

Contextual Inquiry

KEY FINDINGS

Project:

Date:

P = Problems

O = Obstacles

N = Needs

I = Insights

T = Themes

Promising Findings

**Opportunities
to Learn More**

Try the P.O.I.N.T. technique
Translate identified Problems, Obstacles, and Needs into Insights and Themes.

Contextual Inquiry

TASK ANALYSIS

Project:

Date:

CI Participants

Findings

Important Tasks to Design