How do we balance caretaker responsibility and family interest to provide personalized entertainment for people with dementia?

**Concept**

**Memorable** allows residents at care homes to play puzzles with familiar photos while listening to music they enjoy. Family members and caretakers upload photos and add music to provide personalization to enrichment activities.

**Process**

- Interview
- Design
- Volunteer
- Implement

**Design Insight**

- **Personalization**: Through reminiscence therapy, people with dementia can play puzzles of their interests, loved ones, and past memories for a more enjoyable experience.
- **Familiarity**: In addition to personal photos, puzzles include familiar content that aligns with their interests.
- **Family Interest**: Families of people with dementia are genuinely curious about how their loved ones are doing. We provide quick feedback about favorite puzzles and music.
- **Repetition**: Residents usually have a select few activities they enjoy and tend to replay the same puzzles. We make it easy to start and replay their favorite, most played puzzles.

Each resident has a portal containing personalized content. Residents can play puzzles or view a slideshow with their photos while listening to music. Families update personal content and receive quick feedback about their loved one’s engagement with the application.