

Sales of Widgets for Quarters 1 and 2



# **Decision Uncertainty**

We Should Close Store A



# Uncertainty Vis Pipeline



Pang et al. Approaches to Uncertainty Visualization. The Visual Computer, 1997.

# **Uncertainty Sources**

**Measurement Uncertainty**: "We're not sure what the data are"

**Forecast Uncertainty**: "We're not sure what will happen to the data next"

**Model Uncertainty**: "We're not sure how the data fit together"

**Decision Uncertainty**: "We're not sure what to do with the data"

### Measurement Uncertainty



# Model Uncertainty



### Forecast Uncertainty



# **Uncertainty Visualization**

There are different **types** and **sources** of uncertainty.

We can **quantify** or **model** our uncertainty.

The visual presentation of uncertainty can **clash** with cognitive and perceptual biases.

# Terminology

Aleatory Uncertainty Epistemic Uncertainty Type I error Type II error Precision Bias

#### What Will Happen When I Flip This Coin?



### What Will Happen When I Flip This Coin?



P(Heads) = 0.5

P(Tails) = 0.5

# Aleatory Uncertainty



# Aleatory Uncertainty





# Aleatory Uncertainty





# **Epistemic Uncertainty**



# Uncertainty Types

#### Aleatory

Variability: things that we don't know (but can reason about the likelihood of).

#### Epistemic

Things we could in principle know for certain, but have not measured.

# Should I Bring an Umbrella?





# The Boy Who Cried Wolf









# Did My Arrows Hit the Target?



#### Precision



#### Precision



#### Precision



#### Precision





#### Precision





#### Precision





#### Precision



### What Does Uncertainty Mean?

Any one of a number of potentially interconnected quantitative, qualitative, or factors that affect the quality, reliability, or utility of your data or data-driven decisions. Anything that can cause you to be unsure about your data or how to use it.

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# LOTS OF THINGS
### Uncertainty Maps and Model Visualization HOW SHOULD I VISUALIZE UNCERTAINTY?

## **Uncertainty Visualization Zoo**



Jena et al. Uncertainty Visualisation: An Interactive Visual Survey. PACVIS, 2020.

### Intervals



Correll and Gleicher. Error Bars Considered Harmful: Exploring Alternate Encodings for Mean and Error. VIS, 2014.



### Intervals



Kay et al. When (ish) is My Bus? User-centered Visualizations of Uncertainty in Everyday, Mobile Predictive Systems. CHI, 2016.

# Hypothetical Outcome Plots



# Missing Values



Song, Hayeon and Szafir, Danielle. Where's My Data? Evaluating Visualizations with Missing Data. IEEE VIS, 2018.

# Missing Values

Visualizations with High Data Quality 100 90 -90-80-80 -70ther of TV 40-30-20-10-0-Time Time Visualizations with Low Data Quality 100 90 -80 -90 80 70 70 -Number of Tweets 60 50 40 30 20 10 Time Time

Song, Hayeon and Szafir, Danielle. Where's My Data? Evaluating Visualizations with Missing Data. IEEE VIS, 2018.

### Special Case: Implicit Uncertainty



### Special Case: Implicit Uncertainty



### Special Case: Implicit Uncertainty



# **Uncertainty Vis Pipeline**

Quantify Uncertainty
Choose a free visual variable
Encode uncertainty with the variable

## SNAP

#### Data Map



## SNAP

#### Data Map

#### Uncertainty Map



# **Uncertainty Vis Pipeline**

Quantify Uncertainty
Choose a free visual variable
Encode uncertainty with the variable

# **Uncertainty Vis Pipeline**

- 1) Quantify Uncertainty
- 2) Choose a free visual variable
- 3) Encode uncertainty with the variable
- 4) Unify the Data Map and Uncertainty Map

# How to Unify?

#### Data Map

#### **Uncertainty Map**



## Juxtaposition

#### Data Map

#### Uncertainty Map



# Superposition



## Superposition



# Superposition



Griethe, Henning and Schumann, Heidrun. The Visualization of Uncertain Data: Methods and Problems. SimVis, 2006.

# **Uncertainty Vis Pipeline**

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## Semiotics of Uncertainty



Ceci n'est pas une pipe.

## The Variable Matters!





## The Variable Matters!











## Semiotics of Uncertainty



# Semiotics of Uncertainty



#### SERIES #1: GENERAL UNCERTAINTY BY VISUAL VARIABLE



### **Fuzziness Juxtaposition**



## **Fuzziness Superposition**



# Size Juxtaposition



## Size Superposition


#### "Sketchiness"



Wood, Jo et al. Sketchy rendering for information visualization. IEEE VIS, 2012.

Boukhelifa, Nadia et al. Evaluating sketchiness as a visual variable for the depiction of qualitative uncertainty. IEEE VIS, 2012.

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#### Encoding Uncertainty

Some visual variables (like fuzziness and value) have a **semiotic connection** to uncertainty.

However, intuitive variables may not always be accurately interpreted!

#### Model Visualization



### Polling Data



PublicPolicyPolling @ppppolls

Follow	
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#### I am sorry that we didn't poll all 63 million Trump voters SUSAN

SUSAN @Sue4the5

Replying to @Amy\_Siskind @ppppolls

"survey of 572 registered voters" This is a sample of 63 million voters who support Trump? What a crock of shit.

8:06 AM - 1 Nov 2017



#### The NYT Needle





The Times Election Searchlight Code.

#### News Will Be Flashed from the Tower of The Times Building on Tuesday Night.

The results of the election next Tuesday night will be flashed by electric light from the tower of the Times Building, so that for miles around people will be able to tell which of the candidates has won.

This will be entirely separate and distinct from the elaborate bulletin service which THE TIMES will also maintain. To display the detailed bulletins so that the crowds can see them easily and comfortably, a stercopticon machine will be set up in the triangle north of the Times Building and the bulletins displayed on canvas stretched from the north side of the building. There will be a similar service at the Harlem office of THE TIMES, 129 West 125th Street.

The electric signals/from the tower of the Times Building will be finalshed from a point 305 feet above the street level. A steady light to the north will show that McClellan has been elected; a steady light to the east will indicate Tvins's election, and a steady light to the south will indicate that Hearst has won.

and a steady light to the south will indicate that Hearst has won. Jerome's election will be indicated by a stcady light to the west. A light to the north, waving from east to west, will indicate Osborne's election. A light to the south, waving from east to west, will indicate Bhearn's election.



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# Election Bulletins by bombs.

# TUESDAY NIGHT

will send up from the roof of the

#### **GREAT NORTHERN HOTEL**

hourly, shells containing blue and red starsexactly on the hour-at 7, 8, 9, 10, 11 p. m. 12 midnight, 1 and 2 a. m. Wednesday morning, unless election is decided earlier, in which case twelve bombs will be sent up in rapid succession. Blue to indicate McKinley's election. Red to indicate Bryan's election.

#### SIX BOMBS EVERY HOUR.

The first bomb sent up, if blue, indicates the returns in **COOK COUNTY** at that hour are favorable to McKinley; if red, favorable to Bryan.

After sixty seconds two bombs will be sent up in rapid succession, and will indicate, if blue, that returns from **ILLINOIS** favor McKinley; if red, Bryan.

After sixty seconds more three bombs will be sent up in rapid succession, and if blue will indicate that at that hour returns from the **entire country** favor McKinley; if red, Bryan. Each bomb bursts high in the air, scattering a shower of stars.

# Polling Data

Candidate A is ahead of Candidate B in the polls, with 55% of the likely voters\*

## Polling Data

Candidate A is ahead of Candidate B in the polls, with 55% of the likely voters\*

\*poll of 100 people, margin of error +/-5

#### Monte Carlo Approach

Candidate A is ahead of Candidate B in the polls, with 55% of the likely voters\*

\*poll of 100 people, margin of error +/-5



### Poll



#### Poll



















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#### Pangloss Plot

Candidate A is ahead of Candidate B in the polls, with 55% of the likely voters\*

#### \*poll of 100 people, margin of error +/-5



#### Bubble Swarm?

FiveThirtyEight 2020 ( S Н National overview -Biden is *favored* to win the election We simulate the election 40,000 times to see who wins most often. The sample of 100 outcomes below gives you a good idea of the range of scenarios our model thinks is possible. **Trump wins Biden wins** 10 in 100 89 in 100 +300 ELECTORAL VOTE +200 +100 +100 +200 +300 MARGIN Don't count the underdog out! TIE Upset wins are surprising but not impossible. Trump win Siden win • No Electoral College majority, House decides election

#### Bubble Swarm?

National overview 👻

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FiveThirtyEight 2020



#### Model Visualization

Building models is necessary to quantify uncertainty

It is important to communicate the variability in model outcomes

Dynamic or ensemble displays can help communicate complex models

#### How Should I Visualize Uncertainty?

Choose an appropriate visual variable based on the domain, literacy, and expertise of your audience. Be mindful that any display of uncertainty inherently increases the complexity of your visualization, and that there is a preference/performance gap.

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## IT DEPENDS

# WHAT CAN GO WRONG WHEN VISUALIZING UNCERTAINTY?

Cognitive and Perceptual Biases and Disfluencies

а.										
	Forecast for Seattle, WA									
	Fri Nov 30	Fri Nov 30 Night	Sat Dec 1	Sat Dec 1 Night						
TEMP	Daytime High <b>41°F</b>	Nighttime Low 33°F	Daytime High <b>39°F</b>	Nighttime Low <b>36°F</b>						
	As high as: 44°F As low as: 38°F	As high as: 36°F As low as: 30°F	As high as: 44°F As low as: 34°F	As high as: 39°F As low as: 33°F						



#### Verbal



-	-	
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	_	
-		-

	Forecast for Seattle, WA					Forecast for Seattle, WA					
Fri Nov 30		Sat Dec 1		Fri Nov 30		Fri Nov 30 Night	Sat Dec 1	Sat Dec 1			
Daytime High	Nighttime Low 33°F ±3°	Daytime High <b>39°F</b> ±5°	Nighttime Low 36°F ±3°	T E M P	Daytime High <b>41°F</b>	Nighttime Low 33°F	Daytime High <b>39°F</b>	Nighttime Low 36°F			
Plus/Minus	3			De	eterministic			2			

d

Savelli and Joslyn. The Advantages of Predictive Interval Forecasts for Non-Expert Users and the Impact of Visualizations. Applied Cog. Psych., 2013.

102





"The high tomorrow will be 44, and the low will be 38"

#### Deterministic Construal Error



Probabilistic data is misinterpreted as being deterministic.



Savelli and Joslyn. The Advantages of Predictive Interval Forecasts for Non-Expert Users and the Impact of Visualizations. Applied Cog. Psych., 2013.

#### Cone of Doom



#### Cone of Doom


## Spaghetti/Ensemble Plots



## Spaghetti/Ensemble Plots



M. Mirzargar, R. Whitaker and R. Kirby. Curve Boxplot: Generalization of Boxplot for Ensembles of Curves. IEEE VIS 2014.

## Things That Can Wrong

People Confuse Uncertainty with Certainty

## Which Stock To Buy?

Company A



Company B



## Neither!

Company A

**Company B** 



## What Swag Should We Send?



Zgraggen et al. "Investigating the Effect of the Multiple. Comparisons Problem in Visual Analysis. CHI 2018, to appear.

## Fake Insights



Figure 1. A user inspects several graphs and wrongly flags (c) as an insight because it looks different than (a) and (b). All were generated from the same uniform distribution and are the "same". By viewing lots of visualizations, the chances increase of seeing an apparent insight that is actually the product of random noise.

Zgraggen et al. "Investigating the Effect of the Multiple. Comparisons Problem in Visual Analysis. CHI 2018, to appear.

## Wu Wei



## Pareidolia



### Have People Made Up Their Mind About Obama?







### Lineups Protocol



Buja et al. Statistical inference for exploratory data analysis and model diagnostics. Royal Society, 2009.

### Lineups Protocol



Buja et al. Statistical inference for exploratory data analysis and model diagnostics. Royal Society, 2009.

### Lineups Protocol!



Buja et al. Statistical inference for exploratory data analysis and model diagnostics. Royal Society, 2009.



Distance vs. angle for 3 point shots by the LA Lakers.

One plot is the real data. The others are generated according to a null hypothesis of quadratic relationship.

Hadley Wickham et al. "Graphical inference for Infovis." IEEE transactions on visualization and computer graphics 16.6 (2010): 973–9.



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## Negative Results

People tend to analyze patterns and make decisions, even if there is "nothing to see."

Negative or null results can correspond to weak and non-robust visual patterns across a model space.

## Things That Can Wrong

People Confuse Uncertainty with Certainty

People Confuse Signal with Noise

## Base Rate Fallacy

1% of the villagers are werewolves

80% of werewolves are allergic to silver.

10% of innocent villagers are allergic to silver.

If a villager is allergic to silver, what's the probability they are a werewolf?

#### P(A|B) = P(B|A)P(A) / P(B)

### P(A|B) = P(B|A)P(A) / P(B)

P(4) | +Test) = P(+Test|4)P(4)/P(+Test)

### P(A|B) = P(B|A)P(A) / P(B)

#### P(4) | +Test) = P(+Test|4)P(4)/P(+Test)

### P(A|B) = P(B|A)P(A) / P(B)

$$P(+) = P(+ \land \diamondsuit)P(\checkmark) + P(+\land \sim \checkmark)P(\sim \checkmark)$$
  

$$P(+) = 0.01*0.8 + 0.99*0.1$$
  

$$P(+) = 0.107$$
  

$$P(\checkmark) | +) = 0.8 * 0.01 / 0.107 \approx 0.075$$

## Problems

People are bad at this.

People who should be good at this are bad at it.

How you present the problem affects how bad people are at it.

## How To Present Probabilities

Less Intuitive Probability

P(A) = 0.6

Percentage 60% chance of A

More Intuitive

Natural Frequency 3 out of 5 times, A happens.

Ottley, et al. "Improving Bayesian reasoning: the effects of phrasing, visualization, and spatial ability." VIS 2016.

## Quantile Dot Plots



Kay et al. "When(ish) is My Bus? User-centered Visualizations of Uncertainty in Everyday, Mobile Predictive Systems." CHI 2016.

## Base Rate Fallacy



Micallef et al. "Assessing the Effect of Visualizations on Bayesian Reasoning Through Crowdsourcing." VIS 2012.

## Pangloss Dot Plot?

0.47

0.48

0.49

0.50

0.51

0.52

% Votes for Candidate A

0.53

0.54

0.55

0.56

52% of a poll of 50 likely voters support Candidate A. Margin of error +/-5%. This chart shows 50 possible elections, given this poll result.

0.57

## Things That Can Wrong

People Confuse Uncertainty with Certainty

People Confuse Signal with Noise

People Confuse Probabilities with ???

### What Can Go Wrong?

Uncertainty can be difficult to understand and require a statistical background and high numeracy. Additionally, cognitive and perceptual biases can result in people making poor or error-prone decisions from uncertain data.

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Uncertainty can be difficult to understand and require a statistical background and high numeracy. Additionally, cognitive and perceptual biases can result in people making poor or error-prone decisions from uncertain data.

## A LOT

### **Questions To Answer**

What Does Uncertainty Mean?

#### How Should I Visualize It?

#### What Can Go Wrong?

### **Questions To Answer**

What Does Uncertainty Mean?

# LOTS OF THINGS

#### How Should I Visualize It?

# IT DEPENDS

What Can Go Wrong?

## A LOT

# Wrap Up

Uncertainty can happen at all stages of the analysis process, from data collection to final decision-making



# Wrap Up

Variables like blur and transparency can be intuitive for showing uncertainty, but hard to decode.


## Wrap Up

# Consider using discrete samples to show variation and uncertainty in a model



## Wrap Up

# Consider when uncertainty is high enough that doing *nothing* is the right thing to do.



#### Topics I Didn't Cover

Uncertainty Quantification

**Uncertainty Visualization Evaluation** 

Visualization Verification

... lots more

#### Questions?



Michael Correll Tableau Research