Slide 1

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Terms of Endearment

*Using the right word speeds
learning and helps getting help*

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Slide 2

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Le Mot Juste

mot juste/mo zoost/ (Fr.) most
appropriate word, expression

Learning *le mot juste*, the right word
for something, aids us in two ways:

* *Help Learning* ... our brains seem to
  anchor concepts to words & phrases
* *Getting Help* ... asking "tech support"
  for help or using online **HELP** requires us
  to describe the problem precisely

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Slide 3

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Terms

Probably familiar terms ...

* screen saver
* monitor
* pixel
* RGB
* motherboard
* [micro]processor
* [RAM]memory

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Software/Hardware

Hardware refers to physical devices;
software refers to programs, the
instructions directing a computer

* The main difference is: hardware
  cannot be changed, while the
  software can be modified
* The same hardware (computer) runs
  different software (applications)

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Mnemonic

A *mnemonic* is any
memory aid

* In IT we try to avoid
  remembering or
  memorizing, but
  sometimes we must ...
  mnemonics can help

*A mnemonic for periods
and epochs in geology*

Camels	Cambrian
often	Ordovician
sit	Silurian
down	Devonian
carefully.	Carboniferous
Possibly	Permian
their	Triassic
joints	Jurassic
creak.	Cretaceous
Perhaps,	Paleocene
early	Eocene
oiling	Oligocene
might	Miocene
prevent	Pliocene
premature	Pleistocene
rusting.	Recent

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Terms

Definitions for "tangible" parts of IT --
RGB, pixel,... -- are found in glossaries

• A glossary is in the back of *FIT*
• Online glossaries are handy ... locate one
• A useful study aid is to start a document
  where you store the definitions of the new
  words you encounter -- later in the term
  we will show how to set up a DB for them

... the "intangible" words of IT are
even more important

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To Abstract

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abstract = extract or remove something

"Beppo abstracted the statue as Holmes, LeStrade and I watched"

* In FIT100 abstracting will usually involve removing the core idea or process from a specific situation -- fables
  • The "thing removed" is an *abstraction*
* Humans abstract core ideas, principles, rules, themes, etc. naturally

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Imagine a Story ...

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"In Kim's chem class the professor assigned challenge problems worth extra credit, but each week Kim couldn't do them and asked for help. The teacher said, 'Don't give up, attempt the problem again each day.' Kim followed the advice and was eventually able to solve the problems."

Abstracting from the situation: A good problem-solving technique is to return later to a problem.

• Some aspects are relevant
• Some aspects are irrelevant

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To Generalize

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generalize *v.* infer a rule

* suppose you notice that faucets
  • turn to the left to turn the water on, and
  • turn to the right to turn the water off
* to infer that all faucets do so is to generalize

Are there other examples?

* Other knobs, screws, nuts/bolts, ...

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Operationally Attuned

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Noticing how devices operate simplifies their use

Observation: Computers give feedback when they are working

So, if you think you're waiting for the computer but there is no feedback, it's waiting for you

One of the most effective habits new users can adopt is to be operationally attuned.

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The Speed of Change

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Consider running a mile …

* How fast can anyone run a mile?
  • In 1999 Hakim El Guerrouj ran it in 3:43.13
* Compare with Roger Bannister
  • In 1954 Bannister ran a mile in 3.59.4
* Express speed as a rate:

  Bannister's rate = 15.04 mph
  El Guerrouj's rate = 16.27 mph

• In 45 years the mile run got 7% faster

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A Speed Comparison

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• Compared to normal people ...
  * How fast can *you* run a mile?
    • Healthy people in their twenties … ~7:30
  * That is, El Guerrouj is twice as fast as us
  * As a rate, 7:30 is 8 mph
• El Guerrouj is about a factor-of-2 faster than normal people ...

A factor-of-2 is a good rule for human strength

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One More Factor

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How fast do computers run? Measure +
* Univac I ran 100,000 *adds*/sec in 1954
* My IBM runs about 500,000,000 *adds*
  * A factor-of-5,000 improvement
* ASCI Red ran 2,100,000,000,000 *adds* in 1999
  * A factor-of-21 Million improvement

Can we comprehend such speeds or factors of improvement???

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Factors Precisely

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A factor of improvement is different than a percent improvement …
  * factor = new_rate/old_rate
  * percent = 100 x (new_rate-old_rate)/old_rate
• Expressing an improvement by its factor is easier, esp. for large changes
  • El Guerrouj's 7% improvement over Bannister is a 1.07 factor of improvement

Indy 500: 1911 Harroun 74.59mph; 2002 Castroneves 166.5mph

Analytical Approach

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One reason to notice the factors of improvement is to recognize scale
  • The time for the mile run has improved
  • Maximum adds per second has improved
* But the difference in scale is dramatic
  • A factor-of-1.07 for the mile run
  • A factor-of-21,000,000 for additions

Getting information is easy with IT, but we need analysis to understand the significance

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Summarizing

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It is essential to learn the vocabulary of a new field
* Words of tangible aspects of IT have definitions in glossaries
* Words for the intangible are key
  • Abstract
  • Generalize
  • Operationally Attuned
* Being analytical is key to understanding

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