Ambiguity in Software Documentation

CSE 403 - Spring 1997

Outline

- Q&A on the Term Project.
- Software Documentation Critique.

Software Documentation Critique

- Purpose
  - The purpose of this exercise is to give you hands-on experience on how ambiguity creeps into software documentation and how one may remedy it.

Software Documentation Critique

- Steps
  - Break into a group of three.
  - Out of all the software documentation brought in by the group members, pick the one for the software the team members are the least familiar with.
  - Pick a paragraph or two from the documentation and analyze them for ambiguity.
    - I.e., are there plausible interpretation that the writing does not rule out?
  - See if there is an aspect the organization of the documentation that contributes to or reduces ambiguity.
  - What would you do to reduce the ambiguity found?
- Talk!